



Job Description

Service:	Street Cleansing
Job title:	Street Pride Team Street Cleanser / Driver
Grade:	Grade B
Hours of work:	37 hours
Responsible to:	Street Cleansing Manager
Responsible for	
Direct reports:	N/A
Indirect reports:	N/A
Budget:	N/A


Purpose of Post:

By improving the presentation of our town centres, residential areas, and public pathways you will be responsible for ensuring that Huntingdonshire remains a clean, safe and pleasant environment for residents, visitors, and businesses.

Key Deliverables:

- Using specialist equipment, the Street Pride team carry out works to enhance key locations by removing weeds, clearing mud and detritus, edging footpaths, and carrying out deep cleaning operations.
- Supporting the Council's strategy to improve areas that need extra care.
- Effective communication with team members to ensure a coordinated approach to street cleansing activities. Collaboration with other departments or organizations as necessary to address specific cleaning issues.
- Maintain accurate records of daily activities, including areas cleaned, equipment used, and any issues encountered.
- Responsible for the proper care and maintenance of cleaning equipment, tools, and vehicles.
- Contribute to a positive public perception of Huntingdonshire District Council by delivering high-quality services and engaging in professional interactions with members of the public.
- Carrying out daily maintenance and checks on the allocated vehicle and reporting any defects.
- Reporting any accidents and incidents as they occur.

<p>Knowledge and Qualifications</p> <p>The minimum knowledge required to undertake this role and any qualifications or training essential for the role</p> <p>(E) Essential (D) Desirable</p>	<p>(E) Basic literacy and numeracy to understand and complete work documentation.</p> <p>(E) Current manual driving licence</p> <p>(D) An understanding of street cleansing operations together with a working knowledge of tools and plant used in street cleansing activities</p> <p>(D) General knowledge of the district</p>
<p>Experience</p> <p>Experience the person would need to do the job</p> <p>(E) Essential (D) Desirable</p>	<p>(D) Experience of working in an outdoor environment and of undertaking a range of manual tasks.</p> <p>(D) Experience of working in a customer facing role providing front line services.</p> <p>(D) Understanding of Health and Safety systems including manual handling and risk assessment.</p>
<p>Skills and Abilities</p> <p>Specific skills the applicant would need to do the job</p> <p>(E) Essential (D) Desirable</p>	<p>(E) Must be physically fit, able to walk for long distances and perform heavy lifting when required.</p> <p>(E) Good awareness of personal health and safety and manual handling.</p> <p>(E) Good verbal communication skills.</p> <p>(E) Flexibility and willingness to be involved in all aspects of the operation of the street cleansing service.</p>
<p>Decision Making and Impact on Others</p> <p>What impact the reasons made by the post holder would have on others across the Council</p>	<p>Must be able to make decisions on best methods to deal with any cleansing issues or complaints which they come across during working day.</p> <p>Must be able to prioritise cleansing tasks.</p>

<p>Communication with Internal and External Customers</p> <p>What customers the applicant would be in contact with in the job</p>	<ul style="list-style-type: none"> • Develops and maintains productive relationships with internal and external customers • Explores the customer’s situation with them to develop a fuller understanding of the underlying need • Delivers what they have agreed with the customer • Takes action to exceed customer expectations • Advocates customer satisfaction as a key value for themselves and the council • Deals effectively with dissatisfied customer <p>Internal customer contact 70%</p> <p>External customer contact 30%</p>
<p>Personal Attributes and Other Requirements</p> <p>In this section please list any other qualities you are looking for from the applicant</p> <p>(E) Essential (D) Desirable</p>	<p>(E) Willing to work flexibly and change plans at short notice to meet the needs of the service</p> <p>(E) Be a good team worker demonstrating loyalty and commitment to the organisation and team members</p>
<p>HDC values</p> 	<p>The values outlined below reflect our collective positive attitude and how all staff are expected to work together as one team.</p> <p>Inspiring: We have genuine pride and passion for public service; doing the best we can for customers.</p> <p>Collaborative: We achieve much more by working together, and this allows us to provide the best service for customers.</p> <p>Accountable: We take personal responsibility for our work and our decisions, and we deliver on our commitments to customers.</p>



	<p>Respectful: We respect people's differences and are considerate to their needs.</p> <p>Enterprising: We use drive and energy to challenge the norm and adapt to changing circumstances. We are always ready for challenges and opportunities, and we embrace them.</p>
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Safeguarding and promoting the welfare of children and young people/vulnerable adults

Huntingdonshire District Council is committed to safeguarding and promoting the welfare of children and vulnerable adults and expects all staff and volunteers to share this commitment.