

HAWK EYE

Huntingdonshire District
& Cambridge City Council

Shared Service Monitoring Centre

Q2 Performance Review

Financial Year 2023/24

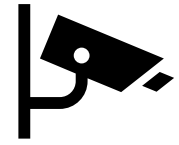


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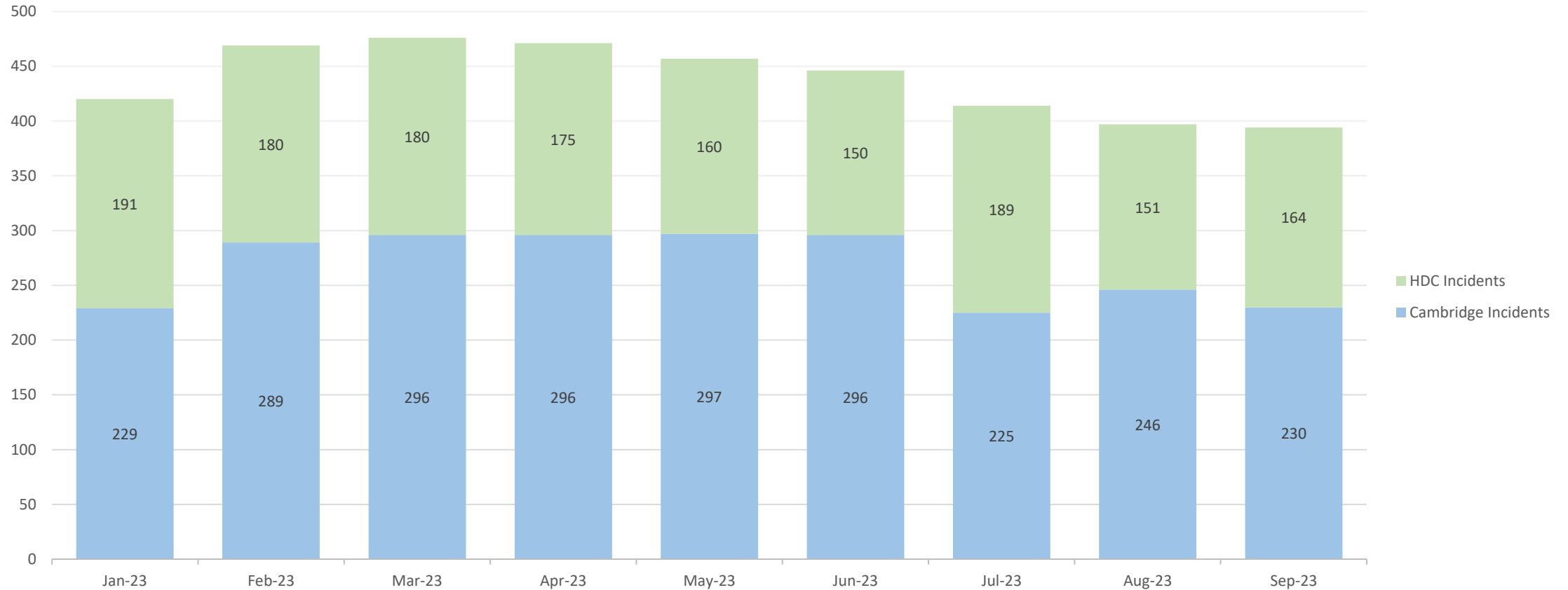
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- CCTV INCIDENT HIGHLIGHTS
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TOPLINE SERVICE
PERFORMANCE



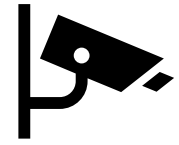


TOTAL CCTV INCIDENTS BY COUNCIL JANUARY 2023 – SEPTEMBER 2023

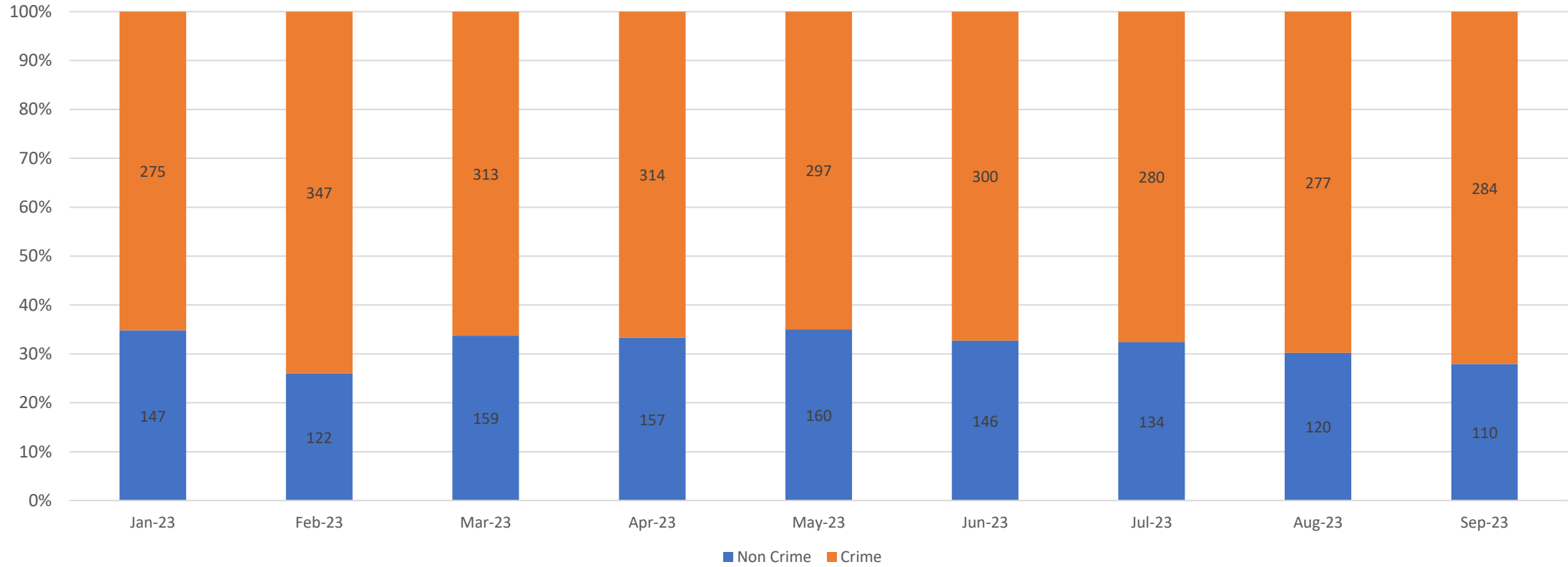


This chart shows the total number of CCTV incidents split by HDC and Cambridge City Council over the last quarter. The figures show a slight decrease in Cambridge City incidents in the last quarter.

The incidents are split into crime/non-crime and by zone in the next slides.



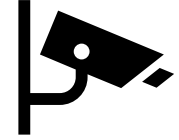
TOTAL CCTV INCIDENTS: CRIME VS NON-CRIME % SPLIT JANUARY 2023 – SEPTEMBER 2023



This chart shows the percentage of crime vs. non-crime incidents across the shared service.

The table on the right shows the movement % compared to last year's figures.

	July '22 – Sep '22	July '23 – Sep '23	Movement %
Crime	882	841	-4.6%
Non-Crime	433	364	-15.9%



TOTAL CCTV CRIME INCIDENTS BY CATEGORY

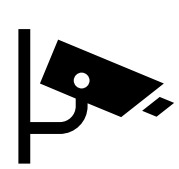
APRIL 2023 – SEPTEMBER 2023

	Sum of Apr-23	Sum of May-23	Sum of Jun-23	Sum of Jul-23	Sum of Aug-23	Sum of Sep-23
Anti Social Behaviour	69	63	74	80	58	41
Begging/Vagrancy	6	1	1	0	7	1
Breach of Conditions	7	1	3	10	9	11
Criminal Damage	4	8	6	7	12	9
Drug Offences	12	11	4	5	2	6
Fraud	0	1	2	0	2	1
Hoax Calls	0	0	0	0	0	0
Possession of Offensive Weapon	10	5	18	7	8	8
Public Indecency	0	2	1	1	3	3
Road Traffic Incidents	11	10	11	5	5	9
Road Traffic Offences	13	12	8	17	13	22
Robbery / theft	13	3	8	4	4	7
Sexual offences	2	3	4	4	2	3
Suspicious Activity	21	26	13	23	23	25
Theft / Shoplifting	70	66	53	44	53	58
Violence	62	70	85	64	65	62
Wanted Person	14	15	9	9	11	18
Grand Total	314	297	300	280	277	284

The table above shows the total crime incidents recorded since January 2023, broken down into categories. As you can see from the highlighted rows, 'Anti-social behaviour', 'Theft/Shoplifting' and 'Violence' are consistently higher than other categories.

The table to the right shows the significant increases and decreases over the last quarter, compared to 2022 figures.

Category	July '22 – Sep '22	July '23 – Sep '23	Movement %
Criminal Damage	19	28	+ 47%
Demonstration/Protest	9	13	+ 44%
Drug Offences	31	13	- 58.0%
Police Incident	56	86	+ 53%
Sexual Offences	14	9	- 35%
Theft/Shoplifting	123	155	+ 30%



TOTAL CCTV NON-CRIME INCIDENTS BY CATEGORY

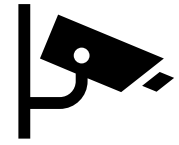
AUGUST 2023 – SEPTEMBER 2023

	Sum of Apr-23	Sum of May-23	Sum of Jun-23	Sum of Jul-23	Sum of Aug-23	Sum of Sep-23
Alarm Activation	9	17	7	5	5	5
Ambulance Incident	7	8	8	4	4	2
Demonstration/Protest	2	6	2	3	4	6
Fire Incident	0	3	0	3	1	1
Police Incident	34	30	30	25	34	27
Public Welfare	105	96	99	94	72	69
Grand Total	157	160	146	134	120	110

The table above shows the total non-crime incidents recorded since April 2023, broken down into categories.

As reported in Q1, Public welfare the highest category, consistently making up over 50% of the total figures. There were 235 public welfare incidents over the last quarter – see table below for a breakdown of these incidents.

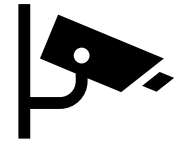
Row Labels	Sum of Apr-23	Sum of May-23	Sum of Jun-23	Sum of Jul-23	Sum of Aug-23	Sum of Sep-23
Concern for Person	58	60	69	51	50	47
Drunk & Incapable	5	3	3	4	1	0
High Risk (Vulnerable)						
Misper	10	13	10	12	11	10
Missing Person - Child	16	9	10	18	7	6
Missing Persons - Adult	12	8	6	7	2	6
Other	4	3	1	2	1	0
Grand Total	105	96	99	94	72	69



CRIME INCIDENTS BY CATEGORY & ZONE JULY 2023 – SEPTEMBER 2023

Row Labels	Sum of Cambs City	Sum of Huntingdon	Sum of St Ives	Sum of St Neots	Sum of Ramsey	Sum of Godmanchester	Sum of Yaxley
Anti Social Behaviour	137	51	8	8	1	1	
Begging/Vagrancy	8						
Breach of Conditions	6	5					
Criminal Damage	9	5	2	2			
Drug Offences	18	5	4				
Fraud	2	1					
Hoax Calls	0						
Possession of Offensive Weapon	28	1	3		1		
Public Indecency	1	1		1			
Road Traffic Incidents	17	7	3	4	1	1	
Road Traffic Offences	18	5	3	5	1		
Robbery / theft	15	7		1	1		
Sexual offences	5	2	1	1			
Suspicious Activity	36	13	6	2	3		
Theft / Shoplifting	123	52	7	5	2		
Violence	154	31	17	9	6		
Wanted Person	25	8	4	1			
Grand Total	602	194	58	39	16	2	

Note - you can find pie charts for each zone in the appendix



NON - CRIME INCIDENTS BY CATEGORY & ZONE

JULY 202.3 – SEPTEMBER 2023

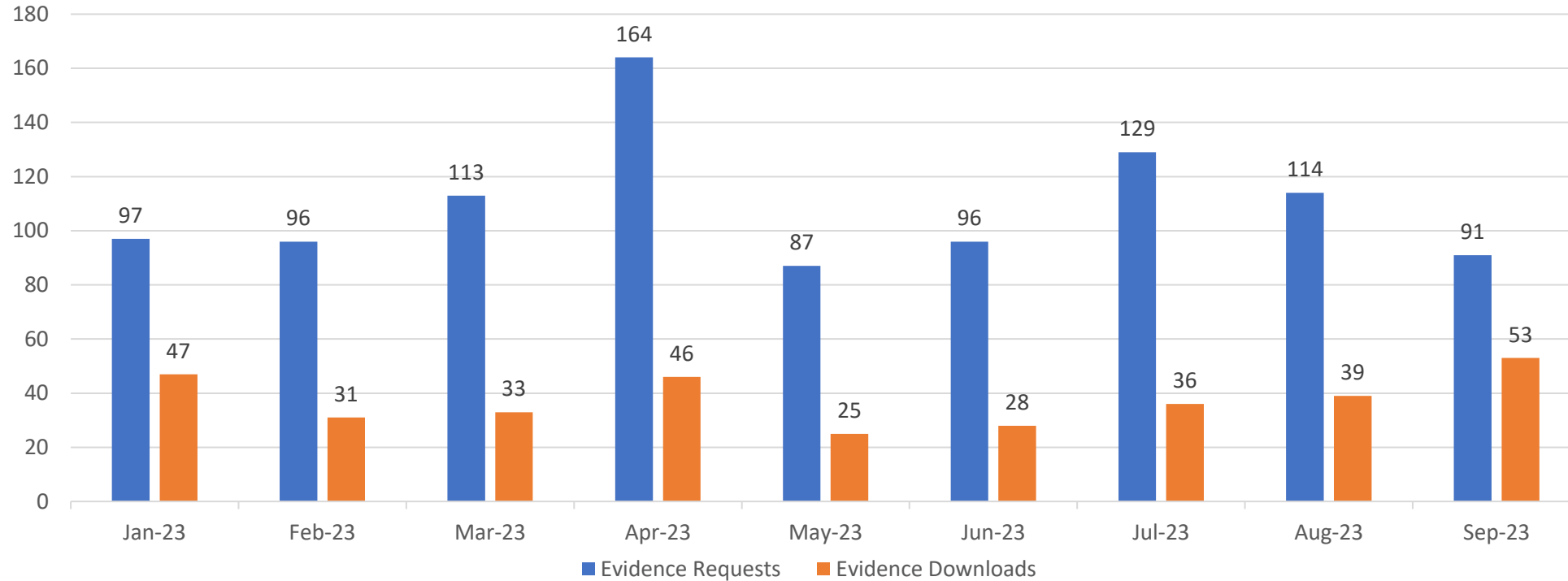


Row Labels	Sum of Cambs City	Sum of Huntingdon	Sum of St Ives	Sum of St Neots	Sum of Ramsey	Sum of Godmanchester	Sum of Yaxley
Alarm Activation	24	2	6	1			
Ambulance Incident	15	2	4	2			
Demonstration/Protest	9	1					
Fire Incident	2	1					
Police Incident	51	24	6	6	6	1	
Public Welfare	186	60	24	25	2	1	2
Grand Total	287	90	40	34	8	2	2

Note - you can find pie charts for each zone in the appendix



TOTAL CCTV EVIDENCE REQUEST & DOWNLOADS JANUARY 2023 – SEPTEMBER 2023



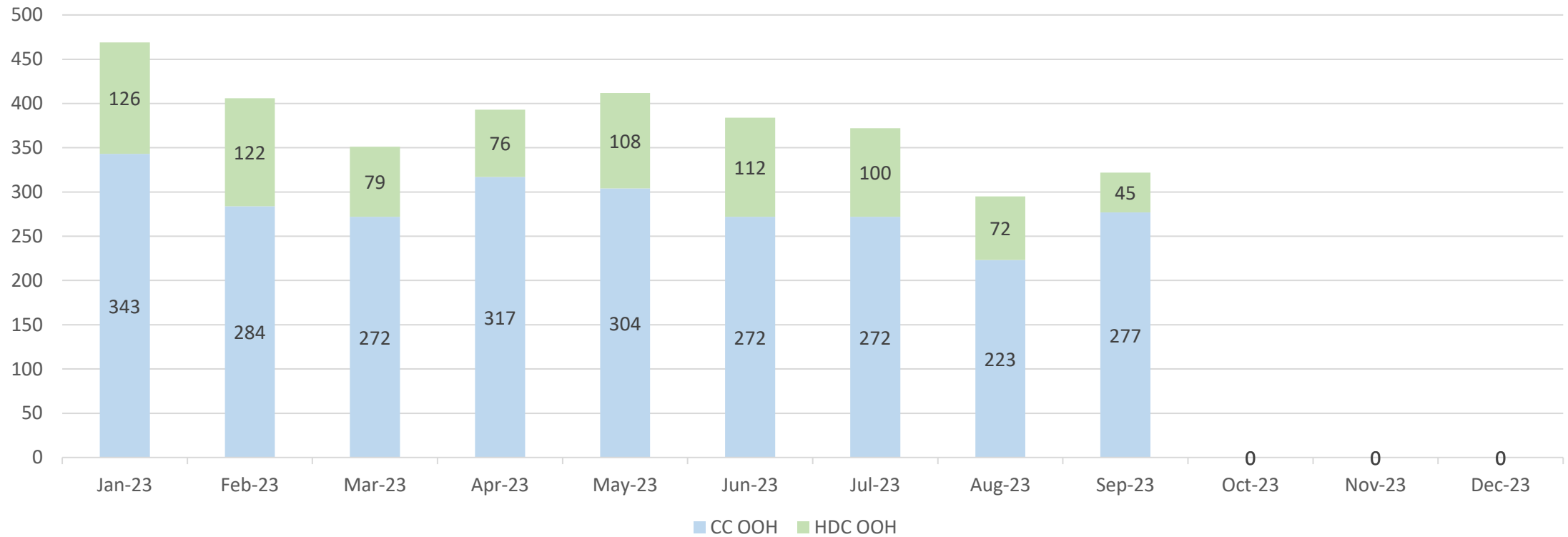
This chart shows the number of evidence requests and downloads since January 2023.

The table shows the quarterly figures compared to 2022.

	July '22 – Sep '22	July '23 – Sep '23
Evidence Requests	247	334
Evidence Downloads	72	128



TOTAL OUT OF HOURS CALLS RECEIVED JANUARY 2023 – SEPTEMBER 2023

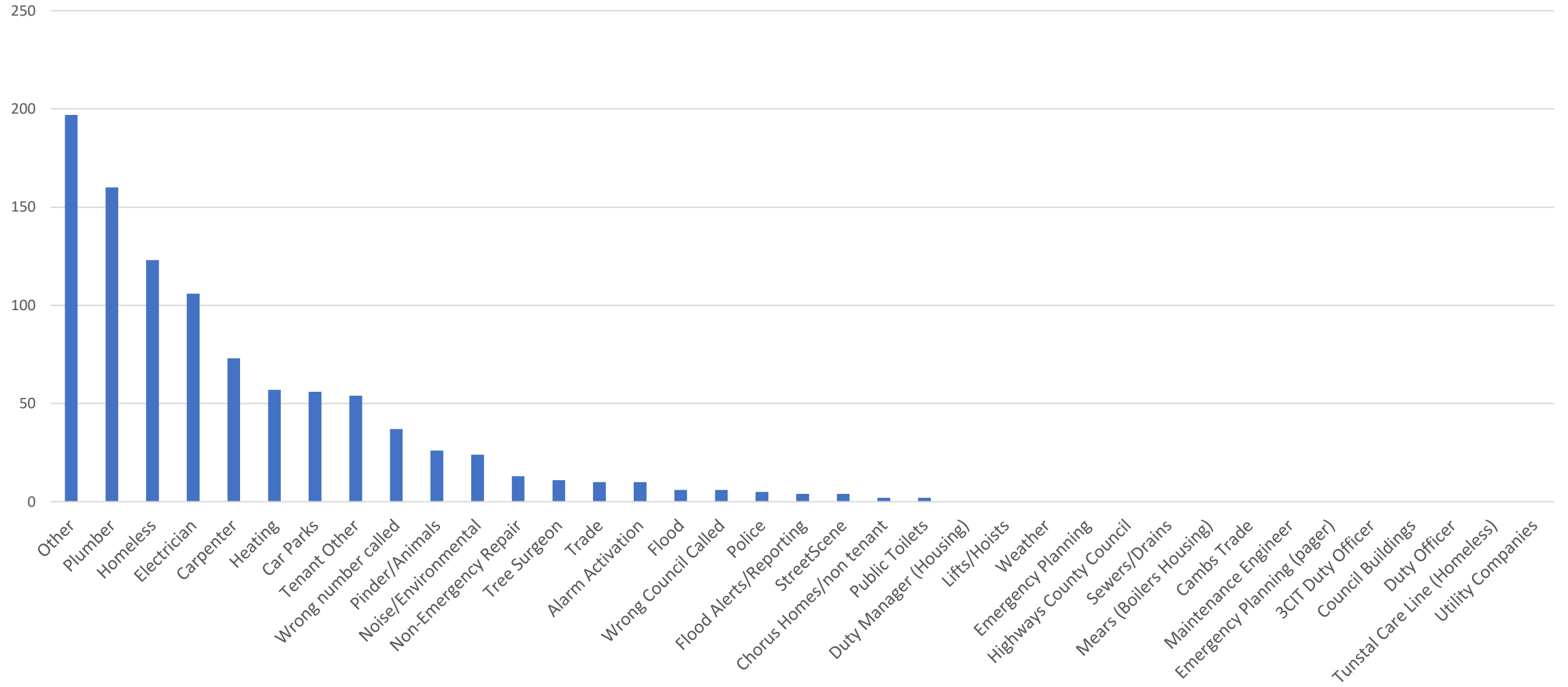


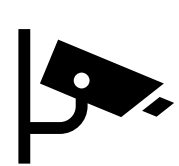
- OOH call numbers have remained steady over recent months, with a slight dip recorded in August.
- A total of 989 were received in the last quarter (July 23 – September 23).



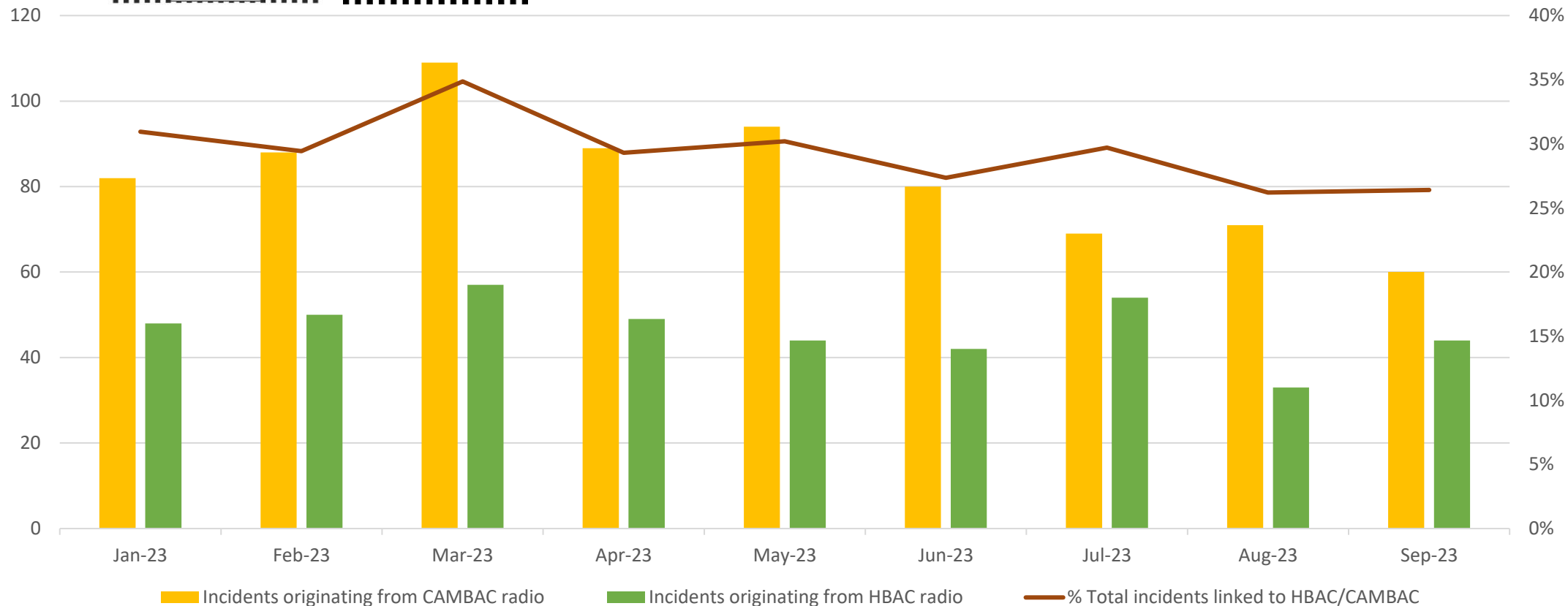
OUT OF HOURS CALL CATEGORIES

JULY 2023 – SEPTEMBER 2023





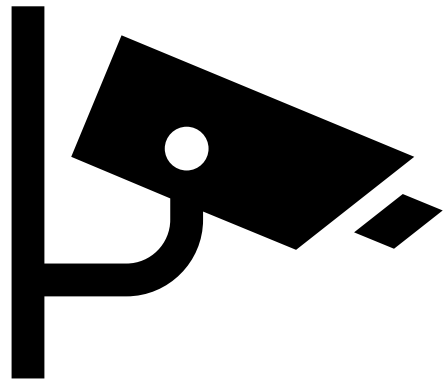
TOTAL CCTV INCIDENTS LINKED TO HBAC & CAMBAC JANUARY 2023 – SEPTEMBER 2023



The chart above shows the number of incidents directly linked to the CAMBAC and HBAC radios. The dark red line shows the total percentage of all incidents recorded.

CCTV INCIDENT HIGHLIGHTS

JULY 2023 –
SEPTEMBER 2023



CCTV INCIDENT HIGHLIGHTS

- Our CCTV Operators regularly achieve fantastic results and we would like to share a number of highlights captured over the last quarter.
- The following incident write ups include a mx of crime and non-crime across both councils.
- We have experienced some excellent results; from pro-active arrests to tracking down some of our most vulnerable residents; saving lives and preventing crime from the control room.





PRO-ACTIVE ARREST – THEFT - CAMBRIDGE



Incident 19269 – 1st July 2023 – MO

PICKPOCKET SPOTTED IN CITY CENTRE

A male was spotted approaching a couple in the city centre, he was acting suspiciously. The male was seen hugging the victims, then taking a mobile phone from one of their pockets. He was then trying to open the other victims handbag.

The description and location of the suspect was given to the police over the radio, fortunately officers were nearby and were on scene within a few minutes. Operators observed the suspect moving between groups of people, trying to steal items from pockets and bags, when officers stopped and searched him they found the stolen phone and placed him under arrest.



REACTIVE ARREST – OFFENSIVE WEAPON – ST IVES



Incident 19671 – 21st July 2023 – EF-F, OO

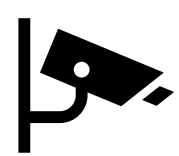
MALE WITH CONCEALED KNIFE ARRESTED

Operators received a call via the HBAC radio, the market manager suspected that a male in the town centre was in possession of a knife. A description was taken and cameras were deployed.

The suspect was spotted on camera and police were advised over the radio; observations were maintained as officers were on their way. The male was followed around the town centre, going in and out of shops. He then went off camera as he walked away from the centre.

A call was later received to state that the male had been picked up by police a short while after, it was confirmed that he was in possession of a knife which was recovered, he was then arrested.

A great team effort and a dangerous weapon seized by police as a result.



REACTIVE ARREST – SHOPLIFTING – CAMBRIDGE



Incident 19702 – 22nd July 2023 – LM

SHOPLIFTERS ARRESTED

Operators received a call via the CAMBAC radio, reporting shoplifters that had just left a city centre shop with stolen goods. Their descriptions were taken, and cameras were deployed.

The suspects were quickly spotted on camera, their location was passed to police via the radio, observations were maintained. The suspects were becoming increasingly aggressive and eventually left the cameras view, police soon arrived, and the pair were arrested.



REACTIVE INCIDENT – CONCERN FOR PERSON - HUNTINGDON

Incident 19854 – 1st August 2023 – EF-F, LM

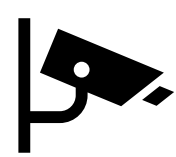


Concern for child

Operators received a call via the HBAC radio, concerns had been raised for a young child whose mother appeared to be highly intoxicated. A description was taken, and the cameras were deployed.

The pair were spotted in the town centre, operators confirmed that the mother did appear to be extremely intoxicated. Police were called and observations were maintained as the mother and daughter moved around the town. They were seen crossing a road, the mother not holding the child's hand and operators witnessed a near miss as the child ran out into the road and in front of a car.

Police arrived and took control of the situation, looking after the child and speaking to the mother, who was later arrested as her alcohol levels were confirmed to be very high.



REACTIVE INCIDENT – ASSAULT – ST NEOTS



Incident 19921 – 5th August 2023 – RS

ASSAULT OUTSIDE TOWN CENTRE PUB

A call was received by police, requesting observations on a town centre pub where a fight had just taken place. Cameras were deployed and the operator could see a male on the floor, surrounded by people. Using playback of footage from the area the operator was able to see the incident take place and give the police an accurate description of the men involved, as well as their direction of travel after the fight.

The suspects were later arrested by police for GBH and ABH, using the footage obtained by the operator as evidence of what occurred.

REACTIVE INCIDENT – MISSING PERSON – CAMBRIDGE

Incident 19988 – 9th August 2023 – RS, LT



HIGH-RISK MISSING PERSON

An email was received from police, advising of a high-risk missing person in the Cambridge area.

Using the description given in the email, operators used cameras to search for the male. A few hours later a male fitting the missing persons description was spotted by operators, police were updated, the male's location was tracked using cameras. Officers arrived and confirmed that this was the missing person, they escorted him safely away from the scene.

A great spot by the team!



REACTIVE ARREST – WANTED PERSON – CAMBRIDGE

Incident 20388 – 1st September 2023 – MO, PM



WANTED MALE LOCATED

A call was received from police, asking operators to look out for a wanted male who they believed to be in the city centre.

Cameras were deployed and the male was spotted almost straight away, his location was given to police and observations were maintained. Police arrived and arrested the male for various theft offences.



REACTIVE ARRESTS – WANTED PERSONS – HUNTINGDON

Incident 20681 – 18th August 2023 – RS, RL, MH



2 X WANTED PEOPLE SPOTTED IN TOWN CENTRE

Operators spotted 2 wanted people in the town centre, a call to police confirmed they were wanted, their location was given, officers were deployed.

Observations were maintained and police arrived on scene, they were both arrested and taken into custody.

Incident 20730 – 22nd September 2023 – RS, AS

5 X ARRESTED FOR BEING DRUNK & DISORDERLY IN CITY CENTRE

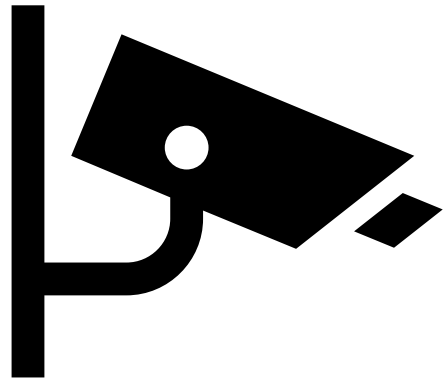
A group of 5 intoxicated males were spotted in the city centre, they were running and jumping around in the middle of a main road whilst drinking alcohol. Descriptions were taken and one of them was seen snorting a white substance off his keys. Operators used the CAMBAC radio to notify door staff nearby, at the same time the group were seen being turned away by door staff and shouting abuse.

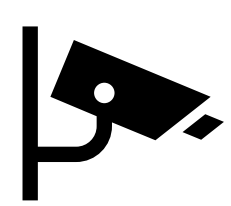
As they moved across the city centre a fight broke out with a 6th male, door staff helped pull the male away from the group and they moved on. Police were called and asked to attend, their descriptions and location was given. Police arrive on scene and officers report no offences, observations were dropped.

Later that night a call was received from police, reporting a fight in the city centre and asking operators to move cameras. The fight was picked up on camera, it was the same 5 males from earlier, fighting the male who had been assisted by door staff earlier in the evening, they had him pinned to the floor against a bin. Operators used playback to confirm that these were the same males reported earlier, when this was relayed to police, they attempt to arrest all 5 males. 2 are arrested and 3 run from the scene, cameras are used to track their location and they are eventually caught by police and arrested.

CCTV IN THE NEWS

JULY '23 –
SEPTEMBER '23





CCTV IN THE NEWS



Policing Cambridge City

Tuesday evening we got a call from CCTV operators in the city reporting a man attempting to steal a bike in Fitzroy Street.

We caught up with him and he's since been charged with the attempted bike theft as well as possession of a knife in a public place and possession of drugs.

He'll appear in court today!

[Policing Cambridge City - Tuesday evening we got a call from CCTV operators in the city reporting a man attempting to steal a bike in Fitzroy Street. We caught up with him and he's since been charged with the attempted bike theft as well as possession of a knife in a public place and possession of drugs. He'll appear in court today! #TeamWork | Facebook](#)

#TeamWork



Policing Huntingdonshire

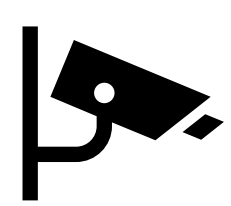
Yesterday our response officers in Huntingdon arrested two women in the town for shoplifting after a vigilant member of the public raised concerns.

With the descriptions from the witness and the assistance of CCTV operators we were able to locate and stop them.

Goods including food and jewellery were seized and the pair have since been charged with three counts of shoplifting.

#SaferCambs #TeamWork

[Policing Huntingdonshire - Yesterday our response officers in Huntingdon arrested two women in the town for shoplifting after a vigilant member of the public raised concerns. With the descriptions from the witness and the assistance of CCTV operators we were able to locate and stop them. Goods including food and jewellery were seized and the pair have since been charged with three counts of shoplifting. #SaferCambs #TeamWork | Facebook](#)



CCTV IN THE NEWS



Date: 29 August

2023

Status: Distributed



Man went on bike tyre puncturing spree

A man who used a pair of scissors to puncture 42 bike tyres in quick succession in Cambridge has been sentenced.

Ife Bellow, 29, was spotted on council CCTV at about 2am on 18 October last year. Operators witnessed him stab bike tyres across the city, starting in Drummer Street and finishing in Guildhall Street and Guildhall Place where he was arrested.

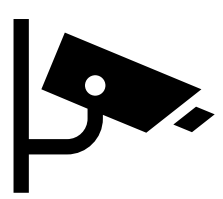
CCTV operators had seen Bellow discard the scissors in a bin and they were recovered.

Bellow, of no fixed abode, later pleaded guilty to the 42 counts of attempted criminal damage, along with counts of criminal damage, assault, threatening behaviour, possessing an offensive weapon in a public place and theft from a shop, relating to other incidents.

He was handed a 12-month community order at Peterborough Crown Court last week (25 August).

PC Jack Burgess said: "To this day we still have no explanation for Bellow's reckless actions.

"He caused great inconvenience and expense to his victims and has showed himself to be a violent criminal in other areas too. I am glad we were able to bring him before the courts."



CCTV COMPLIMENTS



Great to see all our efforts working in partnership to gather information, develop solutions, and deliver outcomes to successfully tackle cycle crime and restore confidence are finally paying off.

Well done, Phil. Thanks for your dedication to the task.

Peter Mullord
City Services, Cambridge City Council
24th August 2023

Excellent footage, thank you!

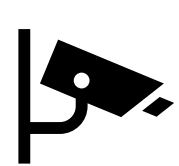
He's being charged and remanded to court

Neil Campbell
Neighbourhood Policing Cambridge City East
4th August 2023

	Total for July 23 – September 23
Compliments Received	4
Complaints Received	0

APPENDIX

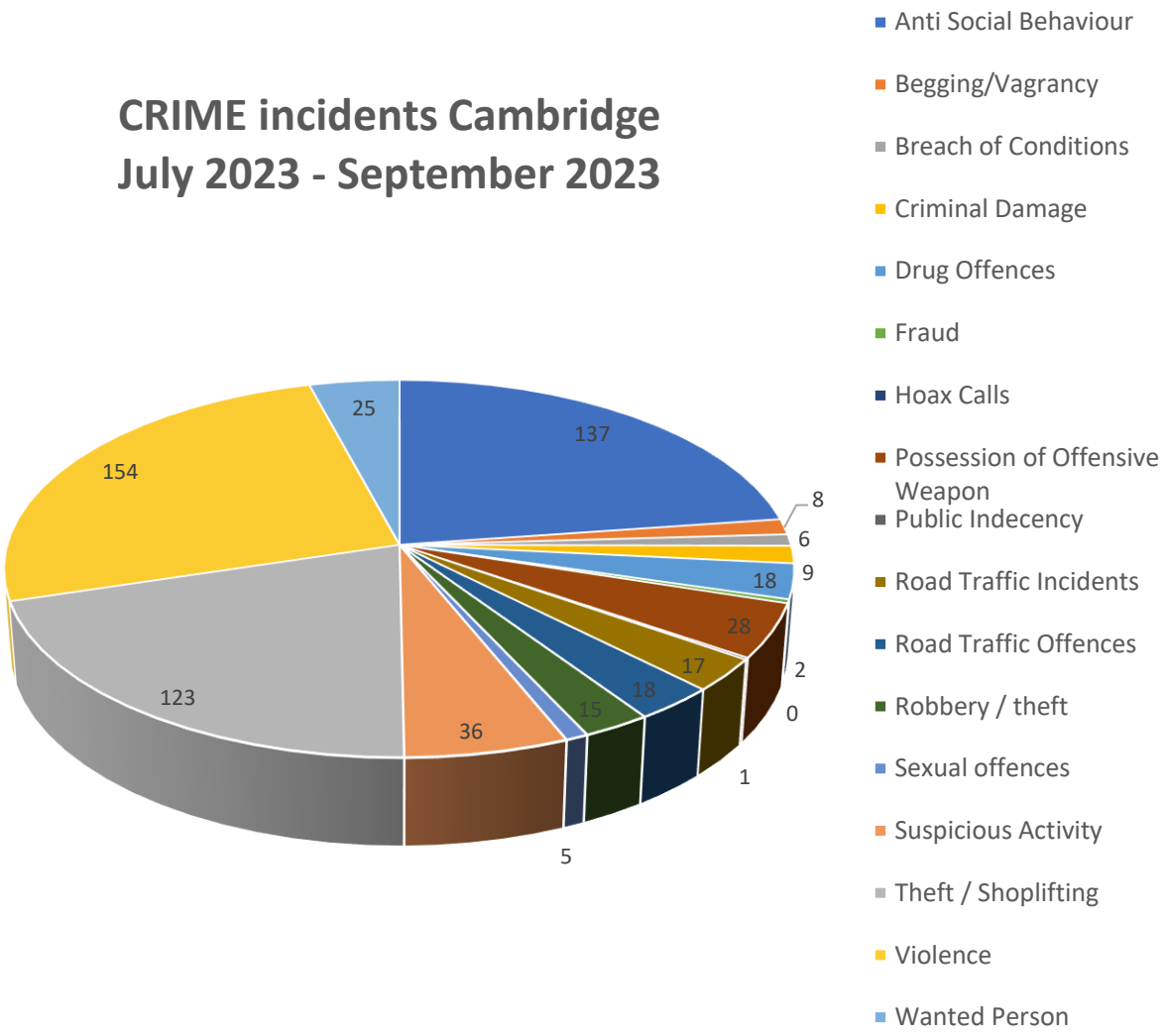




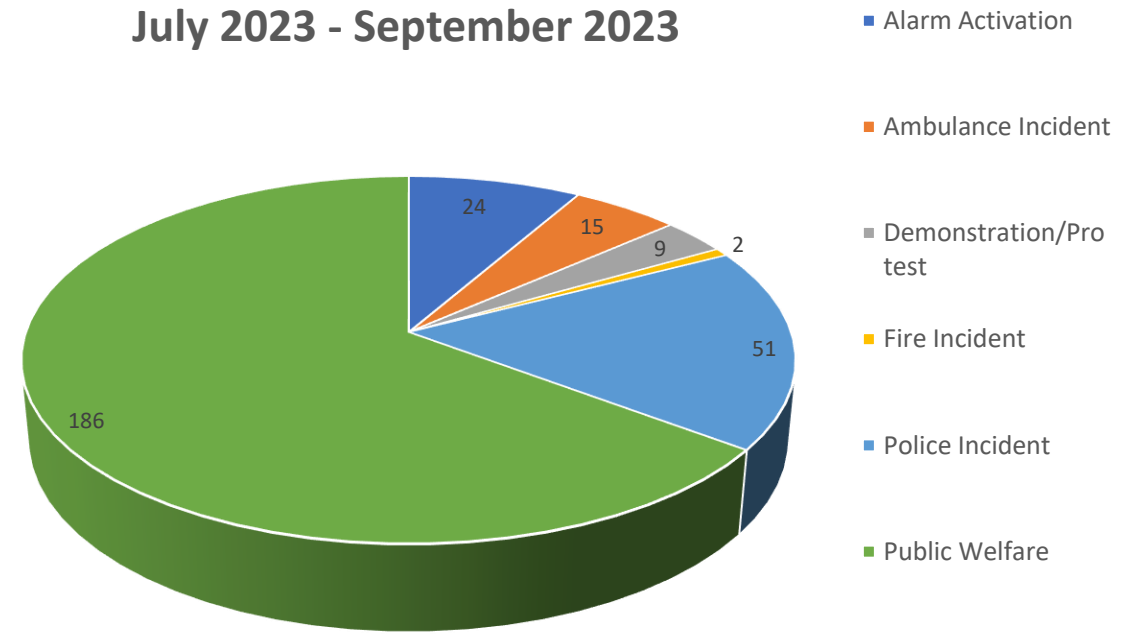
TOTAL INCIDENTS BY CATEGORY – CAMBS CITY JULY 2023 – AUGUST 2023

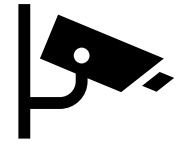


CRIME incidents Cambridge July 2023 - September 2023



NON-CRIME incidents Cambridge July 2023 - September 2023

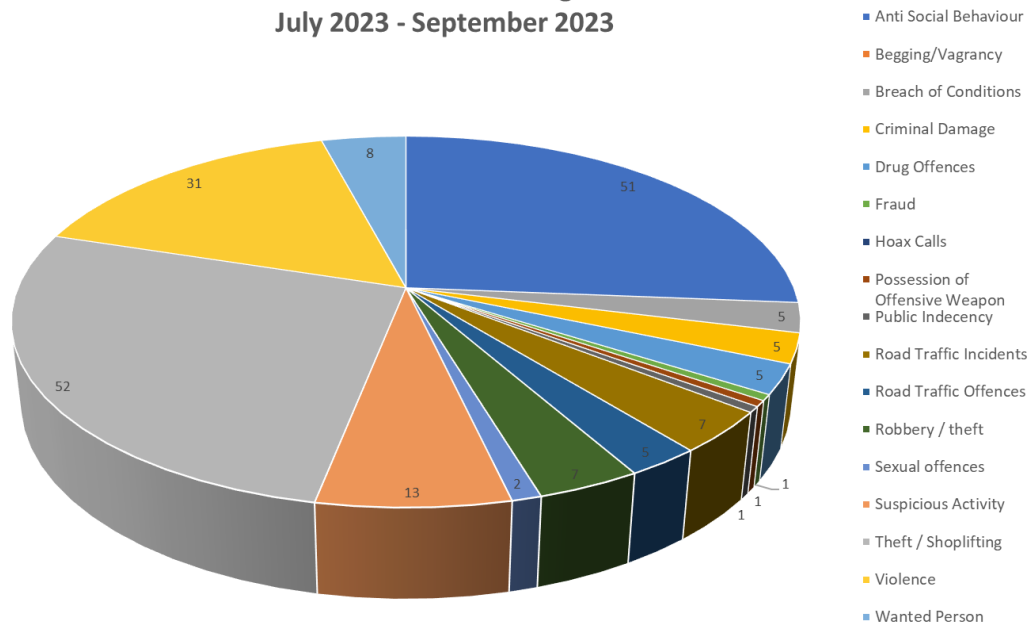




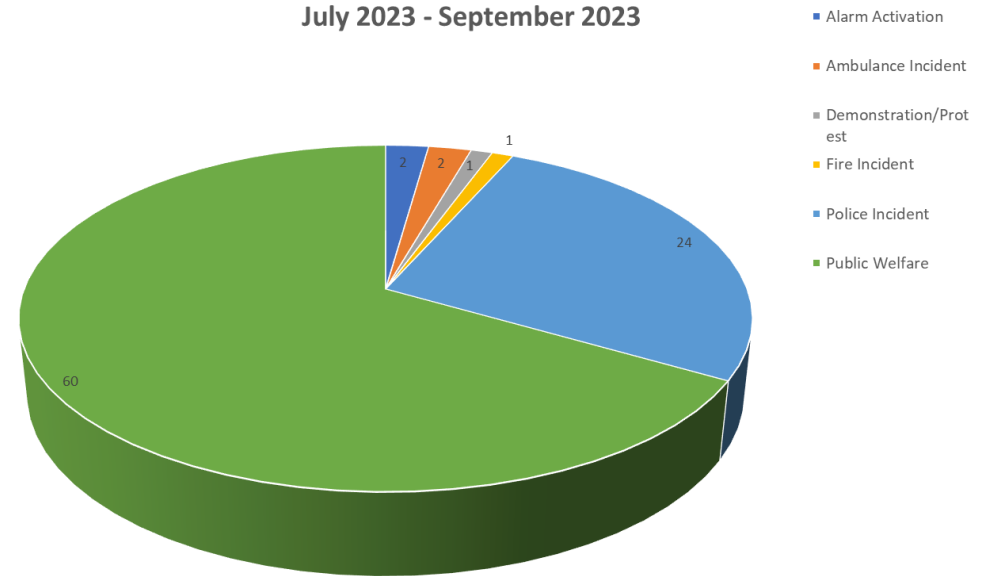
TOTAL INCIDENTS BY CATEGORY – HUNTINGDON JULY 2023 – SEPTEMBER 2023

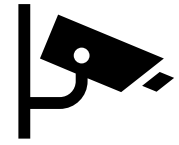


**CRIME incidents Huntingdon
July 2023 - September 2023**



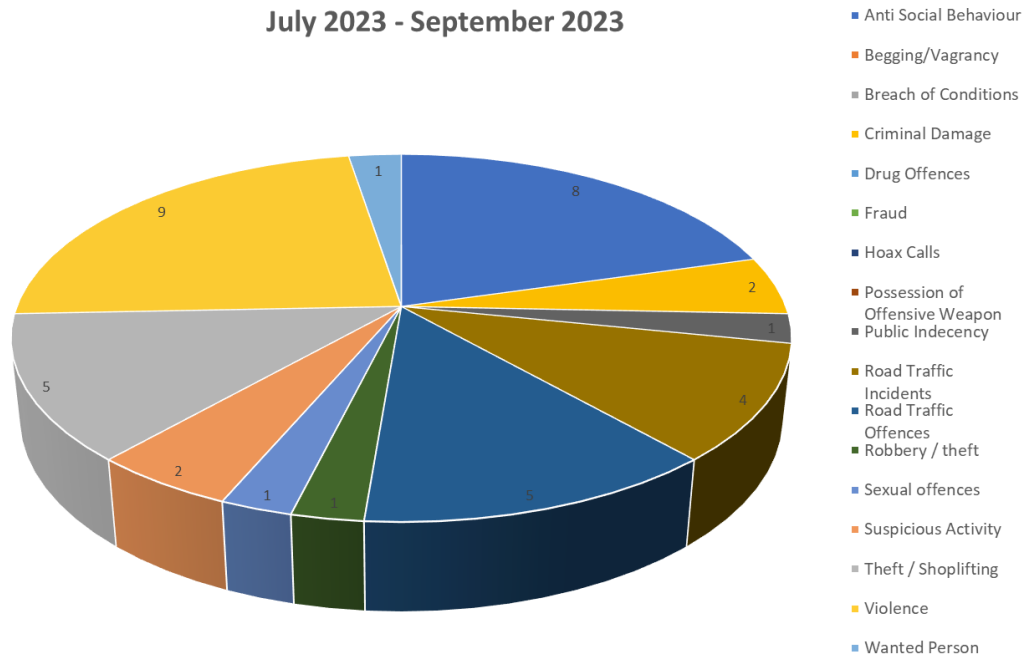
**NON-CRIME incidents Huntingdon
July 2023 - September 2023**



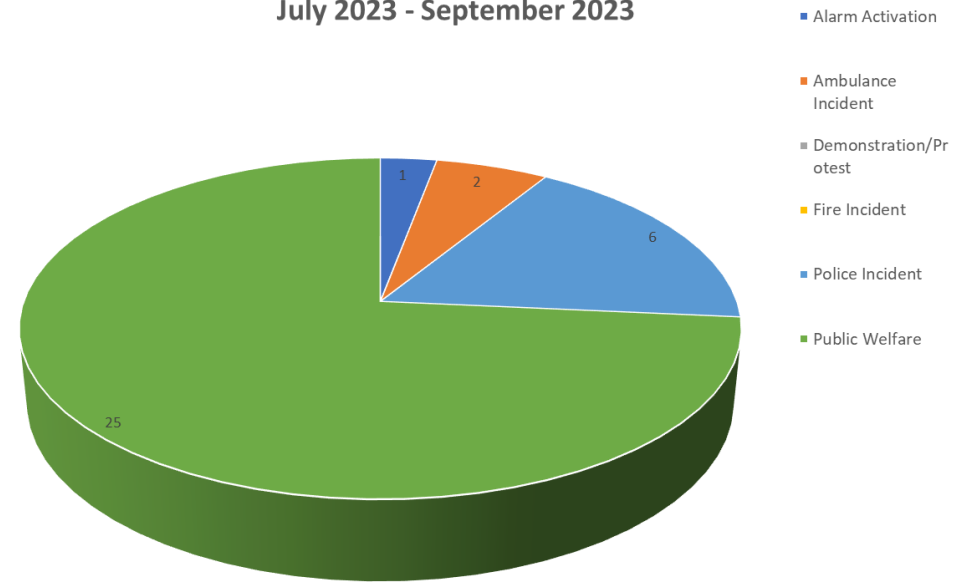


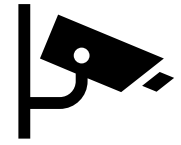
TOTAL INCIDENTS BY CATEGORY – ST NEOTS JULY 2023 – SEPTEMBER 2023

CRIME incidents St Neots
July 2023 - September 2023



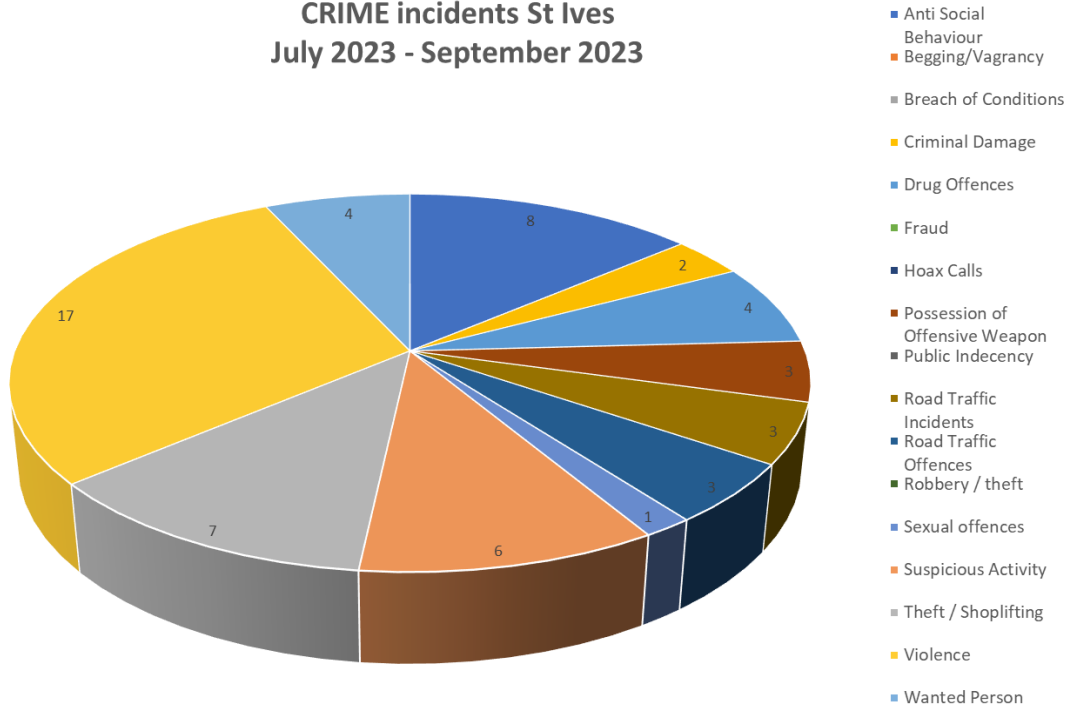
NON-CRIME incidents St Neots
July 2023 - September 2023



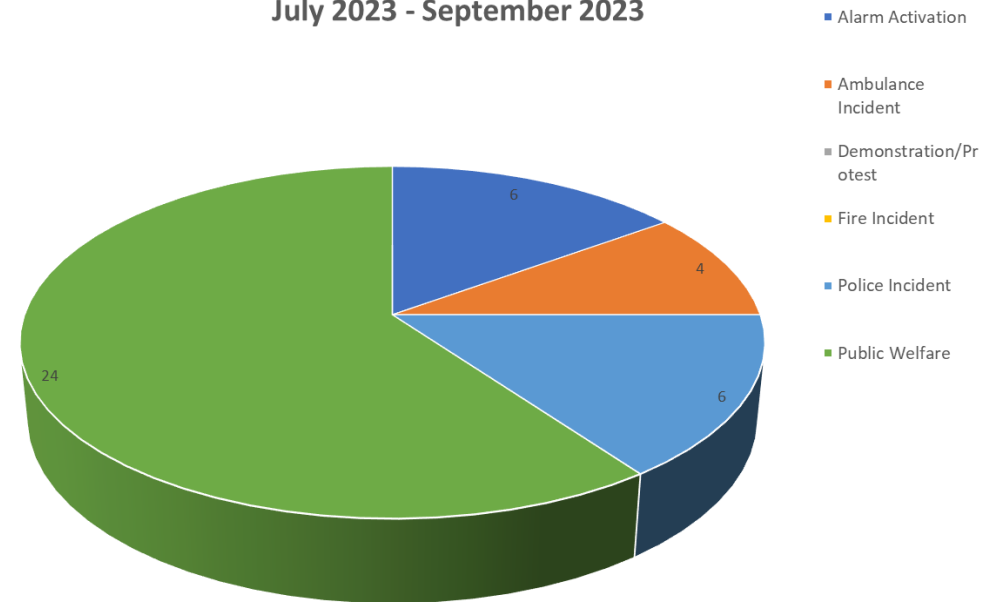


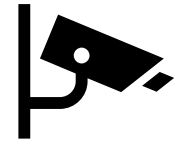
TOTAL INCIDENTS BY CATEGORY – ST IVES JULY 2023 – SEPTEMBER 2023

**CRIME incidents St Ives
July 2023 - September 2023**



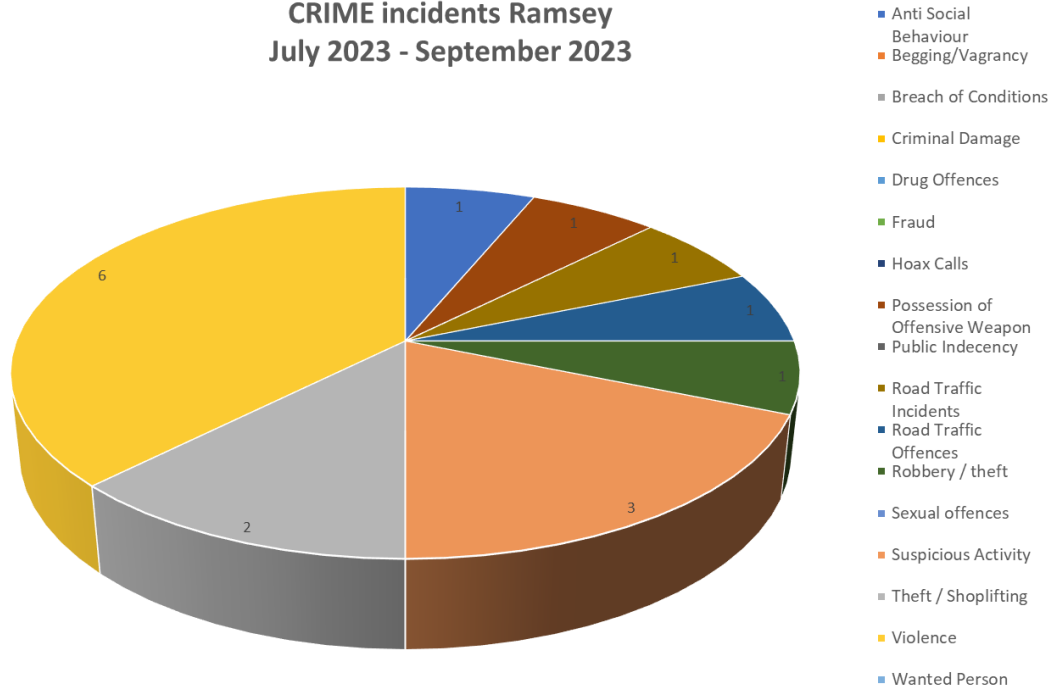
**NON-CRIME incidents St Ives
July 2023 - September 2023**



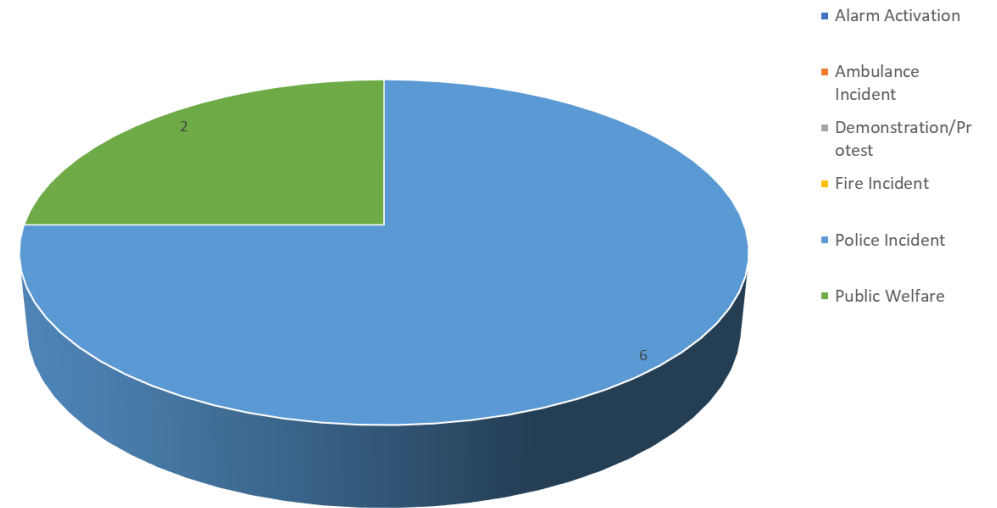


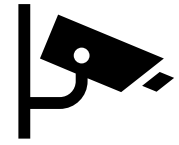
TOTAL INCIDENTS BY CATEGORY – RAMSEY JULY 2023 – SEPTEMBER 2023

**CRIME incidents Ramsey
July 2023 - September 2023**



**NON-CRIME incidents Ramsey
July 2023 - September 2023**

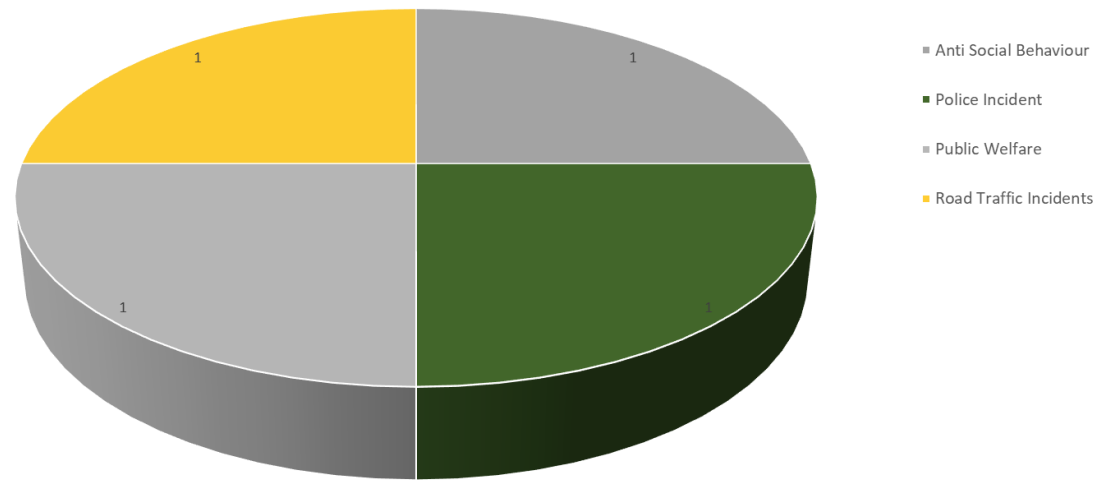




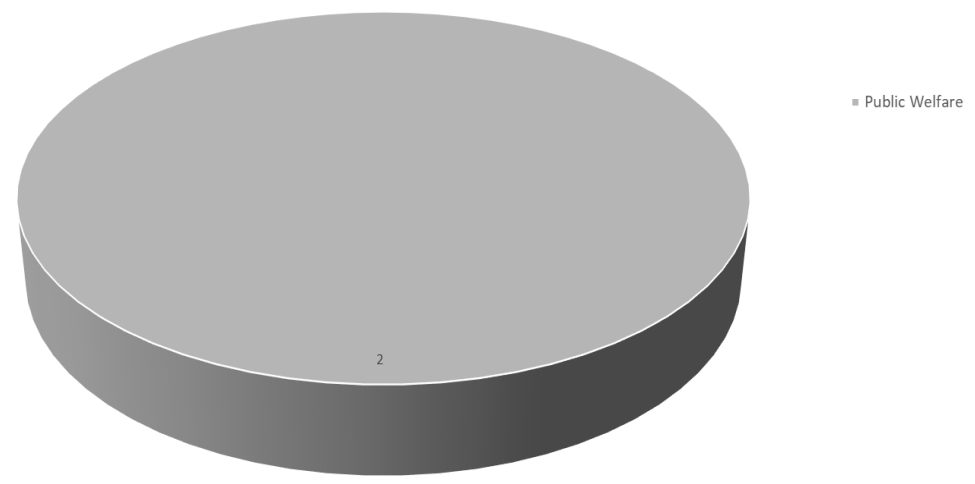
TOTAL INCIDENTS BY CATEGORY – GODMANCHESTER & YAXLEY JULY 2023 – SEPTEMBER 2023



All incidents Godmanchester
July 2023 - September 2023



All incidents Yaxley
July 2023 - September 2023



CAMERA
PERFORMANCE

JULY 2023 –
SEPTEMBER 2023





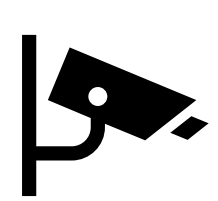
CCTV CAMERA PERFORMANCE APRIL 2023 – JUNE 2023



	Cambs City Faults	HDC Faults	Total Faults	% Downtime
Q1	45	72	117	1.58%
Q2	53	23	76	0.95%

Overall, the camera performance remains very reliable and any faults logged by operators are dealt with in a timely manner.

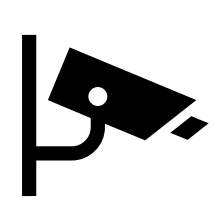
There are 585 operational CCTV cameras across both councils, a large increase from last year now that Cambridge Park & Ride and One Leisure projects are completed.



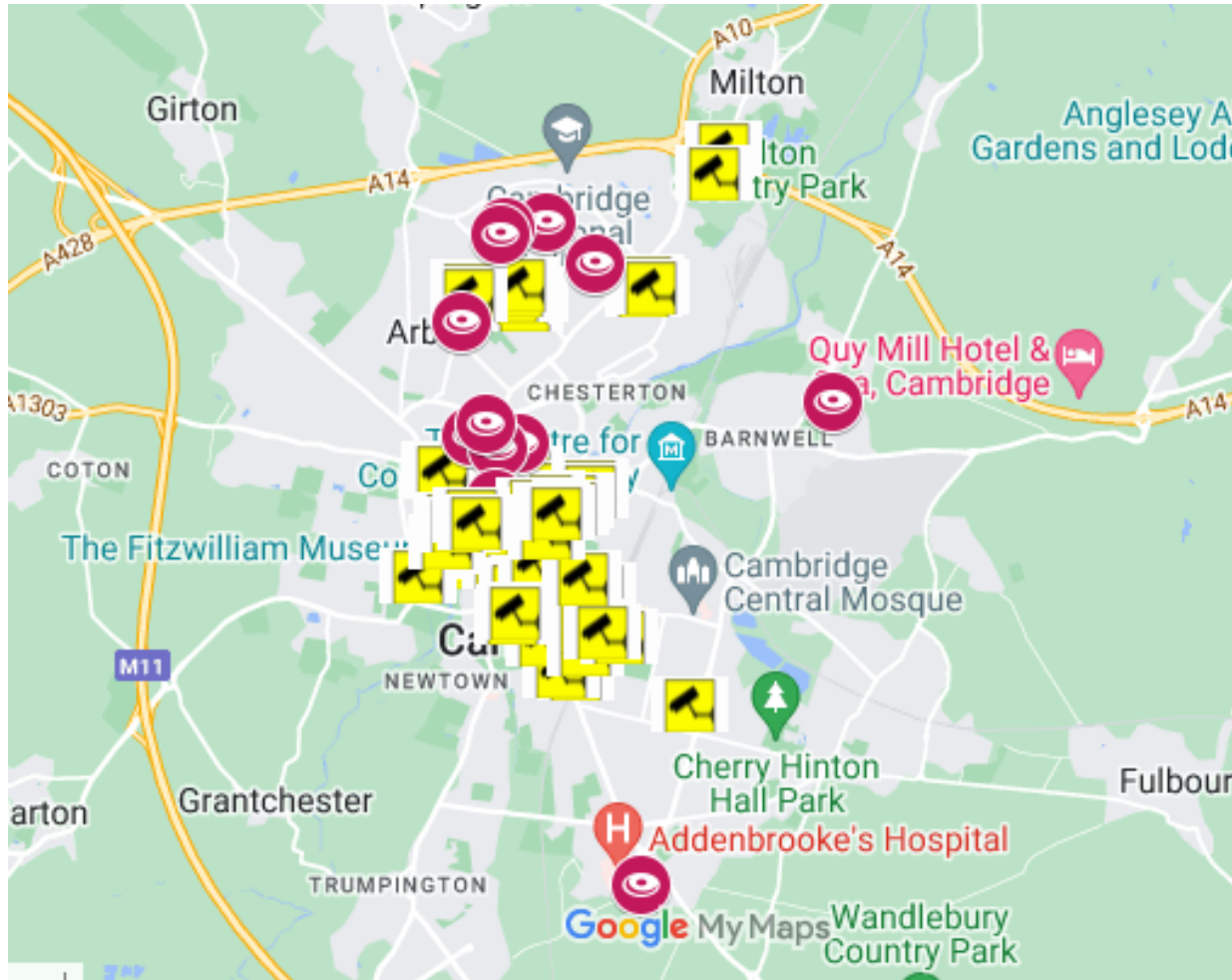
VIEWING REQUESTS (JULY '23 TO SEPTEMBER '23)

Type of requests	Total
RIPA Requests	0
Third Party viewing requests	4



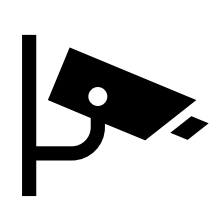


CCTV CAMERA MAP – CAMBRIDGE CITY AS OF SEPTEMBER 2023

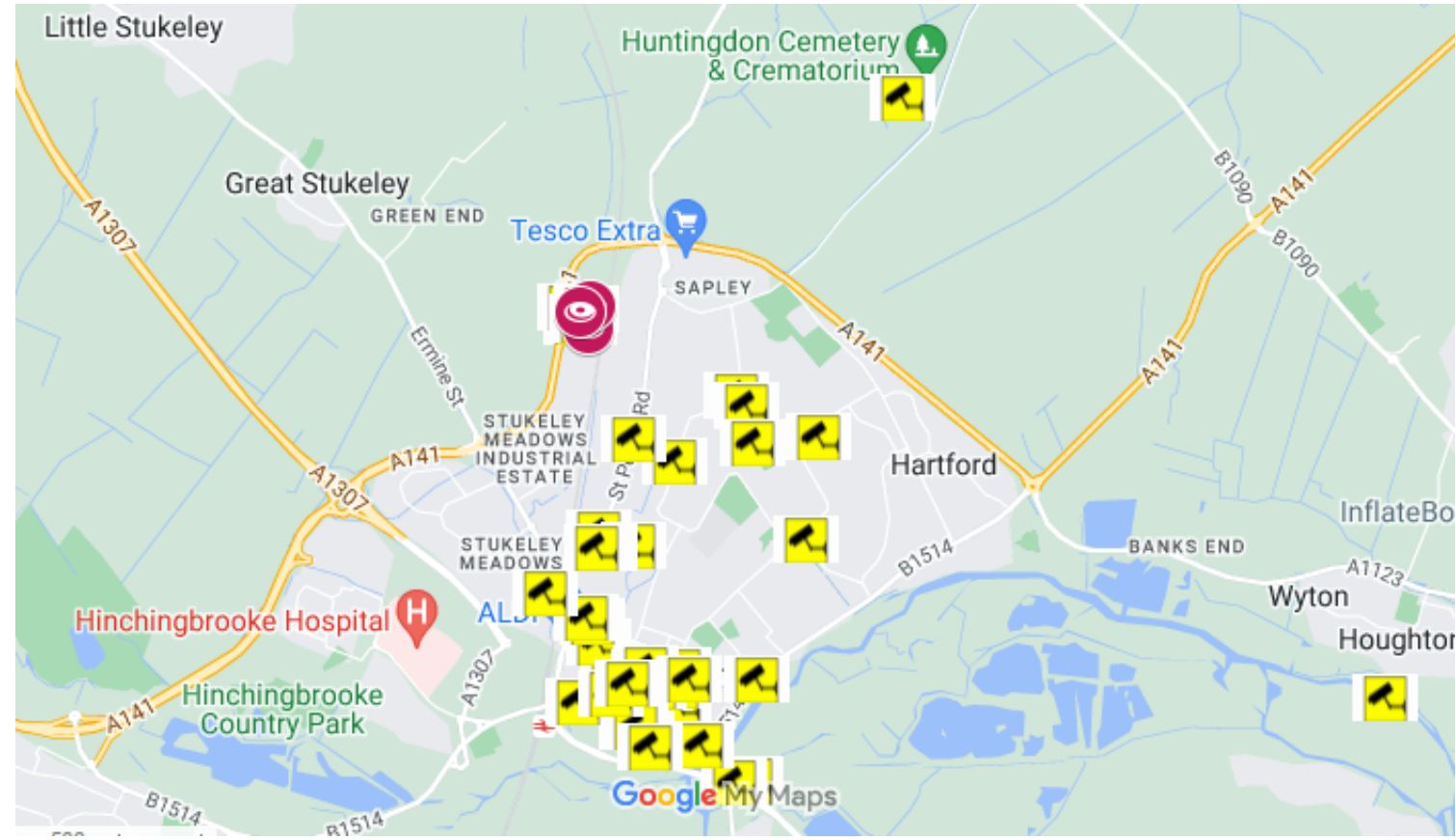


Cambridge Cameras – 223 cameras covering the city centre, Milton and Arbury

<https://www.huntingdonshire.gov.uk/cctv>

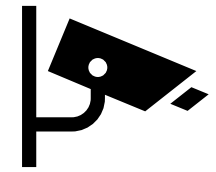


CCTV CAMERA MAP – HUNTINGDON AS OF SEPTEMBER 2023

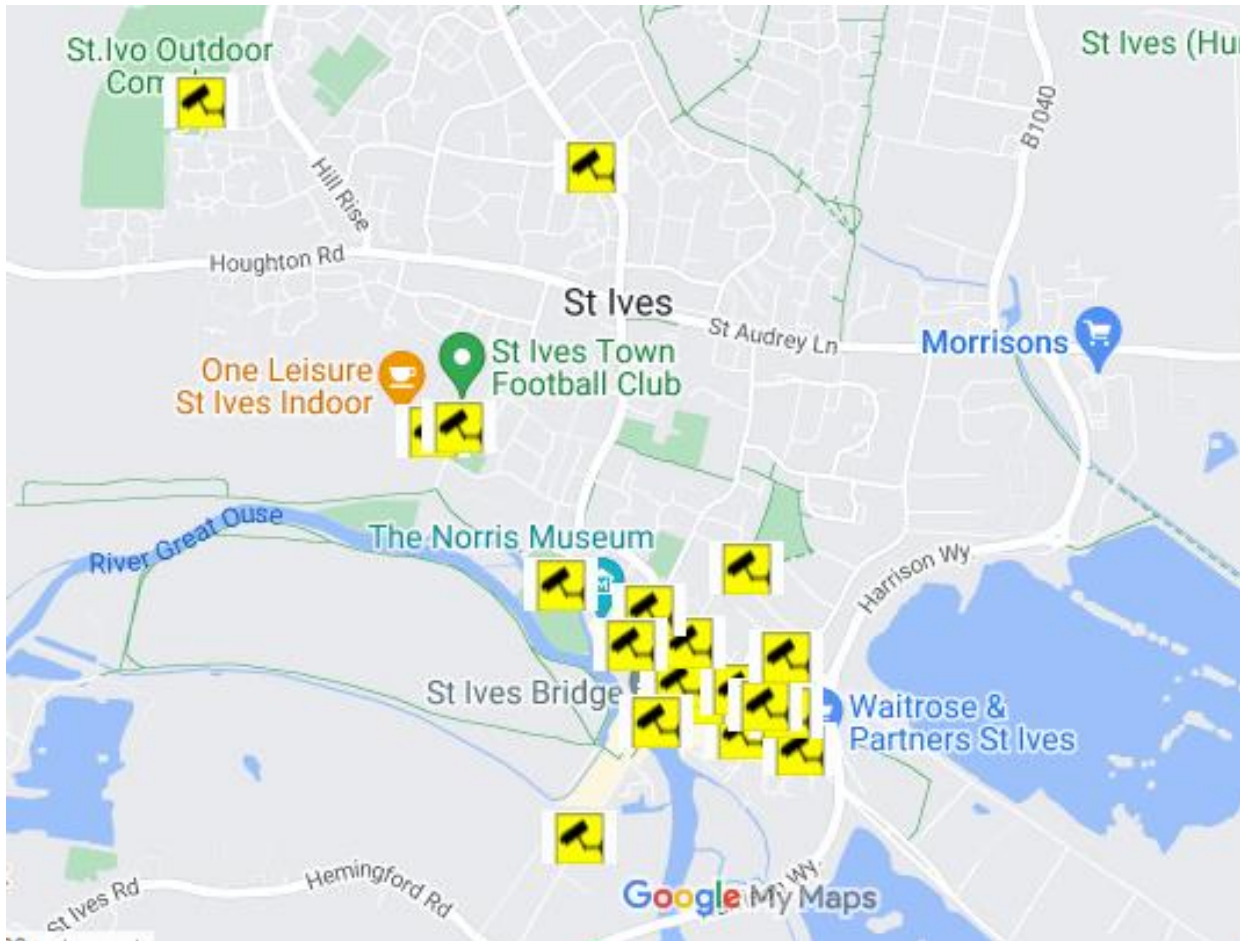


Huntingdon Cameras – 178
cameras (including cameras located
at Huntingdon Crematorium and
Godmanchester)

[CCTV - Huntingdonshire.gov.uk](https://www.huntingdonshire.gov.uk)

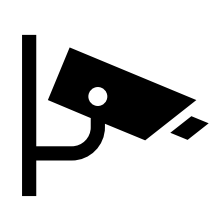


CCTV CAMERA MAP – ST IVES AS OF SEPTEMBER 2023

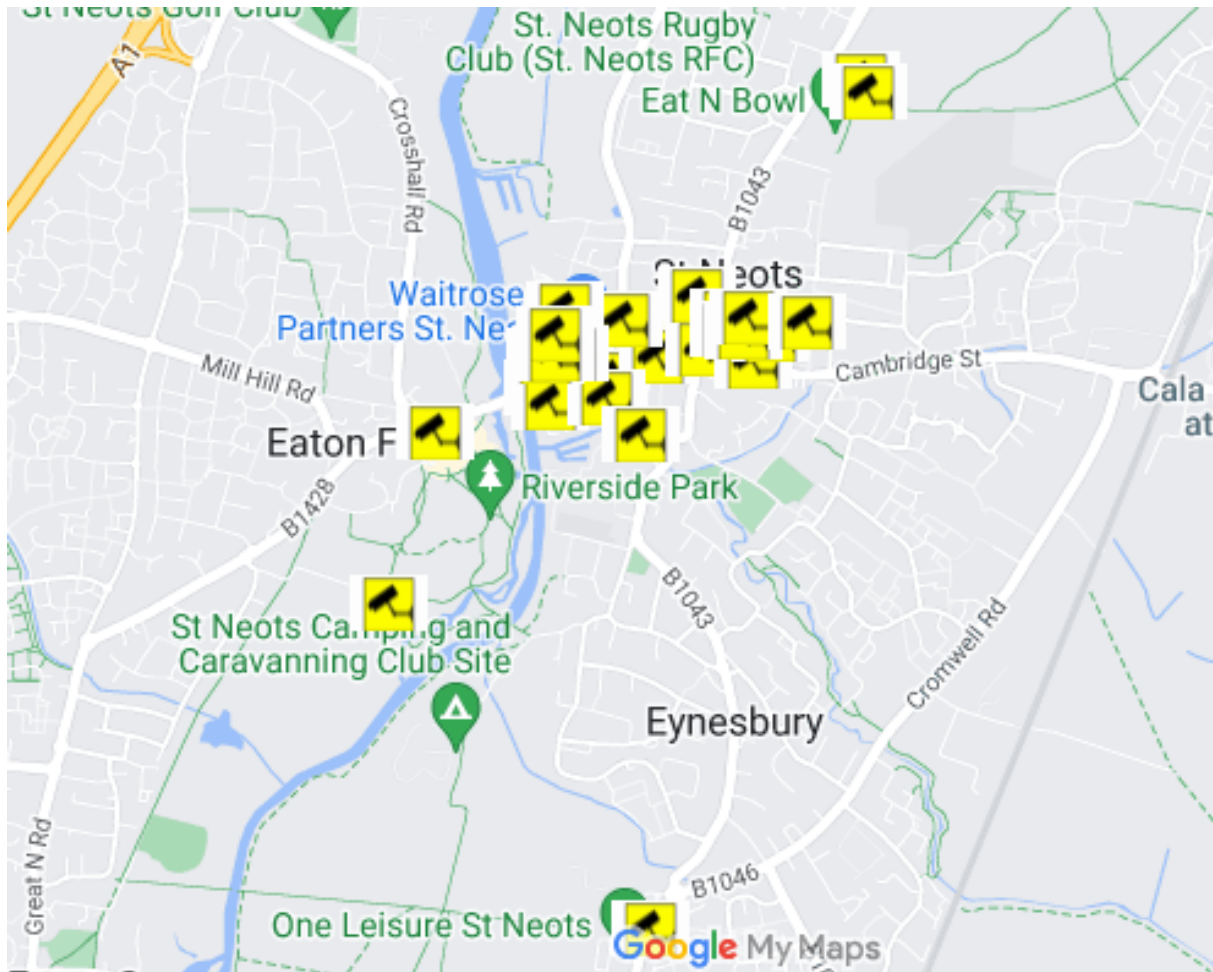


St Ives Cameras – 110 cameras (including one leisure centres)

<https://www.huntingdonshire.gov.uk/cctv>

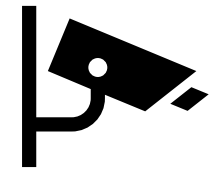


CCTV CAMERA MAP – ST NEOTS AS OF SEPTEMBER 2023



St Neots Cameras – 58 cameras

<https://www.huntingdonshire.gov.uk/cctv>

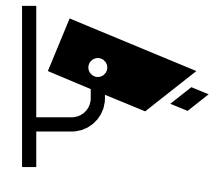


CCTV CAMERA MAP – RAMSEY AS OF SEPTEMBER 2023



Ramsey Cameras – 14 cameras

<https://www.huntingdonshire.gov.uk/cctv>



CCTV CAMERA MAP – YAXLEY AS OF SEPTMEBER 2023



Yaxley Cameras – 1 camera

<https://www.huntingdonshire.gov.uk/cctv>