

HAWK EYE

Huntingdonshire District
& Cambridge City Council

Shared Service Monitoring Centre

Q1 Performance Review

Financial Year 2023/24

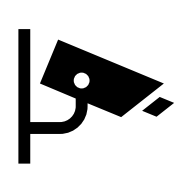


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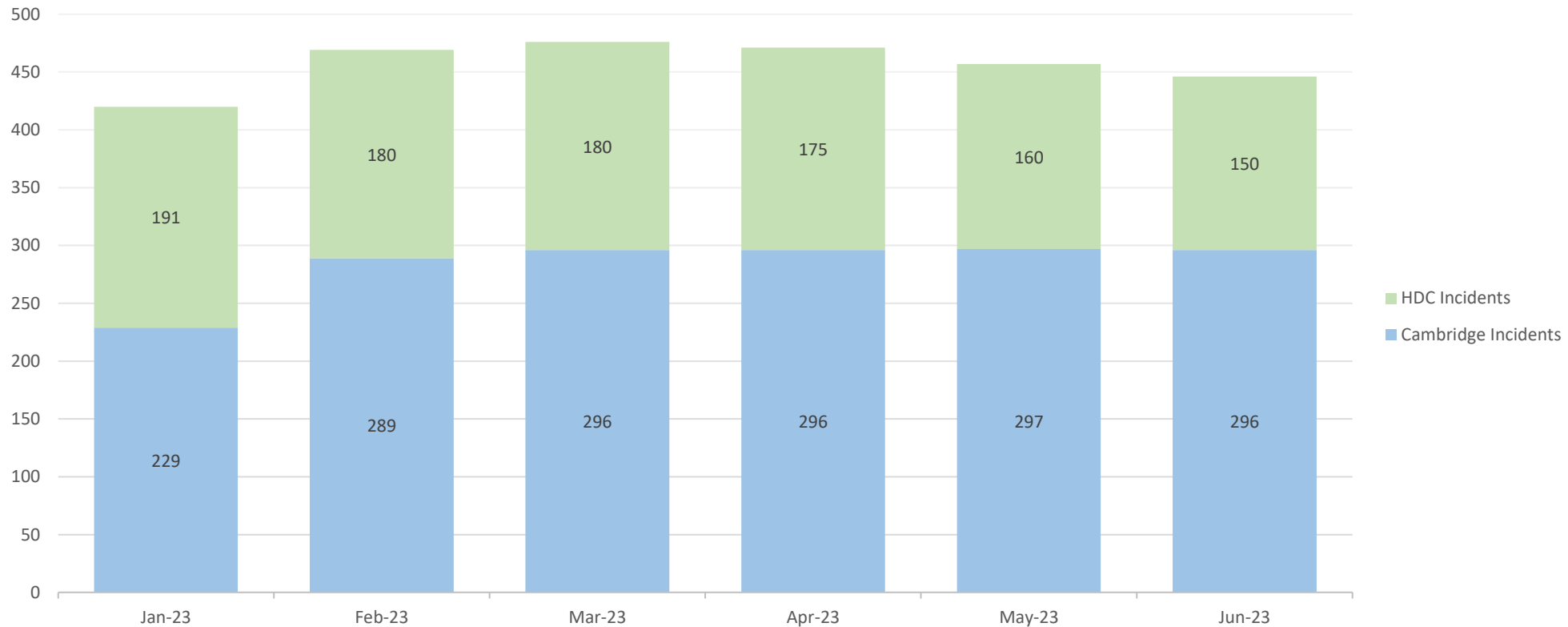
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TOPLINE SERVICE
PERFORMANCE



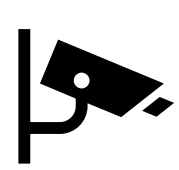


TOTAL CCTV INCIDENTS BY COUNCIL APRIL 2023 – JUNE 2023

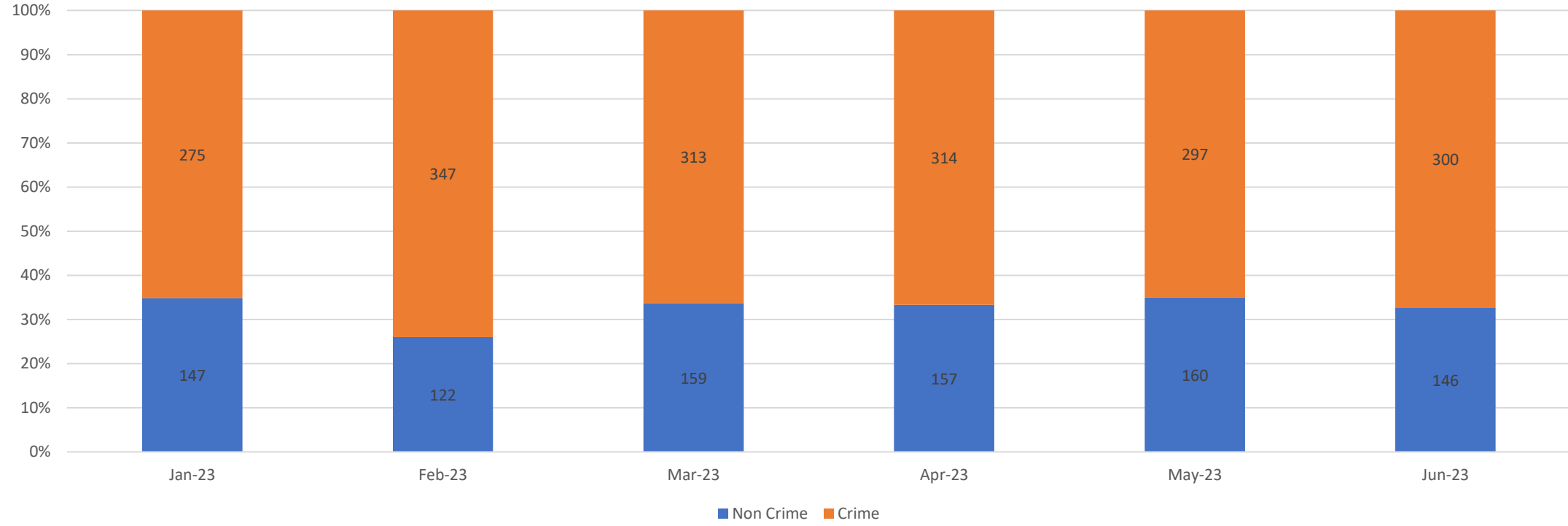


This chart shows the total number of CCTV incidents split by HDC and Cambridge City Council over the last quarter. The figures remain at a steady level, with a slight decrease in HDC between April and June.

The incidents are split into crime/non-crime and by zone in the next slides.



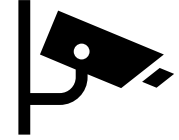
TOTAL CCTV INCIDENTS: CRIME VS NON-CRIME % SPLIT JANUARY 2023 – JUNE 2023



This chart shows the percentage of crime vs. non-crime incidents across the shared service.

The table on the right shows the movement % compared to last years figures.

	April '22 – June '22	April '23 – June '23	Movement %
Crime	927	911	-1.7%
Non-Crime	513	463	-9.7%



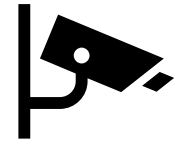
TOTAL CCTV CRIME INCIDENTS BY CATEGORY JANUARY 2023 – JUNE 2023

	Sum of Jan-23	Sum of Feb-23	Sum of Mar-23	Sum of Apr-23	Sum of May-23	Sum of Jun-23
Anti Social Behaviour	51	106	63	69	63	74
Begging/Vagrancy	5	7	8	6	1	1
Breach of Conditions	4	3	14	7	1	3
Criminal Damage	3	10	11	4	8	6
Drug Offences	7	7	6	12	11	4
Fraud	1	3	0	0	1	2
Hoax Calls	0	0	0	0	0	0
Possession of Offensive Weapon	5	9	6	10	5	18
Public Indecency	1	1	2	0	2	1
Road Traffic Incidents	11	8	6	11	10	11
Road Traffic Offences	14	14	7	13	12	8
Robbery / theft	8	9	8	13	3	8
Sexual offences	2	1	2	2	3	4
Suspicious Activity	26	24	23	21	26	13
Theft / Shoplifting	67	61	87	70	66	53
Violence	59	64	54	62	70	85
Wanted Person	11	20	16	14	15	9
Grand Total	275	347	313	314	297	300

The table above shows the total crime incidents recorded since January 2023, broken down into categories. As you can see from the highlighted rows, 'Anti-social behaviour', 'Theft/Shoplifting' and 'Violence' are consistently higher than other categories.

The table to the right shows the significant increases and decreases over the last quarter, compared to 2022 figures.

Category	April '22 – June '22	April '23 – June '23	Movement %
Theft/Shoplifting	145	189	+ 30%
Criminal Damage	26	18	- 30%
Sexual Offences	17	9	- 47%
Suspicious Activity	94	60	- 36%



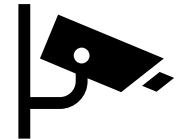
TOTAL CCTV NON-CRIME INCIDENTS BY CATEGORY JANUARY 2023 – JUNE 2023

	Sum of Jan-23	Sum of Feb-23	Sum of Mar-23	Sum of Apr-23	Sum of May-23	Sum of Jun-23
Alarm Activation	29	7	15	9	17	7
Ambulance Incident	2	2	6	7	8	8
Demonstration/Protest	0	5	6	2	6	2
Fire Incident	0	4	0	0	3	0
Police Incident	21	31	30	34	30	30
Public Welfare	95	73	102	105	96	99
Grand Total	147	122	159	157	160	146

The table above shows the total non-crime incidents recorded since January 2023, broken down into categories.

Public welfare* is by far the highest category, consistently making up over 50% of the total figures, there were 300 public welfare incidents over the last quarter – see table below for a breakdown of these incidents.

Row Labels	Sum of Jan-23	Sum of Feb-23	Sum of Mar-23	Sum of Apr-23	Sum of May-23	Sum of Jun-23
Concern for Person	55	47	64	58	60	69
Drunk & Incapable		1	2	5	3	3
High Risk (Vulnerable) Misper	10	5	10	10	13	10
Missing Person - Child	15	12	14	16	9	10
Missing Persons - Adult	14	4	11	12	8	6
Other	1	4	1	4	3	1
Grand Total	95	73	102	105	96	99



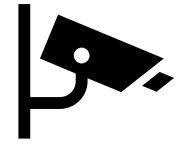
CRIME INCIDENTS BY CATEGORY & ZONE

APRIL 2023 – JUNE 2023



Row Labels	Sum of Cambs City	Sum of Huntingdon	Sum of St Ives	Sum of St Neots	Sum of Ramsey	Sum of Godmanchester	Sum of Yaxley
Anti Social Behaviour	137	51	8	8	1	1	
Begging/Vagrancy	8						
Breach of Conditions	6	5					
Criminal Damage	9	5	2	2			
Drug Offences	18	5	4				
Fraud	2	1					
Hoax Calls	0						
Possession of Offensive Weapon	28	1	3		1		
Public Indecency	1	1		1			
Road Traffic Incidents	17	7	3	4	1	1	
Road Traffic Offences	18	5	3	5	1		
Robbery / theft	15	7		1	1		
Sexual offences	5	2	1	1			
Suspicious Activity	36	13	6	2	3		
Theft / Shoplifting	123	52	7	5	2		
Violence	154	31	17	9	6		
Wanted Person	25	8	4	1			
Grand Total	602	194	58	39	16	2	

Note - you can find pie charts for each zone in the appendix



NON - CRIME INCIDENTS BY CATEGORY & ZONE

APRIL 2023 – JUNE 2023

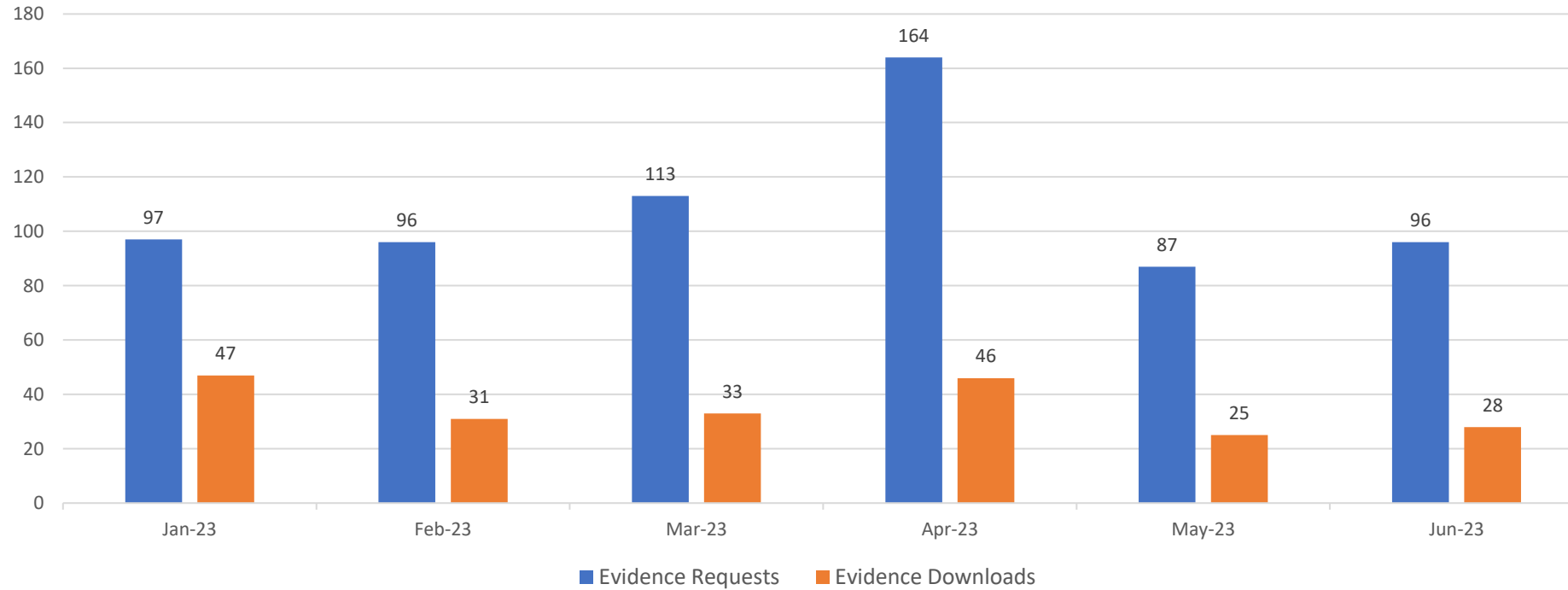


Row Labels	Sum of Cambs City	Sum of Huntingdon	Sum of St Ives	Sum of St Neots	Sum of Ramsey	Sum of Godmanchester	Sum of Yaxley
Alarm Activation	24	2	6	1			
Ambulance Incident	15	2	4	2			
Demonstration/Protest	9	1					
Fire Incident	2	1					
Police Incident	51	24	6	6	6	1	
Public Welfare	186	60	24	25	2	1	2
Grand Total	287	90	40	34	8	2	2

Note - you can find pie charts for each zone in the appendix



TOTAL CCTV EVIDENCE REQUEST & DOWNLOADS JANUARY 2023 – JUNE 2023



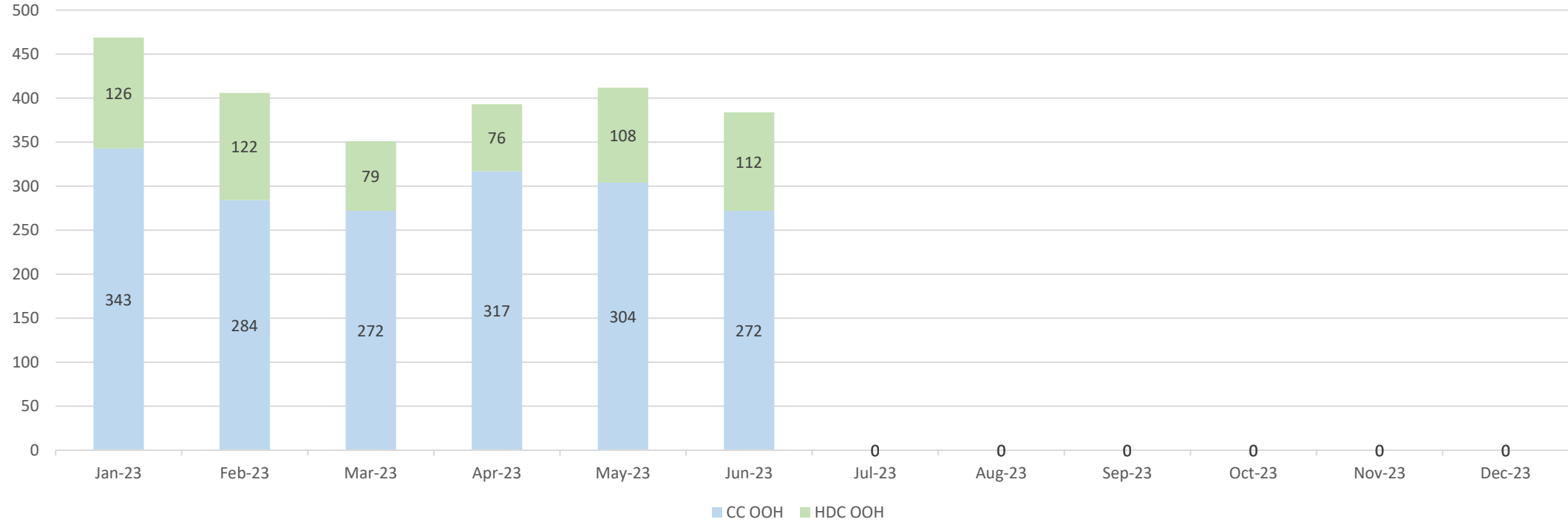
This chart shows the number of evidence requests and downloads since January 2023.

The table shows the quarterly figures compared to 2022.

	April '22 – June '22	April '23 – June '23
Evidence Requests	262	347
Evidence Downloads	100	99



TOTAL OUT OF HOURS CALLS RECEIVED JANUARY 2023 – JUNE 2023

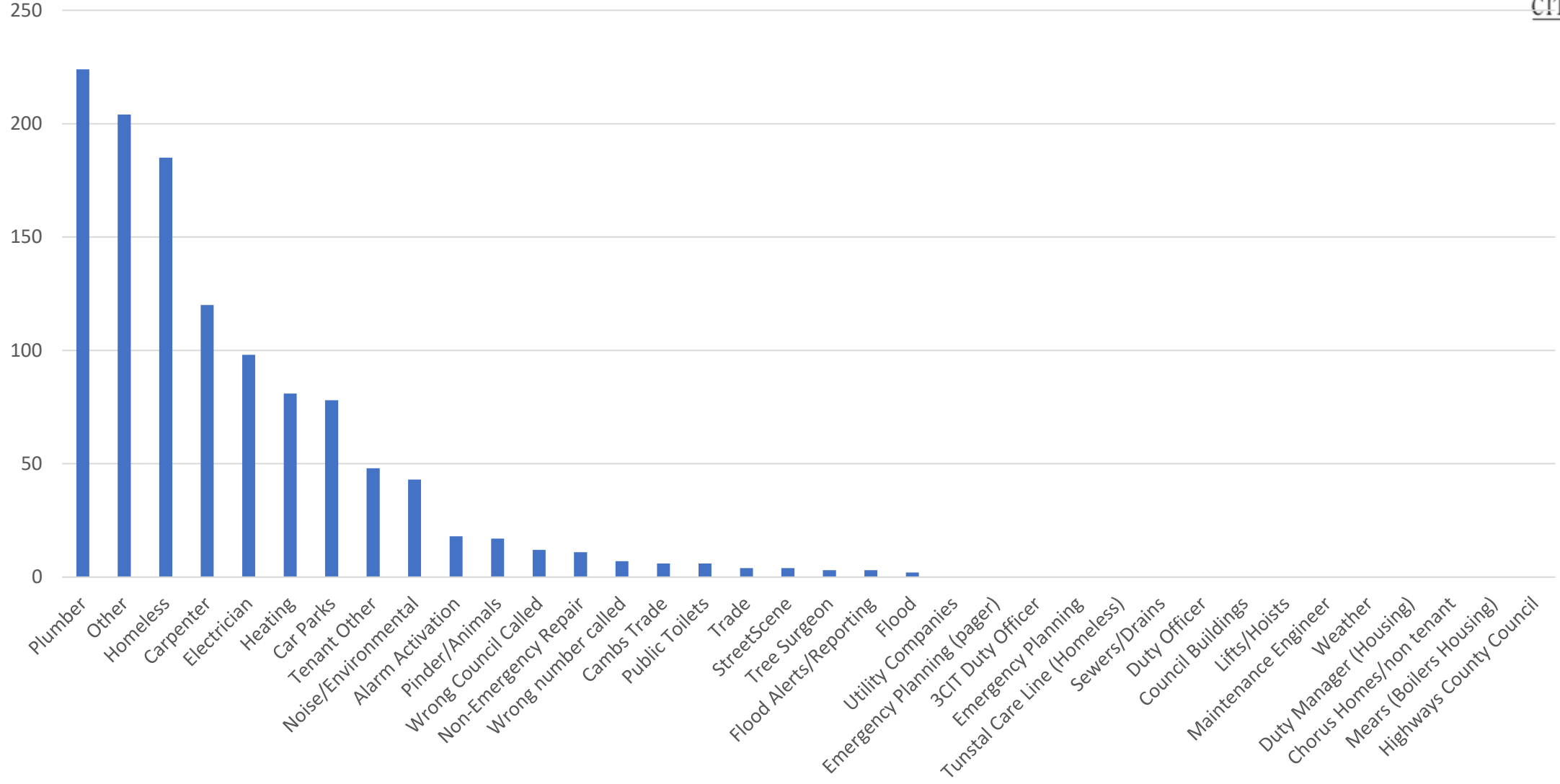


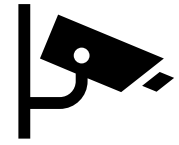
- OOH call numbers have remained fairly steady over recent months.
- A total of 1189 were received in the last quarter (April 23 – June 23).



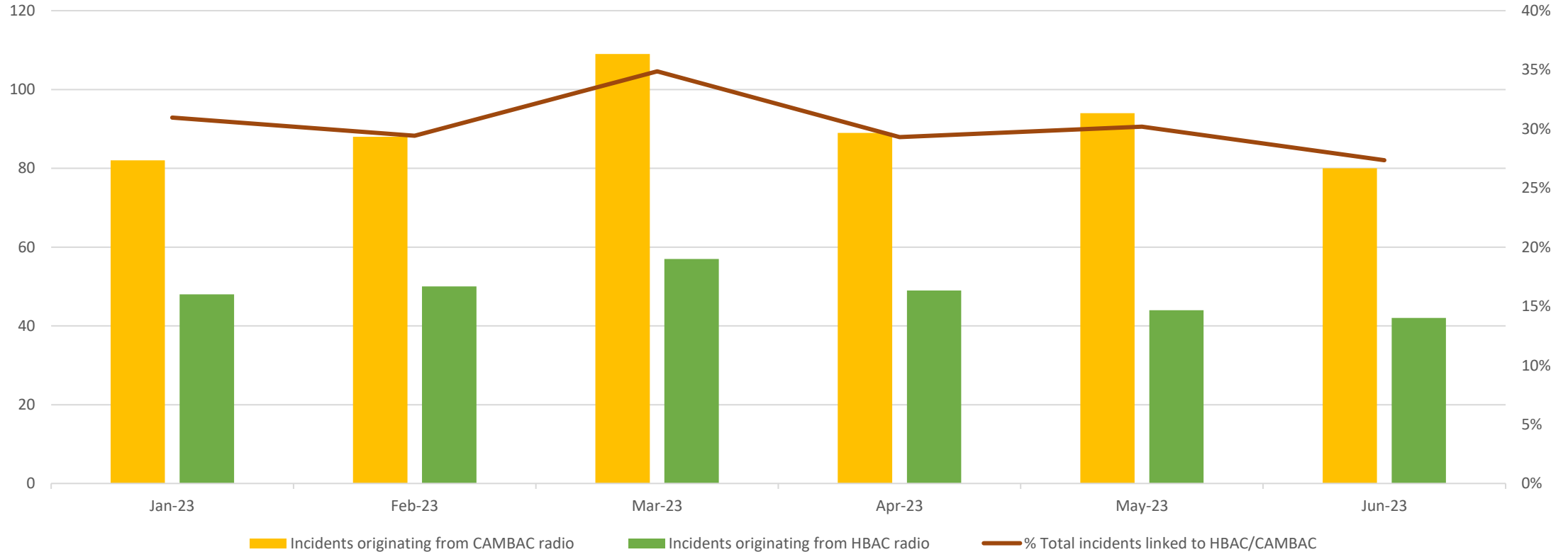
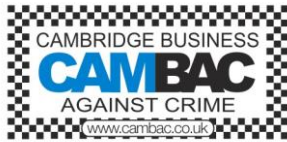
TOTAL OUT OF HOURS CALL CATEGORIES

APRIL 2023 – JUNE 2023





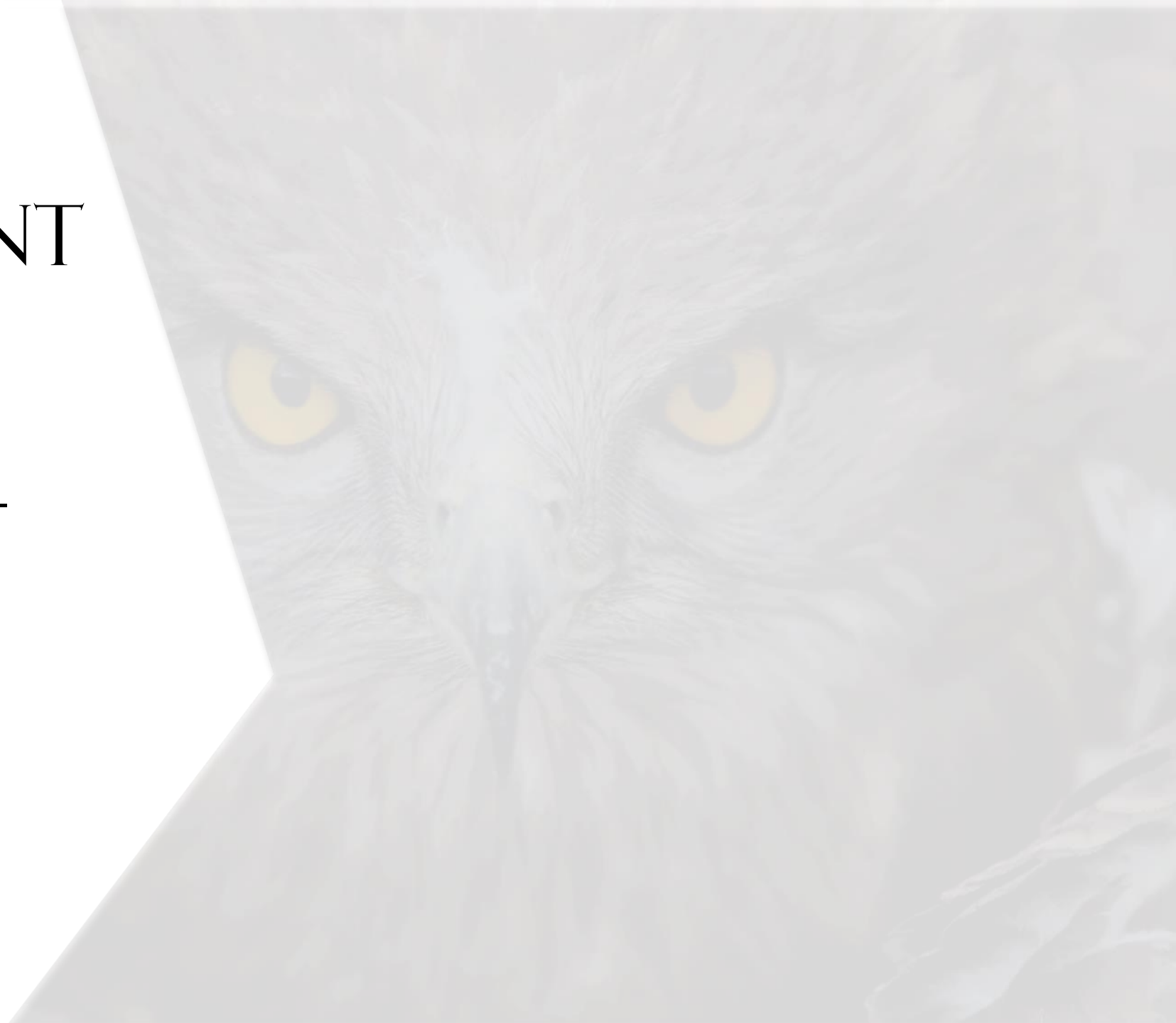
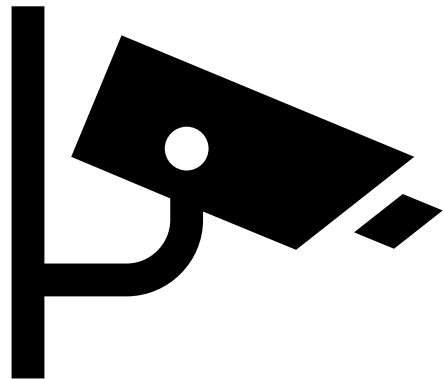
TOTAL CCTV INCIDENTS LINKED TO HBAC & CAMBAC JANUARY 2023 – JUNE 2023



The chart above shows the number of incidents directly linked to the CAMBAC and HBAC radios. The dark red line shows the total percentage of all incidents recorded.

CCTV INCIDENT HIGHLIGHTS

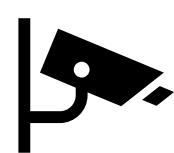
APRIL 2023 –
JUNE 2023



CCTV INCIDENT HIGHLIGHTS

- Our CCTV Operators regularly achieve fantastic results and we would like to share a number of highlights captured over the last quarter.
- The following incident write ups include a mx of crime and non-crime across both councils.
- We have experienced some excellent results; from pro-active arrests to tracking down some of our most vulnerable residents; saving lives and preventing crime from the control room.





RE-ACTIVE ARREST – SHOPLIFTING – CAMBRIDGE



Incident 17835– 11th April 2023 – AW, RL

KNOWN THIEF ARRESTED

Operators received a call via the CAMBAC radio, a city centre retailer was reporting a suspect who had attempted to shoplift from their premises. His description was taken and cameras were deployed.

The suspect was soon spotted walking away from the shops, he briefly went off camera. When he reappeared he had changed his clothing and was then heading back towards the shops, cameras were used to track him again. He is seen entering a building close to the market square, when he comes out he has changed his clothes again. Police advise the operators of the incident number and deploy officers, it seems that the male was already wanted for 4 other thefts.

Police arrive at the suspects location, he runs from them and officers chase. Operators help police by updating them of his location until he is finally surrounded and gives up. He is arrested and taken away.

Incident 17970 – 18th April 2023 – RS, MH

TOWN CENTRE ROBBERY CAUGHT ON CAMERA

Operators spotted a robbery taking place in the town centre, it appeared to be 3 males trying to rob another male. Cameras were deployed and police were informed over the airwaves, officers were on route.

One of the suspects is seen punching the victim, who is wearing a school uniform. Thankfully, officers arrived on scene and immediately arrested 2 of the suspects, unfortunately the third suspect managed to evade officers and left the scene on his bicycle. Cameras were used to track the third suspect across the town, officers were directed to his location and he was eventually found and arrested.

Incident 18096 – 26th April 2023 – LT, PM

CONCERN FOR PERSON AND ASSAULT CAUGHT ON CAMERA

Whilst carrying out routine camera patrols, operators spotted a male laying on the floor in the city centre. Playback of camera footage showed that the male had been struck in the face by another male who was seen leaving the location in a taxi.

Police were made aware of the incident via the radio, operators asked door staff at a near by night club to check that the male was ok and call for an ambulance if necessary. The staff checked on him, they advised the male had been turned away from their premises earlier that evening as he was believed to be in possession of a knife. Police were informed of this and an officer soon arrived at the scene. He was searched but no knife was found. He later refused any medical treatment and left the scene, footage of the assault was later downloaded and given to police officers.



RE-ACTIVE ARREST – CRIMINAL DAMAGE – CAMBRIDGE

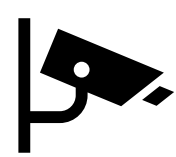


Incident 18245 – 4th May 2023 – MO, RS

CRIMINAL DAMAGE WITNESSED IN CITY CENTRE

Operators spotted 3 very intoxicated males who were aggressively damaging a locked bicycle in the city centre. Descriptions were taken and their details were given to police, they badly damaged the bike and went on to cause criminal damage to council property including pulling bins apart and throwing rubbish around the streets.

Observations were maintained until police were able to attend, the 3 suspects were quickly found and arrested for criminal damage.



RE-ACTIVE ARREST – WANTED – CAMBRIDGE



Incident 19067 - 20th June 2023 – MO, LT

WANTED MALE SPOTTED IN CITY CENTRE

CCTV staff received an email from Cambs police, with the images of 2 wanted people.

Later that day one of wanted people, a male wanted for 5 different offenses, was spotted riding a bike through the city centre. Police were called over the airwaves and his identity was confirmed. Observations were maintained, they observed the male stealing a bike and trying to conceal it in a near-by car park.

Police arrived and after a short chase the male was apprehended and arrested.



RE-ACTIVE ARREST – OFFENSIVE WEAPON – CAMBRIDGE



Incident 19141 - 24th June 2023 – PM, RL

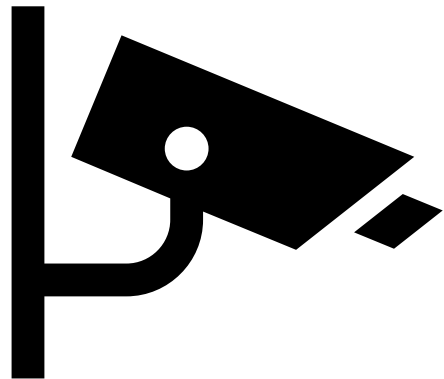
ARREST FOR POSSESSION OF KITCHEN KNIFE

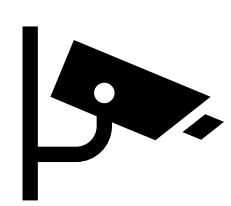
Operators received a call via the CAMBAC radio, it was a city centre night club reporting 2 males waving long kitchen knives around. Cameras were deployed and police were informed of their location.

The 2 males were seen getting on bikes and riding away from the location, the details were passed to police and observations were maintained. Police arrived and managed to arrest one of the suspects, unfortunately the second male managed to ride away on his bike. After a short chase, the second male was caught by police and arrested.

CCTV IN THE NEWS

APRIL '23 –
JUNE '23





CCTV IN THE NEWS



Aggressive beggar who approached women and children is jailed after breaching order 20 times

An aggressive beggar in Cambridge who was given a chance to mend his ways has been jailed after he continued to break the law.

Jason Allum, 36, of Edgecombe, King's Hedges, Cambridge, was given a 28-day suspended sentence by Peterborough Magistrates' Court on March 13 for breaching an interim criminal behaviour order (CBO). But within hours, Allum was seen begging in the city centre.

The CBO, forbidding him from begging in Cambridge city centre, had been imposed on March 2.

He breached the CBO 20 times between March 13 and 31 by asking people for money, including placing his hands on people, approaching women and children and shouting and swearing.

He also begged inside The Grafton centre and Grand Arcade, where he approached customers sitting in a coffee shop, while shouting and swearing.

Customers and staff at the Burleigh Arms pub, in Newmarket Road, were also intimidated by Allum's aggressive begging numerous times. He shouted and swore at them when they did not give him money.

Allum was also spotted on CCTV going to an ATM with a woman who then gave him money, and then walking behind a lone woman.

On Tuesday, April 4, at Cambridge Magistrates' Court, Allum, of Edgecombe, King's Hedges, Cambridge, was sentenced to seven months in prison, having pleaded guilty to 20 breaches of an interim CBO.

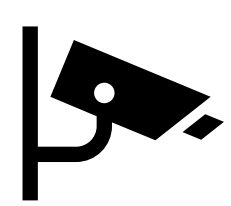
PC Laura O'Flynn said: "Jason Allum has caused significant issues for a great number of people across the city and we worked really hard with the Crown Prosecution Service to get this CBO.

"We recognise the harm his behaviour has on the community, in particularly women and girls' sense of safety.

By [Newsdesk Cambridge - newsdesk@iliffemedia.co.uk](mailto:newsdesk@iliffemedia.co.uk)

Published: 15:36, 09 April 2023 | **Updated:** 15:36, 09 April 2023

[Aggressive beggar who approached women and children is jailed after breaching order 20 times \(cambridgeindependent.co.uk\)](https://www.cambridgeindependent.co.uk/news/aggressive-beggar-jailed-after-breaching-order-20-times)



CCTV IN THE NEWS



Bike thief jailed

A Cambridge bike thief has been jailed for six months.

James Peyton, of no fixed address, was handed the sentence at Cambridge Magistrate's Court yesterday (16 May).

The 29-year-old admitted stealing five bikes and one e-scooter between 12 December last year (2022) and 21 March from Grand Arcade cycle park, St Andrews Street and Cambridge Station Cycle Park.

He also admitted one count of theft by finding. A further seven offences of bike theft were taken into consideration by the magistrate upon sentencing after being admitted by Peyton. PC Rob Tindall, from the Cambridge City Neighbourhood Team, said: "We were able to arrest Peyton and put him before the courts with a wealth of video evidence of him carrying out the bike thefts.

"We hope this sentence serves as a warning to other bike thieves operating in the city that these crimes are taken seriously and they too could find themselves in prison."



[Bike thief jailed | Cambridgeshire Constabulary \(cambs.police.uk\)](https://www.cambs.police.uk/news/2023/may/bike-thief-jailed)

Thief who stole designer clothes and perfume jailed

A thief who stole designer clothes and perfume worth more than £1,500 has been jailed.

Shaun Burrows was seen on CCTV stealing three jackets, perfume and a coffee maker from John Lewis, in Cambridge, worth £1,592 between 6 December and 26 February (2023).

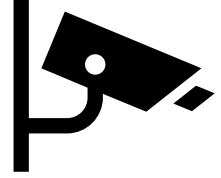
The 45-year-old, of Victoria Road, Cambridge, was also arrested on 1 March 2022 and was found in possession of a knuckle duster.

At Peterborough Crown Court on Thursday (13 April), Burrows was sentenced to one year and seven months in prison after pleading guilty to five counts of theft and possession of an offensive weapon.

PC Wadsworth, who investigated, said: "Burrows is a prolific thief who has been targeting businesses in the city, stealing high value items, to sell on to buy drugs. We hope this time in prison will give Burrows the opportunity to get the help he needs to stop offending."

[Thief who stole designer clothes and perfume jailed | Cambridgeshire Constabulary \(cambs.police.uk\)](https://www.cambs.police.uk/news/2023/april/thief-who-stole-designer-clothes-and-perfume-jailed)





CCTV COMPLIMENTS



In performance and impacts corner this week. I would like to present a truly impactful example of best practice from our "always on" CCTV service. On April 2nd in the early hours CCTV received a police report of a person in the river in St Ives. There was minimal visibility and police and fire service needed help to locate the person. The persons head was spotted just above the waterline using the infra-red technology from our cameras, information and images were passed to the police force control room where fire crews were able to rescue the person.

Acknowledged by the fire chief the person would not have survived without the tenacious and trained operators from the council CCTV team. We are extremely proud not just of our operators but the partnership working between the council, police and the fire service which saved a person's life. It is my pleasure to recognise the fast thinking and great impact of our operators Philip Madge and Mark Oliver. Amazing work.

Oliver Morley
Interim Chief Executive
6th April 2023

	Total for Apr 23 – June 23
Compliments Received	2
Complaints Received	0

Good Morning,

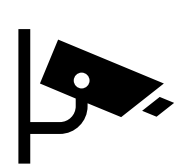
I have seen a message from Oliver about the sterling work you did in saving a life in St Ives. Thank you for your diligence and for doing a great job. It's much appreciated.

Very best wishes.
Sarah

Councillor Sarah Conboy
Executive Leader
10th April 2023

APPENDIX

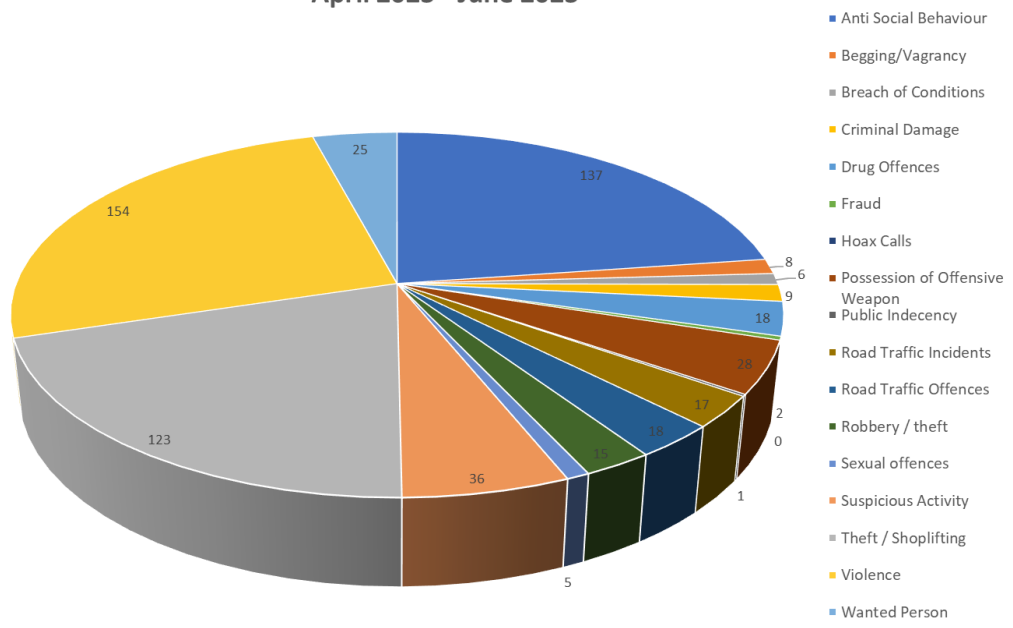




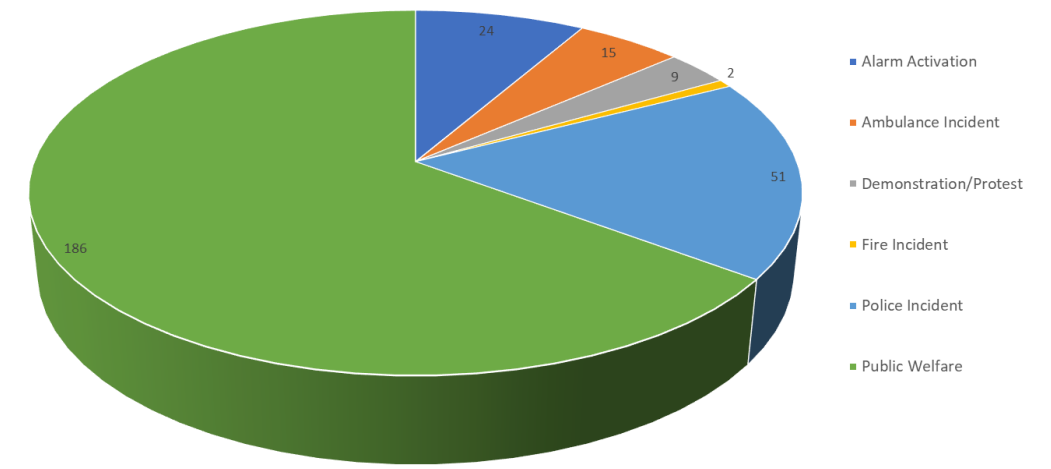
TOTAL INCIDENTS BY CATEGORY – CAMBS CITY APRIL 2023 – JUNE 2023

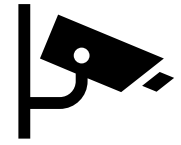


**Crime Incidents in Cambs City
April 2023 - June 2023**



**Non-Crime Incidents in Cambs City
April 2023 - June 2023**

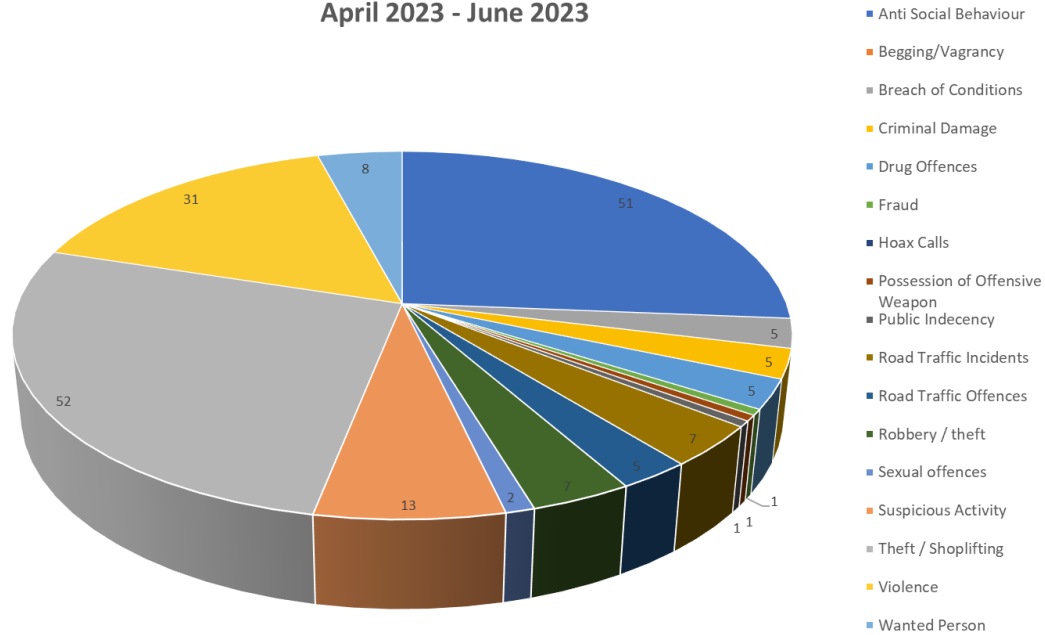




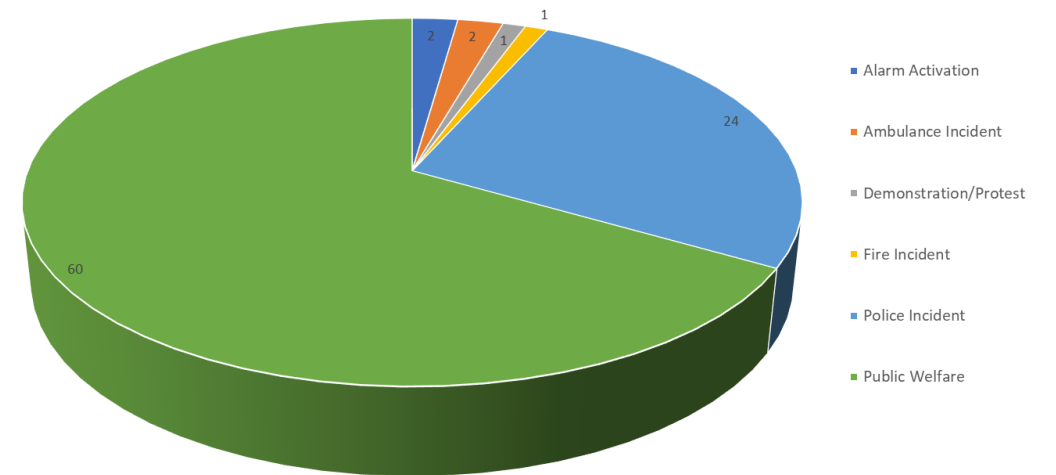
TOTAL INCIDENTS BY CATEGORY – HUNTINGDON APRIL 2023 – JUNE 2023

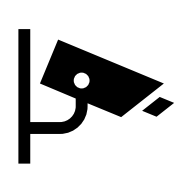


Crime Incidents in Huntingdon April 2023 - June 2023



Non-Crime Incidents in Huntingdon April 2023 - June 2023

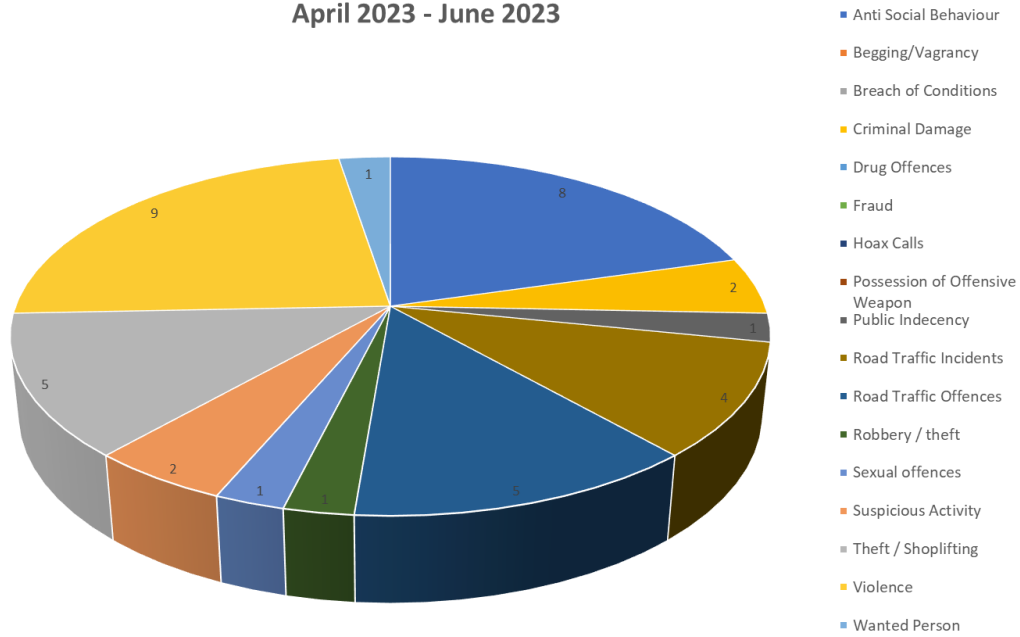




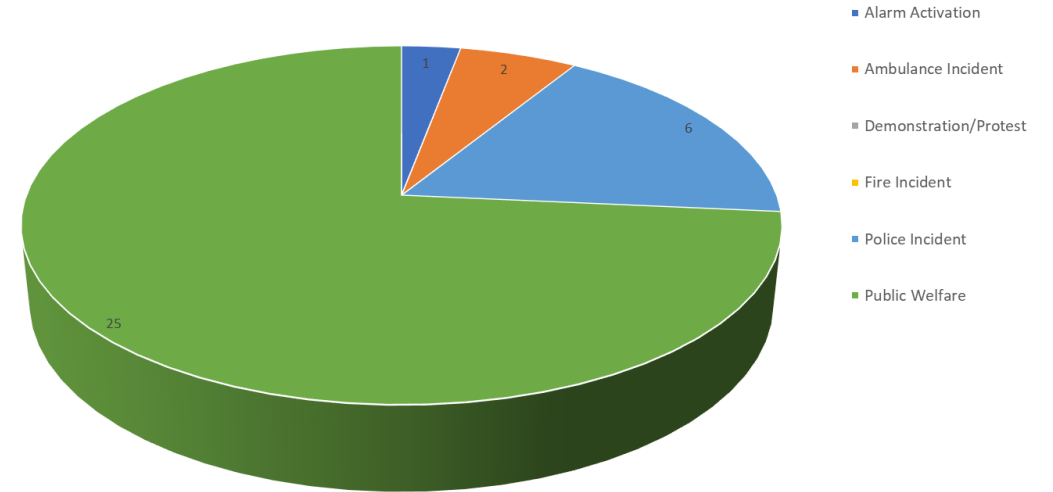
TOTAL INCIDENTS BY CATEGORY – ST NEOTS APRIL 2023 – JUNE 2023

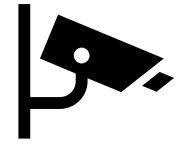


**Crime Incidents in St Neots
April 2023 - June 2023**



**Non-Crime Incidents in St Neots
April 2023 - June 2023**



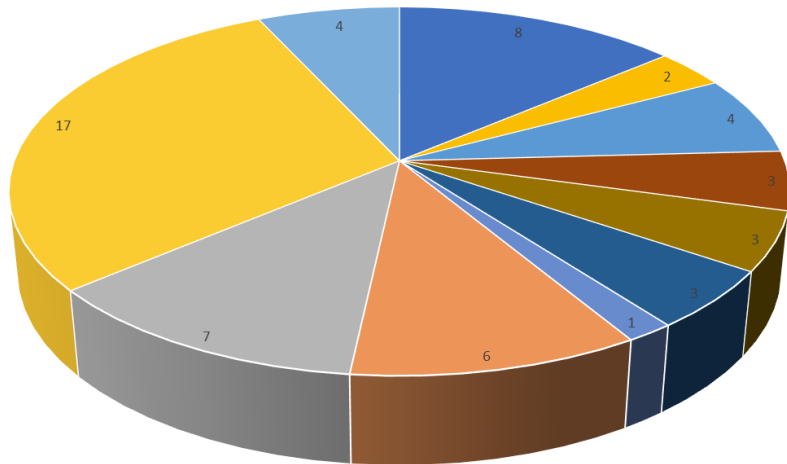


TOTAL INCIDENTS BY CATEGORY – ST IVES APRIL 2023 – JUNE 2023



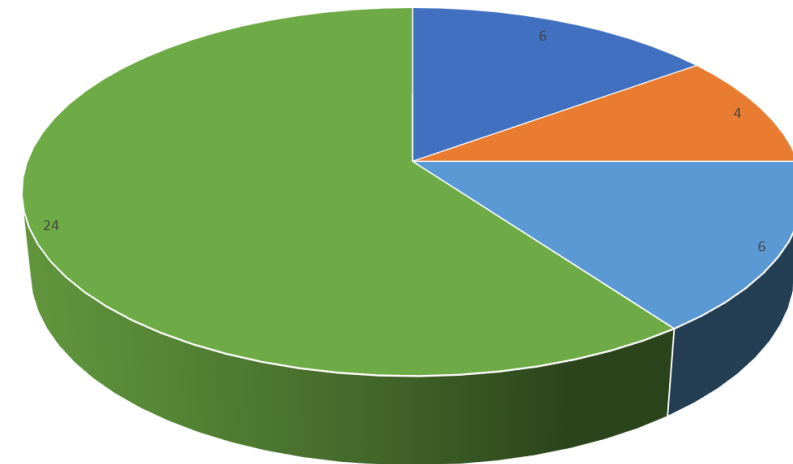
Crime Incidents in St Ives April 2023 - June 2023

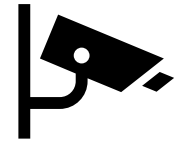
- Anti Social Behaviour
- Begging/Vagrancy
- Breach of Conditions
- Criminal Damage
- Drug Offences
- Fraud
- Hoax Calls
- Possession of Offensive Weapon
- Public Indecency
- Road Traffic Incidents
- Road Traffic Offences
- Robbery / theft
- Sexual offences
- Suspicious Activity
- Theft / Shoplifting
- Violence
- Wanted Person



Non-Crime Incidents in St Ives April 2023 - June 2023

- Alarm Activation
- Ambulance Incident
- Demonstration/Protest
- Fire Incident
- Police Incident
- Public Welfare

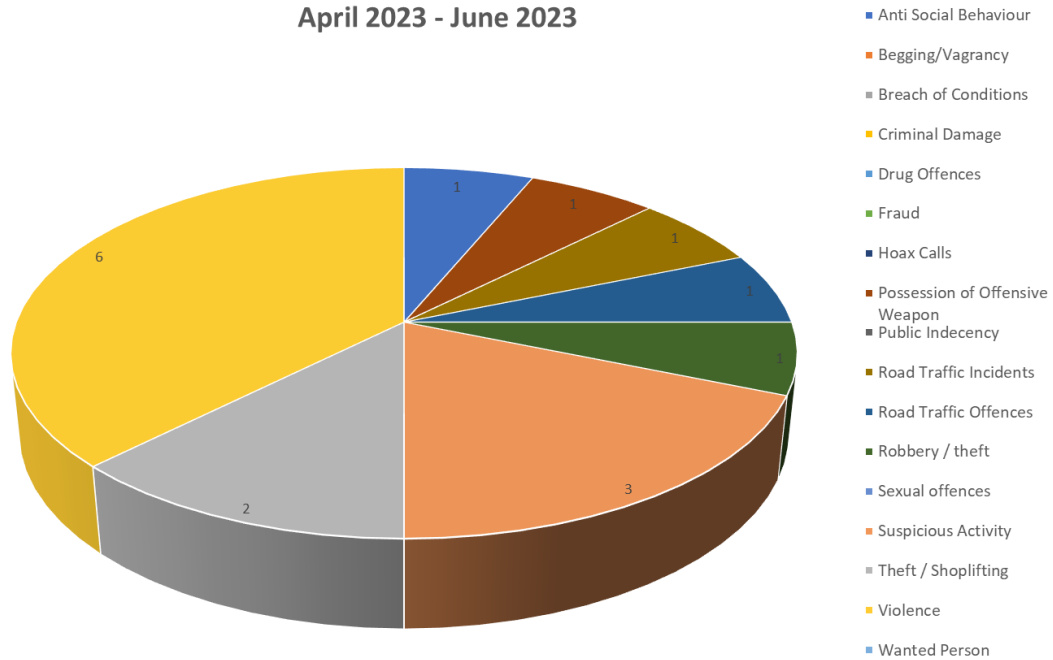




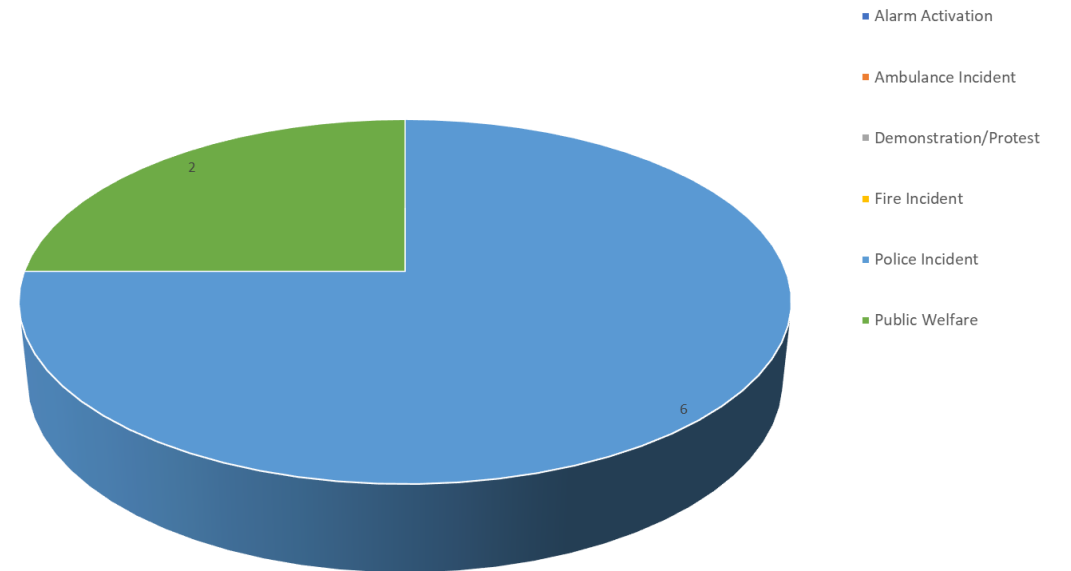
TOTAL INCIDENTS BY CATEGORY – RAMSEY APRIL 2023 – JUNE 2023

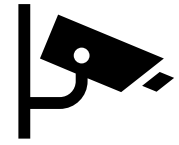


**Crime Incidents in Ramsey
April 2023 - June 2023**



**Non-Crime Incidents in Ramsey
April 2023 - June 2023**

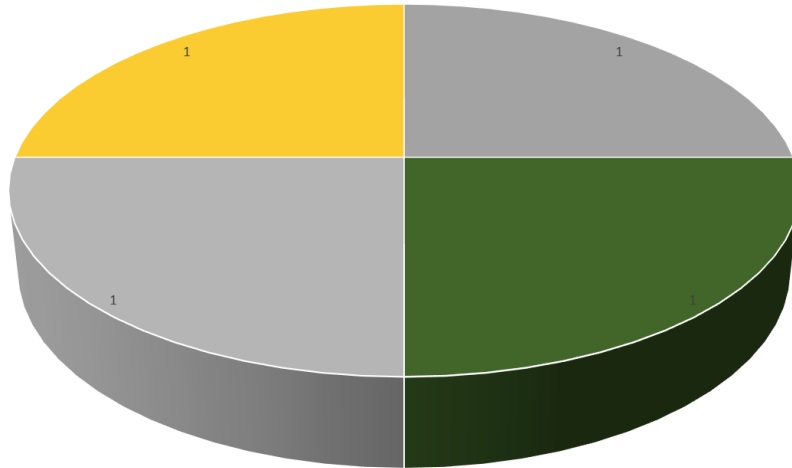




TOTAL INCIDENTS BY CATEGORY – GODMANCHESTER & YAXLEY APRIL 2023 – JUNE 2023

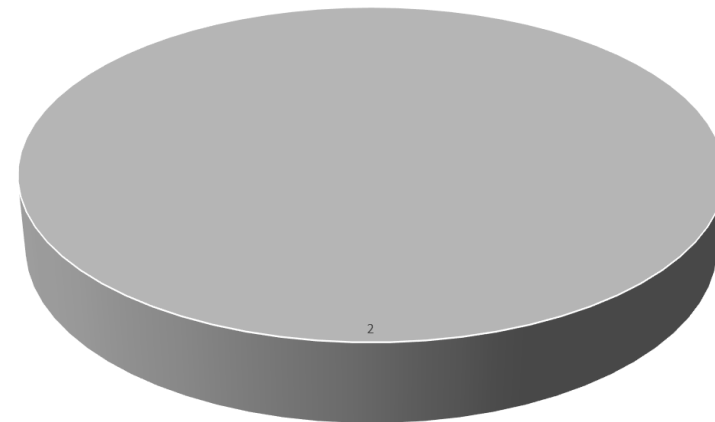


All Incidents in Godmanchester
April 2023 - June 2023



- Alarm Activation
- Ambulance Incident
- Anti Social Behaviour
- Begging/Vagrancy
- Breach of Conditions
- Criminal Damage
- Demonstration/Protest
- Drug Offences
- Fire Incident
- Fraud
- Hoax Calls
- Police Incident
- Possession of Offensive Weapon
- Public Indecency
- Public Welfare
- Road Traffic Incidents
- Road Traffic Offences

All Incidents in Yaxley
April 2023 - June 2023



- Alarm Activation
- Ambulance Incident
- Anti Social Behaviour
- Begging/Vagrancy
- Breach of Conditions
- Criminal Damage
- Demonstration/Protest
- Drug Offences
- Fire Incident
- Fraud
- Hoax Calls
- Police Incident
- Possession of Offensive Weapon
- Public Indecency
- Public Welfare
- Road Traffic Incidents
- Road Traffic Offences

CAMERA PERFORMANCE

APRIL 2023 –
JUNE 2023





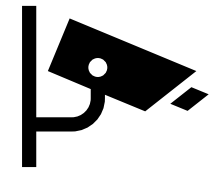
CCTV CAMERA PERFORMANCE APRIL 2023 – JUNE 2023



	Cambs City Faults	HDC Faults	Total Faults	% Downtime
Q1	45	72	117	1.58%

Overall, the camera performance remains very reliable and any faults logged by operators are dealt with in a timely manner.

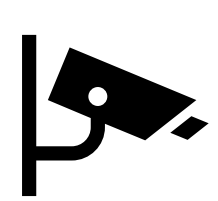
There are 585 operational CCTV cameras across both councils, a large increase from last year now that Cambridge Park & Ride and One Leisure projects are completed.



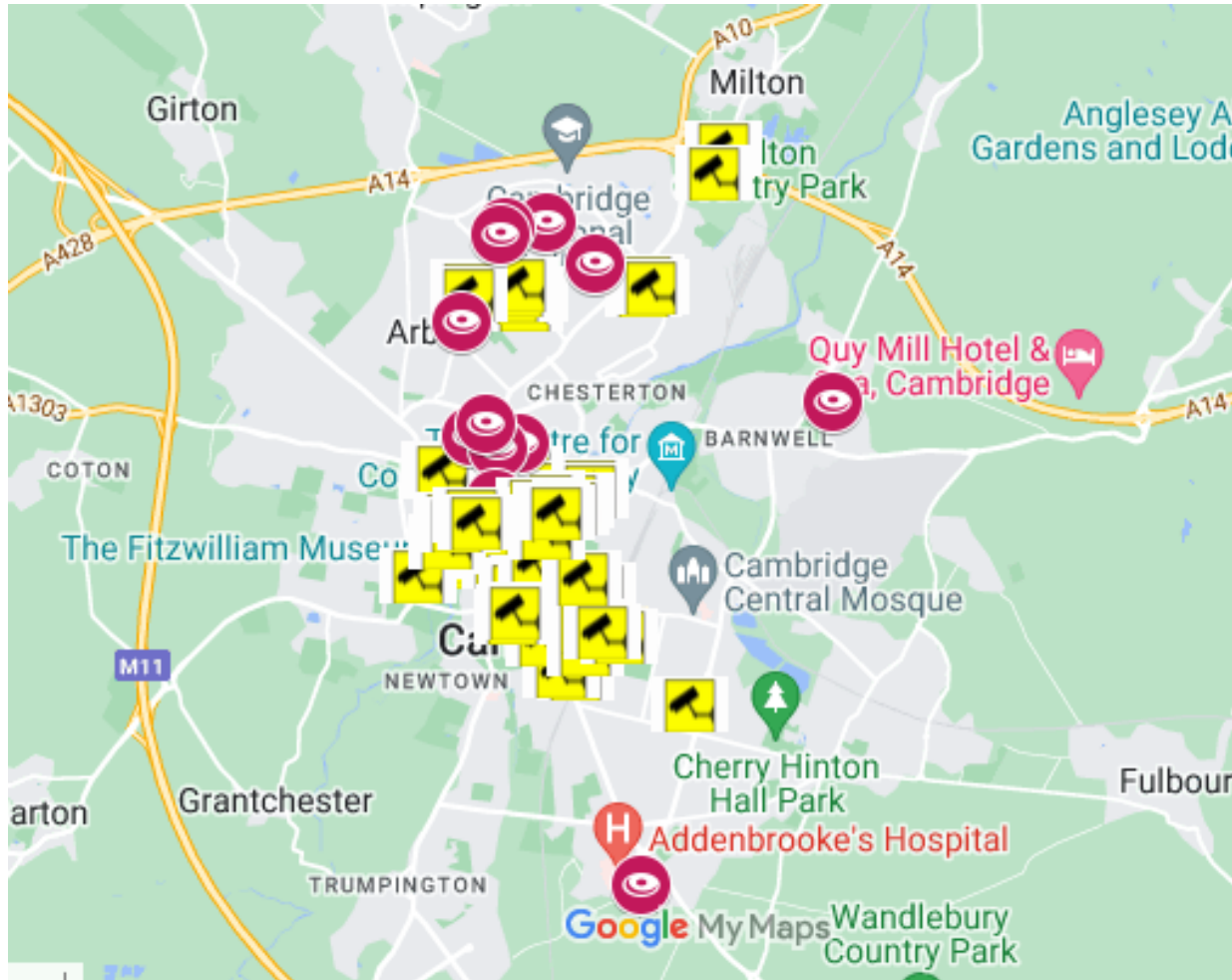
VIEWING REQUESTS (APRIL '23 TO JUNE '23)

Type of requests	Total
RIPA Requests	1
Third Party viewing requests	1



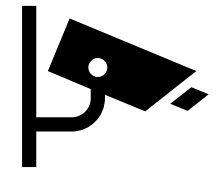


CCTV CAMERA MAP – CAMBRIDGE CITY AS OF JUNE 2023

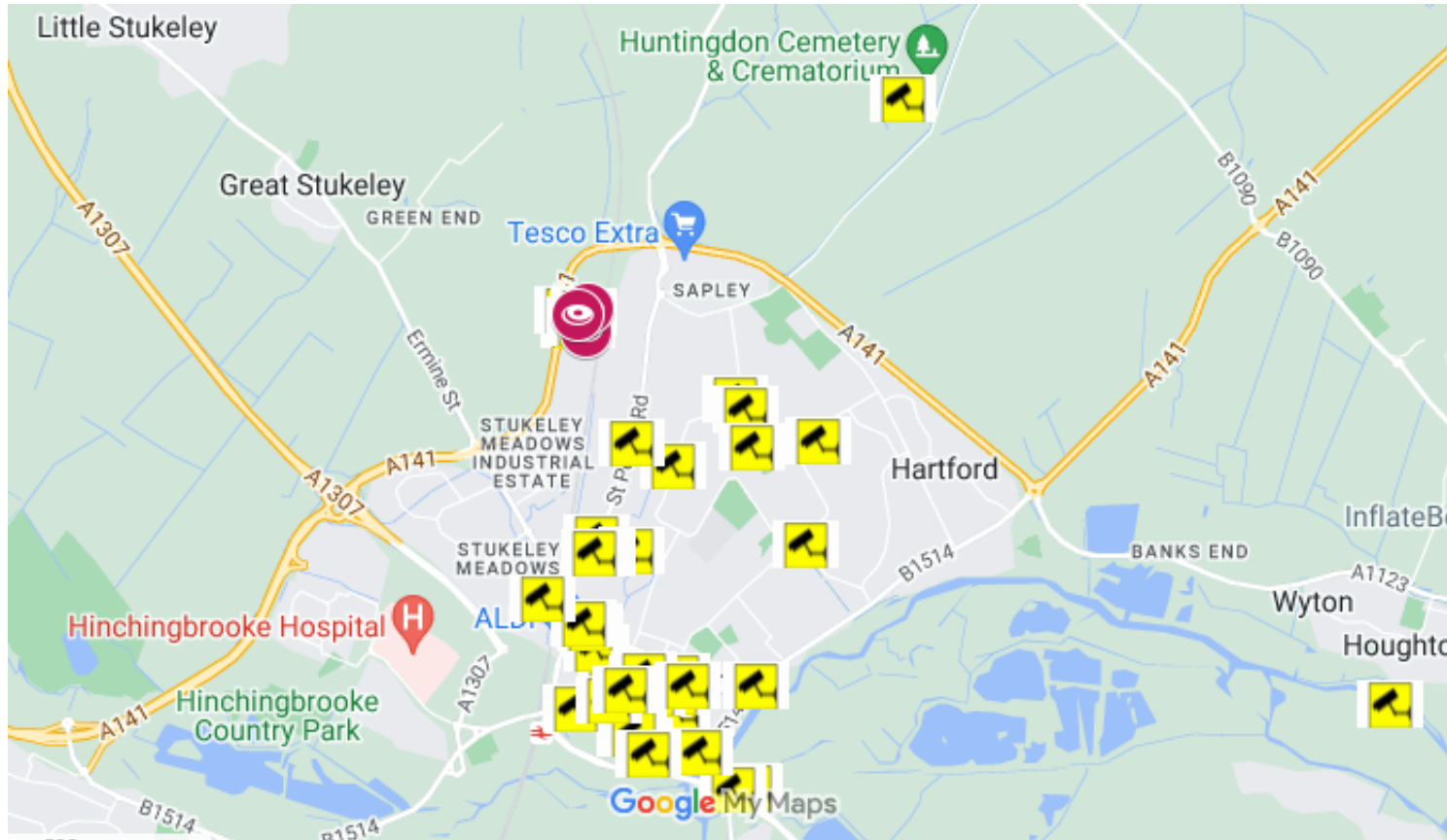


Cambridge Cameras – 223 cameras covering the city centre, Milton and Arbury

<https://www.huntingdonshire.gov.uk/cctv>

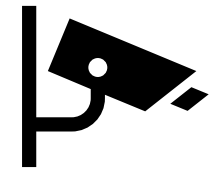


CCTV CAMERA MAP – HUNTINGDON AS OF JUNE 2023

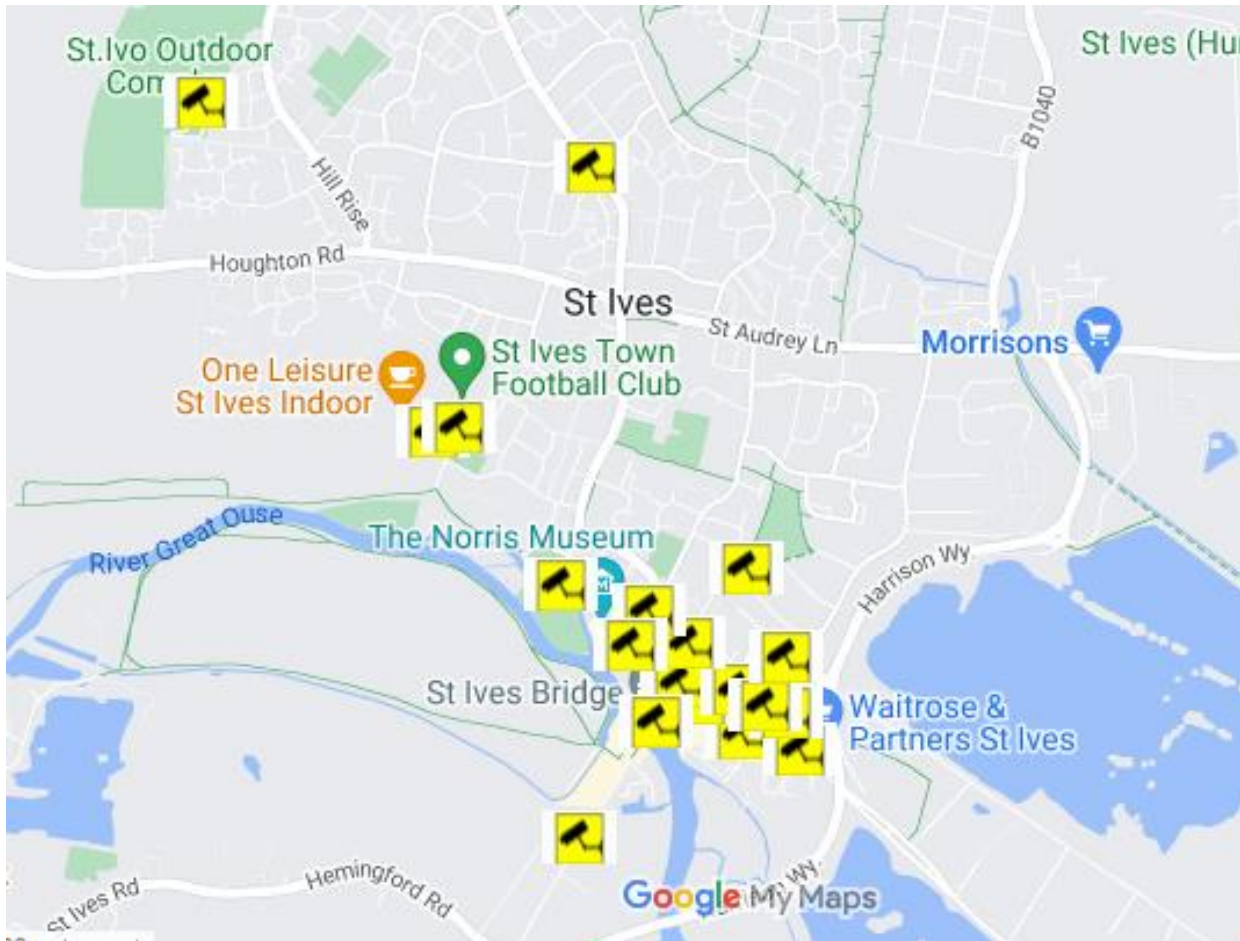


Huntingdon Cameras – 178
cameras (including cameras located
at Huntingdon Crematorium and
Godmanchester)

[CCTV - Huntingdonshire.gov.uk](https://www.huntingdonshire.gov.uk)

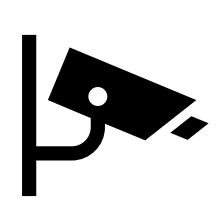


CCTV CAMERA MAP – ST IVES AS OF JUNE 2023

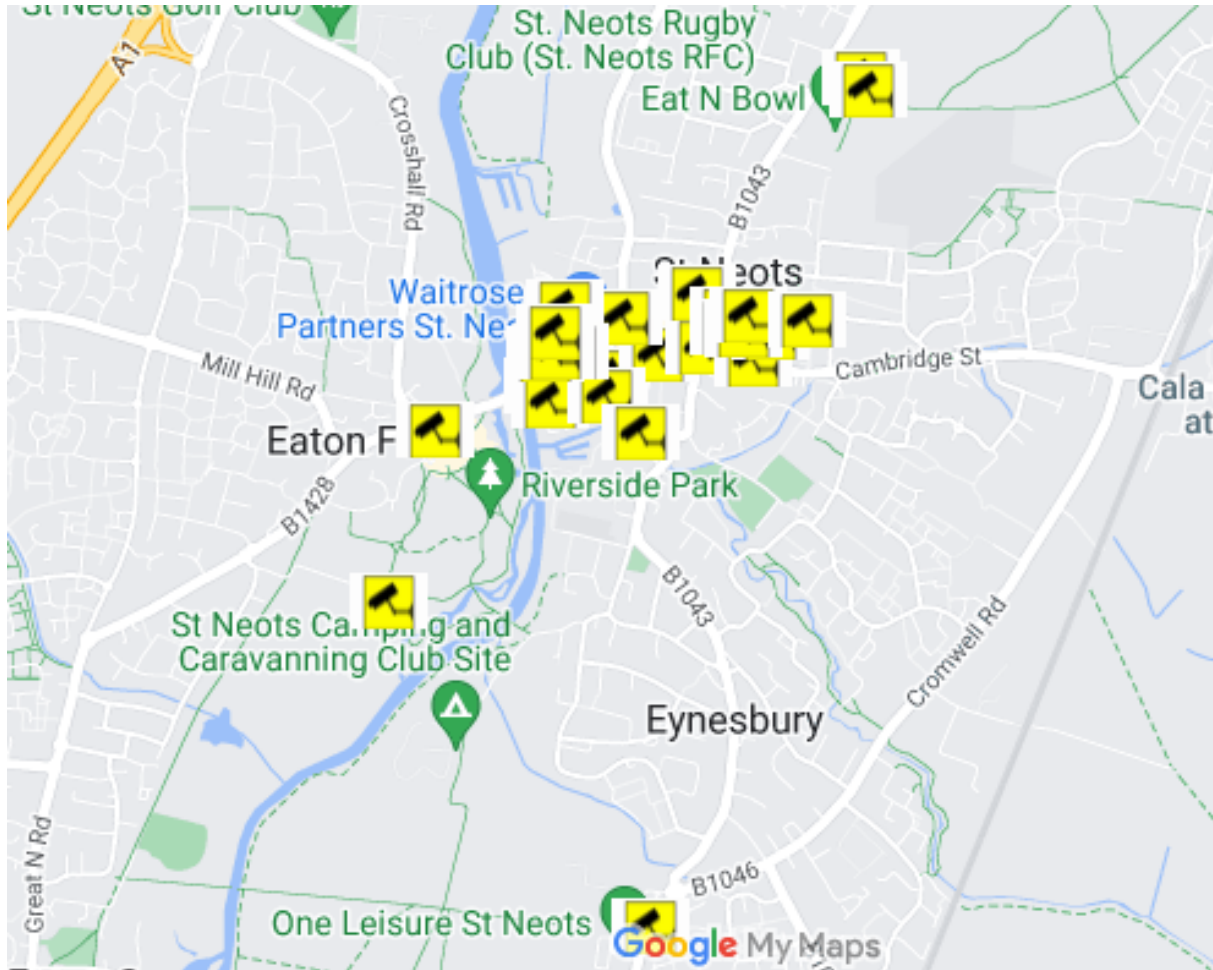


St Ives Cameras – 110 cameras (including one leisure centres)

<https://www.huntingdonshire.gov.uk/cctv>

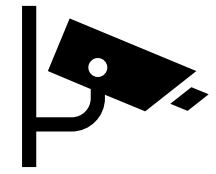


CCTV CAMERA MAP – ST NEOTS AS OF JUNE 2023



St Neots Cameras – 58 cameras

<https://www.huntingdonshire.gov.uk/cctv>

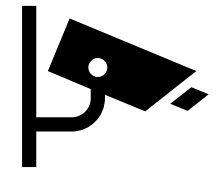


CCTV CAMERA MAP – RAMSEY AS OF JUNE 2023



Ramsey Cameras – 14 cameras

<https://www.huntingdonshire.gov.uk/cctv>



CCTV CAMERA MAP – YAXLEY AS OF JUNE 2023



Yaxley Cameras – 1 camera

<https://www.huntingdonshire.gov.uk/cctv>