

HAWK EYE

Huntingdonshire District
& Cambridge City Council

Shared Service Monitoring Centre

Q3 Performance Review

Financial Year 2023/24

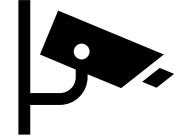


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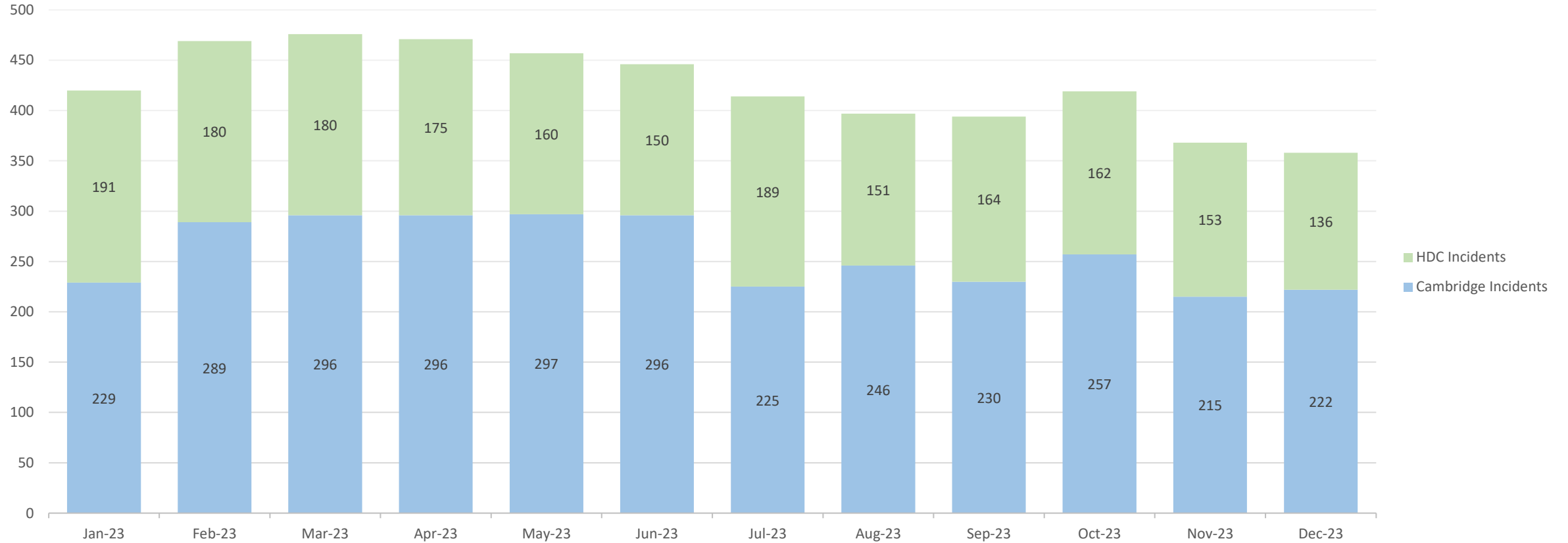
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TOPLINE SERVICE
PERFORMANCE



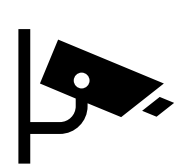


TOTAL CCTV INCIDENTS BY COUNCIL JANUARY 2023 – DECEMBER 2023

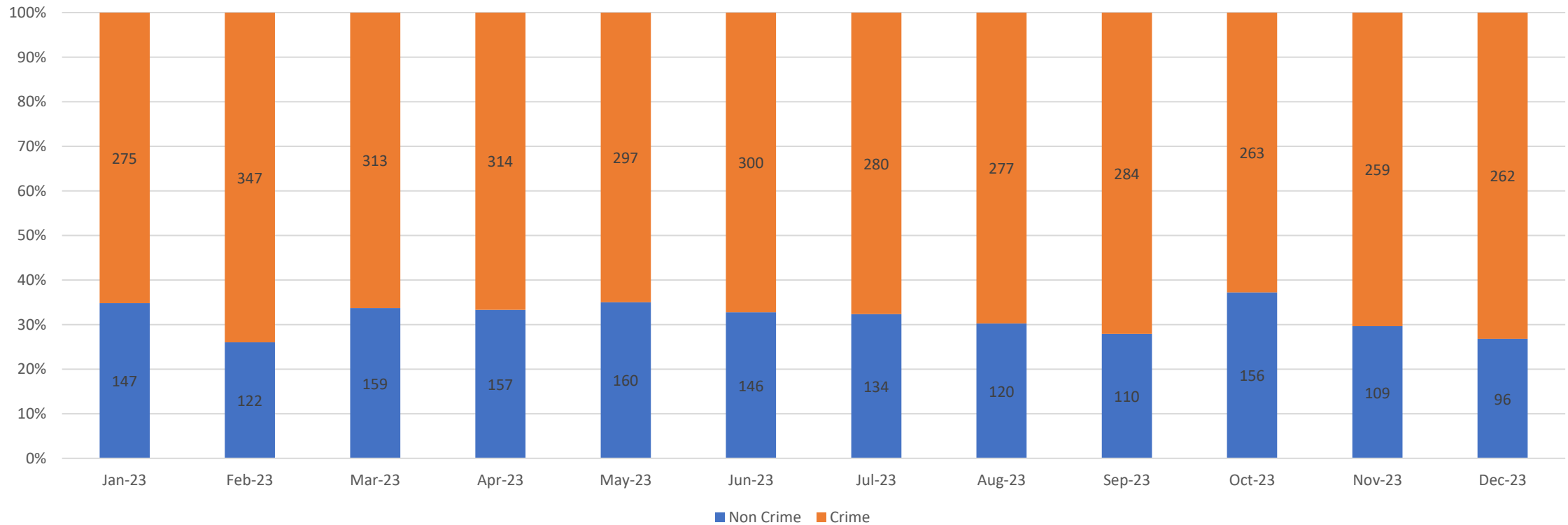


This chart shows the total number of CCTV incidents split by HDC and Cambridge City Council.

The incidents are split into crime/non-crime and by zone in the next slides.



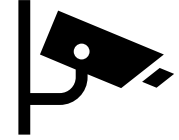
TOTAL CCTV INCIDENTS: CRIME VS NON-CRIME % SPLIT JANUARY 2023 – DECEMBER 2023



This chart shows the percentage of crime vs. non-crime incidents across the shared service.

The table on the right shows the movement % compared to last year's figures.

	Oct'22 – Dec '22	Oct '23 – Dec '23	Movement %
Crime	835	784	- 6%
Non-Crime	428	361	-15.7%



TOTAL CCTV CRIME INCIDENTS BY CATEGORY

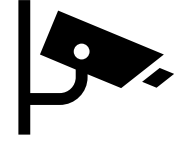
JULY 2023 – DECEMBER 2023

	Sum of Jul-23	Sum of Aug-23	Sum of Sep-23	Sum of Oct-23	Sum of Nov-23	Sum of Dec-23
Anti-Social Behaviour	80	58	41	53	51	52
Begging/Vagrancy	0	7	1	1	1	1
Breach of Conditions	10	9	11	10	5	6
Criminal Damage	7	12	9	5	9	8
Drug Offences	5	2	6	8	8	9
Fraud	0	2	1	3	0	0
Hoax Calls	0	0	0	0	0	0
Possession of Offensive Weapon	7	8	8	8	13	6
Public Indecency	1	3	3	3	2	0
Road Traffic Incidents	5	5	9	10	11	8
Road Traffic Offences	17	13	22	17	18	13
Robbery / theft	4	4	7	3	4	6
Sexual offences	4	2	3	3	2	3
Suspicious Activity	23	23	25	27	24	24
Theft / Shoplifting	44	53	58	52	51	54
Violence	64	65	62	50	41	55
Wanted Person	9	11	18	10	19	17
Grand Total	280	277	284	263	259	262

The table above shows the total crime incidents recorded in the last 6 months, broken down into categories. As you can see from the highlighted rows, 'Anti-social behaviour', 'Theft/Shoplifting' and 'Violence' remain consistently higher than other categories.

The table to the right shows the significant increases and decreases over the last quarter, compared to 2022 figures.

Category	Oct '22 – Dec '22	Oct '23 – Dec '23	Movement %
Anti-Social Behaviour	194	156	- 19.6%
Breach of Conditions	5	21	+ 320%
Drug Offences	15	25	+ 66.7%
Police Incident	57	83	+ 45%
Sexual Offences	12	8	- 33%
Violence	197	146	- 25.9%



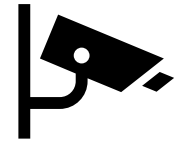
TOTAL CCTV NON-CRIME INCIDENTS BY CATEGORY JULY 2023 – DECEMBER 2023

	Sum of Jul-23	Sum of Aug-23	Sum of Sep-23	Sum of Oct-23	Sum of Nov-23	Sum of Dec-23
Alarm Activation	5	5	5	6	9	7
Ambulance Incident	4	4	2	7	2	2
Demonstration/Protest	3	4	6	9	5	5
Fire Incident	3	1	1	2	1	1
Police Incident	25	34	27	33	23	27
Public Welfare	94	72	69	99	69	54
Grand Total	134	120	110	156	109	96

The table above shows the total non-crime incidents recorded since July 2023, broken down into categories.

As reported in Q1, Public welfare the highest category, consistently making up over 50% of the total figures. There were 457 public welfare incidents recorded in the last 6 months – see table below for a breakdown of these incidents.

	Sum of Jul-23	Sum of Aug-23	Sum of Sep-23	Sum of Oct-23	Sum of Nov-23	Sum of Dec-23
Concern for Person	51	50	47	73	41	27
Drunk & Incapable	4	1	0	4	0	1
High Risk (Vulnerable) Misper	12	11	10	10	6	6
Missing Person - Child	18	7	6	7	12	9
Missing Persons - Adult	7	2	6	5	9	10
Other	2	1	0	0	1	1
Grand Total	94	72	69	99	69	54



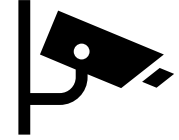
CRIME INCIDENTS BY CATEGORY & ZONE

OCTOBER 2023 – DECEMBER 2023



Row Labels	Sum of Cambs City	Sum of Huntingdon	Sum of St Ives	Sum of St Neots	Sum of Ramsey	Sum of Godmanchester	Sum of Yaxley
Anti Social Behaviour	107	32	4	9	4	0	0
Begging/Vagrancy	2	0	0	1	0	0	0
Breach of Conditions	7	13	1	0	0	0	0
Criminal Damage	14	2	2	3	1	0	0
Drug Offences	11	4	1	9	0	0	0
Fraud	2	1	0	0	0	0	0
Hoax Calls	0	0	0	0	0	0	0
Possession of Offensive Weapon	20	5	2	0	0	0	0
Public Indecency	3	1	0	1	0	0	0
Road Traffic Incidents	15	9	2	2	1	0	0
Road Traffic Offences	33	11	2	2	0	0	0
Robbery / theft	9	2	0	2	0	0	0
Sexual offences	6	2	0	0	0	0	0
Suspicious Activity	44	17	7	7	0	0	0
Theft / Shoplifting	102	38	8	6	3	0	0
Violence	84	26	20	14	2	0	0
Wanted Person	25	15	3	1	1	1	0
Grand Total	484	178	52	57	12	1	0

Note - you can find pie charts for each zone in the appendix



NON - CRIME INCIDENTS BY CATEGORY & ZONE OCTOBER 2023 – DECEMBER 2023

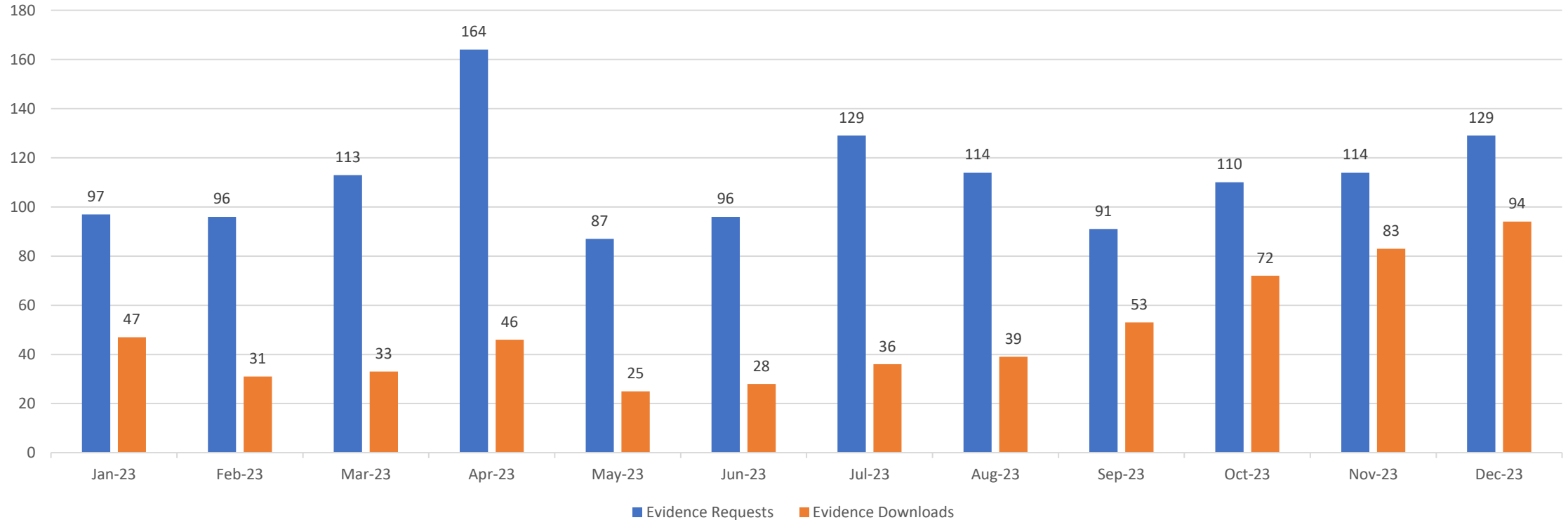


Row Labels	Sum of Cambs City	Sum of Huntingdon	Sum of St Ives	Sum of St Neots	Sum of Ramsey	Sum of Godmanchester	Sum of Yaxley
Alarm Activation	15	3	0	4	0	0	0
Ambulance Incident	8	1	1	1	0	0	0
Demonstration/Protest	19	0	0	0	0	0	0
Fire Incident	3	1	0	0	0	0	0
Police Incident	51	18	4	4	5	1	0
Public Welfare	114	63	15	28	2	0	0
Grand Total	210	86	20	37	7	1	0

Note - you can find pie charts for each zone in the appendix



TOTAL CCTV EVIDENCE REQUEST & DOWNLOADS JANUARY 2023 – DECEMBER 2023



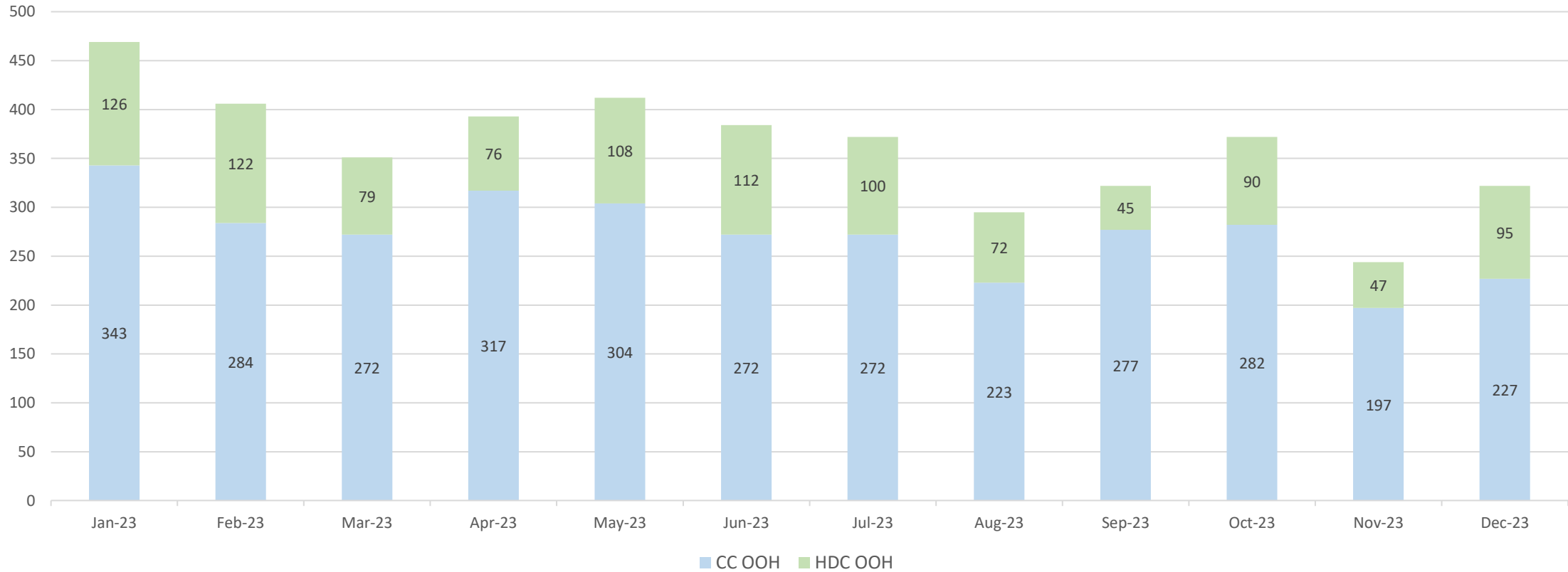
This chart shows the number of evidence requests and downloads since January 2023.

The table shows the quarterly figures compared to 2022. There has been a significant increase in requests and downloads, this is due to the DAMS system working so successfully.

	Oct '22 – Dec '22	Oct '23 – Dec '23	% movement
Evidence Requests	235	353	+ 50%
Evidence Downloads	95	249	+ 162%



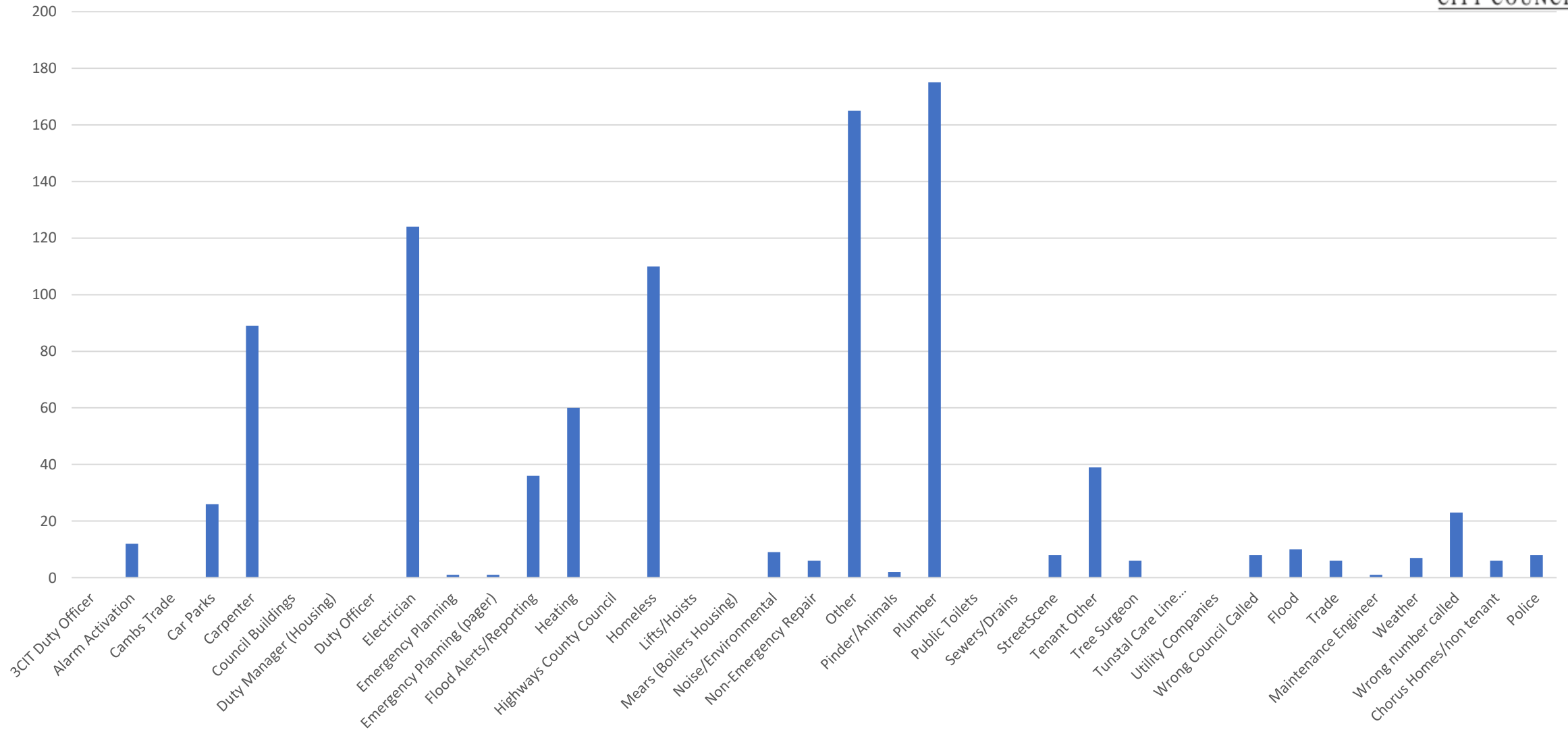
TOTAL OUT OF HOURS CALLS RECEIVED JANUARY 2023 – DECEMBER 2023

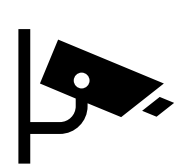


- OOH call numbers have remained steady over recent months, with a slight dip recorded in November.
- A total of 938 calls were received in the last quarter (Oct 23 – Dec 23).

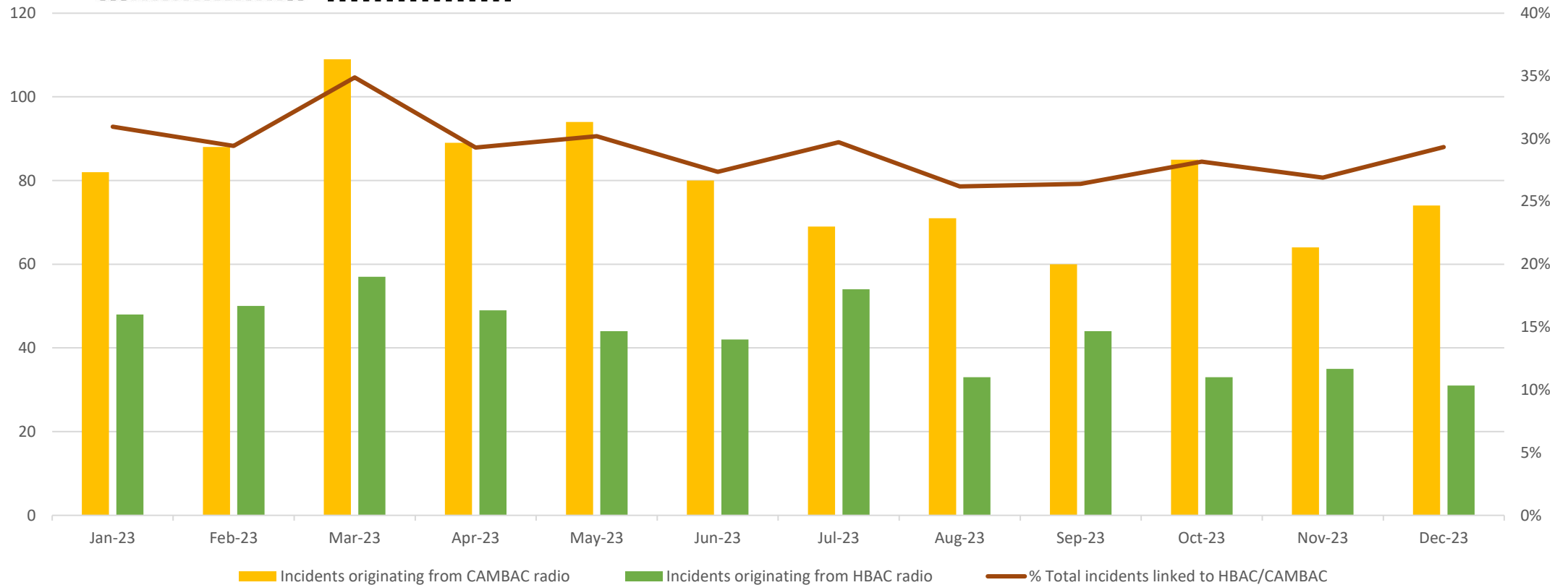
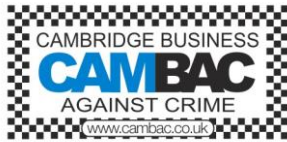


OUT OF HOURS CALL CATEGORIES OCTOBER 2023 – DECEMBER 2023





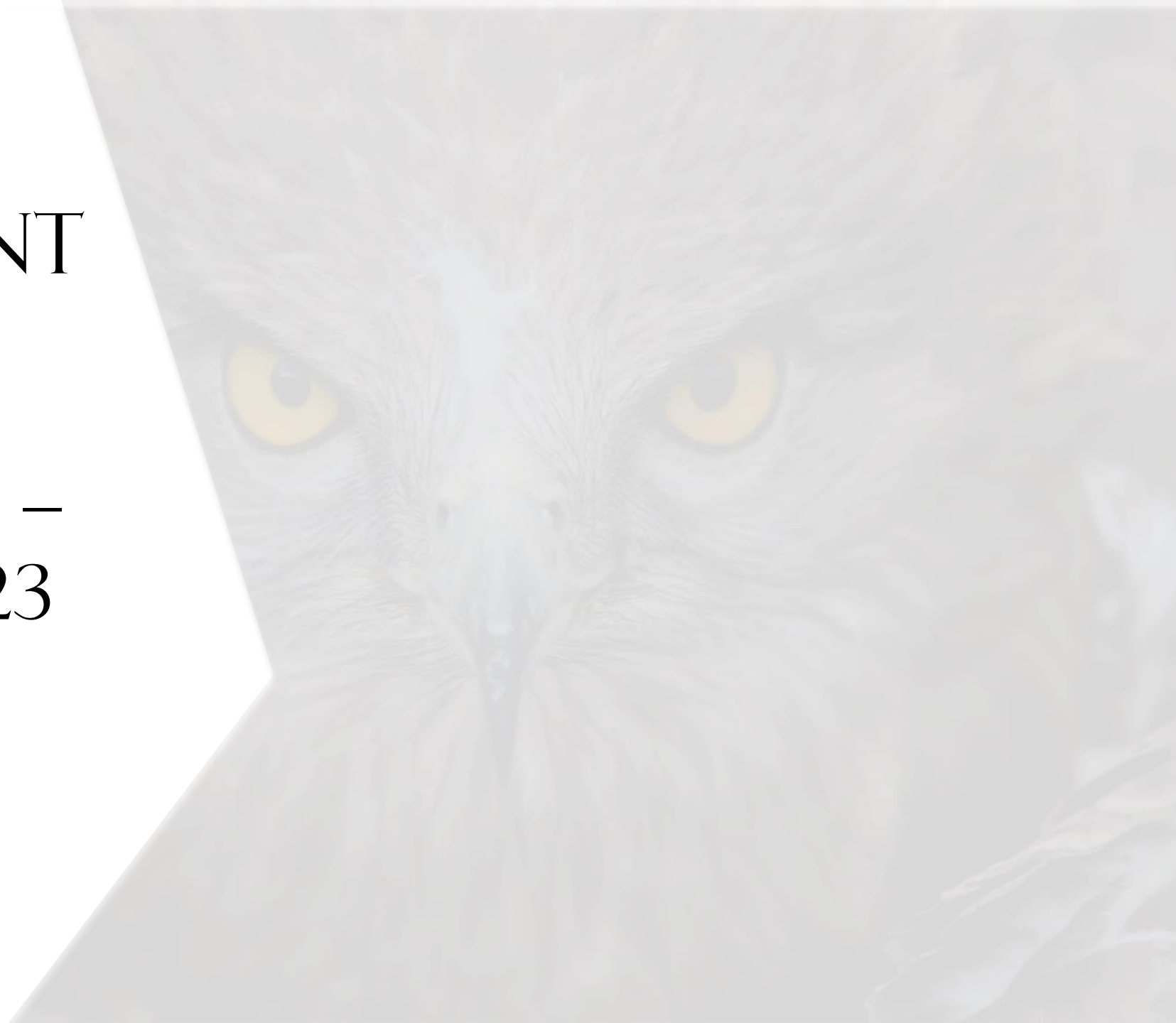
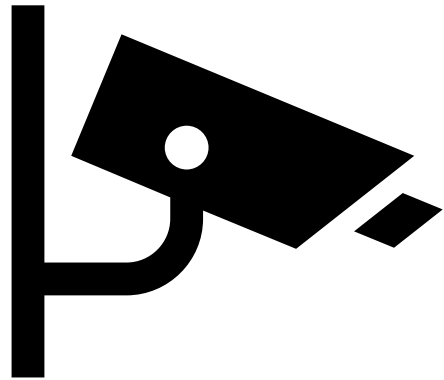
TOTAL CCTV INCIDENTS LINKED TO HBAC & CAMBAC JANUARY 2023 – DECEMBER 2023



The chart above shows the number of incidents directly linked to the CAMBAC and HBAC radios. The dark red line shows the total percentage of all incidents recorded.

CCTV INCIDENT HIGHLIGHTS

OCTOBER 2023 –
DECEMBER 2023



CCTV INCIDENT HIGHLIGHTS

- Our CCTV Operators regularly achieve fantastic results, we would like to share several highlights captured over the last quarter.
- The following incident write ups include a mx of crime and non-crime across both councils.
- We have experienced some excellent results; from pro-active arrests to tracking down some of our most vulnerable residents; saving lives and preventing crime from the control room.

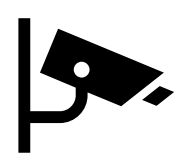


Incident 20923 – 2nd October 2023 – RS

BIKE THIEF SPOTTED AND ARRESTED

The operator on shift noticed a male walking across the market square, acting suspiciously. He was very interested in the bikes locked up in the bike racks. The male was observed trying to remove some bikes along a stretch of fence, this was immediately reported to the police over the radio – officers were deployed.

Observations were maintained, the male was seen removing a bike seat and using it to break the locks on other bikes. He was seen removing a bike just as officers arrived on scene, he was promptly arrested, it was later confirmed that he was known to police.



PROACTIVE ARREST - THEFT – CAMBRIDGE



Incident 21537 – 7th November 2023 – LM, PD, RL

THEFT SPOTTED ON CAMERA

Operators spotted what appeared to be sparks behind some trees in the city centre, they moved the camera to get a better view and could see a white van backed up to a parked lorry. There was a male with his face covered taking boxes off the lorry and passing them to another male who was loading them into the van.

Police were informed of this over the airwaves and officers were deployed. When officers caught up with the vehicle they arrested the driver, it was confirmed that the van was using false plates and had been stolen from Leeds.

PROACTIVE ARREST - WANTED – CAMBRIDGE

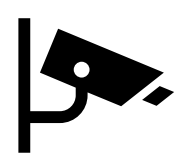


Incident 21555 – 8th November 2023 – LT, MO

WANTED MALE ARRESTED

Operators received a call from police, asking to look out for a known wanted male in the city.

Later that day the male was spotted outside a premises in the city centre, his location and description were relayed to the police and observations were maintained. A plain clothed officer arrived shortly after and arrested the wanted male.



REACTIVE ARREST – THEFT – HUNTINGDON

Incident 22186 – 14th December 2023 – RL, LM, MH

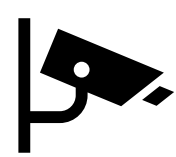


KNOWN MALE ARRESTED FOR SHOPLIFTING

Operators received a call from the town ranger, reporting a known offender riding his bike through the town centre. Cameras were deployed and operators quickly spotted the known male.

He was seen entering 2 premises, leaving each location with stolen goods. This was reported to police over the radio and observations were maintained.

Police arrived on scene and arrested the male for theft, he was detained and taken away.



REACTIVE ARRESTS AFFRAY – CAMBRIDGE

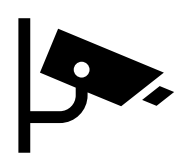


Incident 22244 – 17th December 2023 – LM, RL, RS

4 ARRESTED FOR AFFRAY IN CITY CENTRE

Operators spotted at group fighting in the street, they maintained observations and informed police over the airwaves.

A violent fight involving 5 males and 3 females continued until police arrived on scene, 2 of the group were on the floor being kicked and punched by the others. Police swiftly dealt with the group and stopped the fight, despite one of the males trying to leave the scene and another trying to resist arrest, 4 males were arrested and detained.



REACTIVE ARREST - THEFT – CAMBRIDGE



Incident 22483 – 31st December 2023 – MH, RL

FEMALE ARRESTED FOR THEFT IN CITY CENTRE

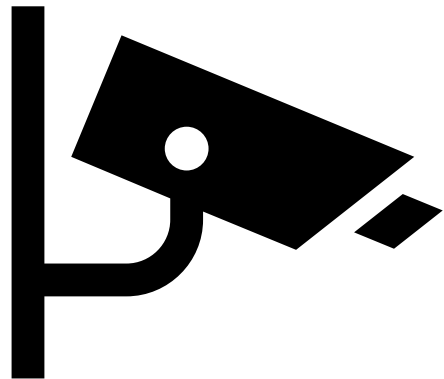
Officers received a call via the CAMBAC radio, a city centre premises were concerned for a male seen outside their store. He seemed very intoxicated and was stumbling along the path, he walked out into the road and was almost hit by a taxi. Police were made aware of the situation and deployed officers to move the male off the street for his own safety.

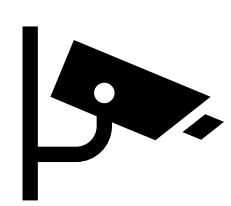
The male was seen staggering across the road, he was met by a female who sat him down and proceeded to rob him. The female was seen removing his mobile phone and wallet out of his pocket and putting them into her pockets. The situation and the female's description was relayed to police.

The female was then seen escorting the male to a cash point and asking him to withdraw money for her, it was at that moment police arrived and arrested the female. The male then became aggressive towards the officers and was also arrested.

CCTV IN THE NEWS

OCT '23 –
DEC '23





CCTV IN THE NEWS



Policing Huntingdonshire

13 December 2023 at 14:05 · 🌐

Designer clothing, salmon, cheese, a microwave, washing detergent and a frying pan were among the haul of items seized by our officers after reports of shoplifting in Huntingdon yesterday.

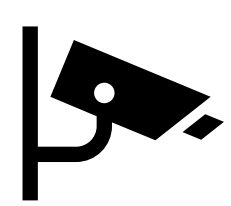
Stores in Chequers Court alerted us to the ongoing thefts and with the help of CCTV operators in the town we arrested two men and a woman from Essex on suspicion of theft.

They remain in custody.

[#SaferCambs](#)



https://www.facebook.com/100064687693454/posts/pfbid0kgrNm6QJAhedXzewjxZSTRFenFYp4b3tzBiboHohkj7bNfzuQPdM6ZCM5to2WQwMI/?d=n&mi_bextid=WC7FNe



CCTV IN THE NEWS



Cambridge thief sent to prison



A man who stole goods from shops across Cambridge has been sent to prison. Jamie Williams, 27, of Sackville Close, Cambridge, was arrested by police on Tuesday after he was identified on CCTV images as being responsible for a number of thefts in the city.

Between 9 December and 2 January, Williams stole coffee, chocolate, laundry products, meat and cheese worth more than £500 from Co-Ops in Chesterton Road, Milton Road and Cambridge Square as well as perfume from TK Maxx in Sidney Street.

At Cambridge Magistrates' Court yesterday, (10 January), Williams pleaded guilty to six counts of theft and was sentenced to 28 weeks in prison. He must also pay £500 in compensation.

PC Alex Thake, who investigated, said: "Shoplifting can have a huge impact on both businesses and those who work for them and often comes hand in hand with other crimes. We're committed to working alongside businesses that are victims of theft to catch those responsible and put them before the courts."

[Cambridge thief sent to prison | Cambridgeshire Constabulary \(cambs.police.uk\)](https://www.cambs.police.uk/news/cambridge-thief-sent-to-prison)

Shop thief jailed after spree across Cambridge



A shop thief who went on a spree across Cambridge has been jailed for two years.

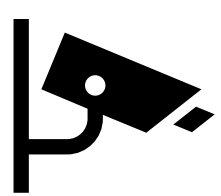
Tyler Andrews, 19, of no fixed address, targeted stores including Decathlon, Boots, TK Maxx, John Lewis and JD Sports between 14 and 24 October. He stole items including gloves, coats, a child's bicycle, chocolate and perfume totalling hundreds of pounds.

Andrews was identified by police on CCTV and arrested.

At Peterborough Crown Court on Tuesday (21 November), Tyler was sentenced to two years in prison after pleading guilty at an earlier hearing to four counts of theft and one attempted theft.

PC Sean Feline, who investigated, said: "We will continue to target prolific and opportunist thieves like Andrews. These offences, although on the face of it may seem insignificant, cause misery to shopworkers. This sentence will not only give retailers in Cambridge some respite but will also make the city a safer place for shoppers this Christmas and beyond."

[Shop thief jailed after spree across Cambridge | Cambridgeshire Constabulary \(cambs.police.uk\)](https://www.cambs.police.uk/news/shop-thief-jailed-after-spree-across-cambridge)



CCTV COMPLIMENTS



Good Evening 1090!

I am emailing on behalf of DCI Helen TEBBIT, as she would like to extend her gratitude towards you for your response on the incident of theft from HGV's last night on Cowley Road, having your cameras so readily available and operators using these to follow the suspects and scan the area has led to the arrest of a suspect, which is wonderful! This skill has been invaluable to us, and thefts from HGV's are currently a force priority.

Once again thank you for your work last night, it doesn't go unnoticed and you are vital in our evidence gathering and apprehension of criminals, thank you

Kind regards,

PC 180 Harriet Gardiner

Police Constable | Southern Command Cell

7th November 2023

	Total for October 23 – December 23
Compliments Received	6
Complaints Received	0

If I had to sum up my visit to the CCTV centre in one word its overwhelming. I am in awe as I had no idea of the work and observation undertaken by 3 people. I am very glad and reassured they are watching as we walk the streets on a Saturday night.

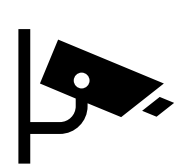
It was a very interesting and worthwhile trip. I would recommend others to take up the opportunity to visit. Everybody was very helpful and answered our questions. It was a fascinating insight into how the CCTV works in conjunction with the police etc. Amazing to see all those screens as well!

I am pleased I went, I found it very interesting, and it's was good to know how it all works and they keeping watch over everything that is going on, amazing.

Cambridge Street Pastors, following a visit to the CCTV Control Room
24th November 2023

APPENDIX



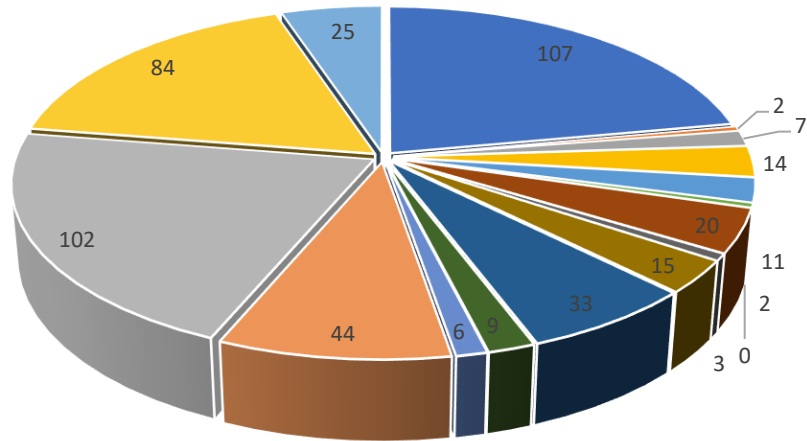


TOTAL INCIDENTS BY CATEGORY – CAMBS CITY OCTOBER 2023 – DECEMBER 2023



CRIME incidents

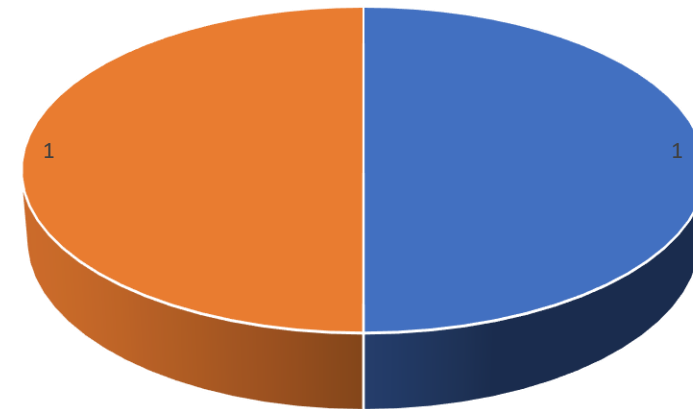
Cambridge October 2023 - December 2023



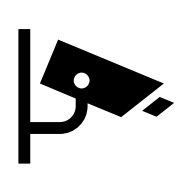
- Anti Social Behaviour
- Begging/Vagrancy
- Breach of Conditions
- Criminal Damage
- Drug Offences
- Fraud
- Hoax Calls
- Possession of Offensive Weapon
- Public Indecency
- Road Traffic Incidents
- Road Traffic Offences
- Robbery / theft
- Sexual offences
- Suspicious Activity
- Theft / Shoplifting
- Violence
- Wanted Person

NON- CRIME incidents

Cambridge October 2023 - December 2023



- Police Incident
- Wanted Person

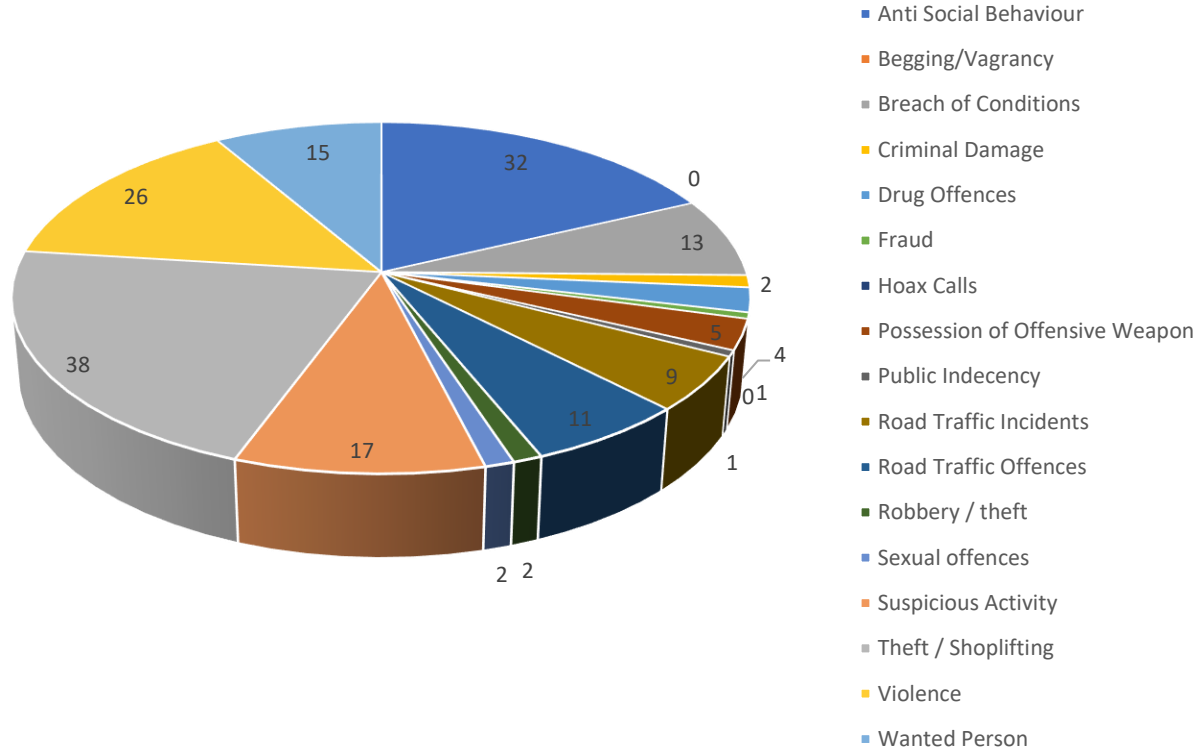


TOTAL INCIDENTS BY CATEGORY – HUNTINGDON OCTOBER 2023 – DECEMBER 2023



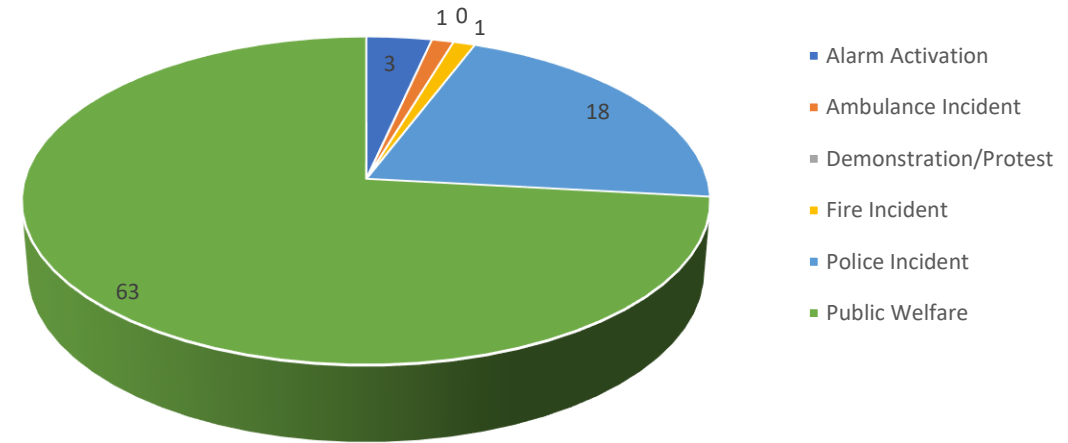
CRIME incidents

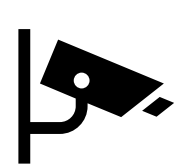
Huntingdon October 2023 - December 2023



NON- CRIME incidents

Huntingdon October 2023 - December 2023



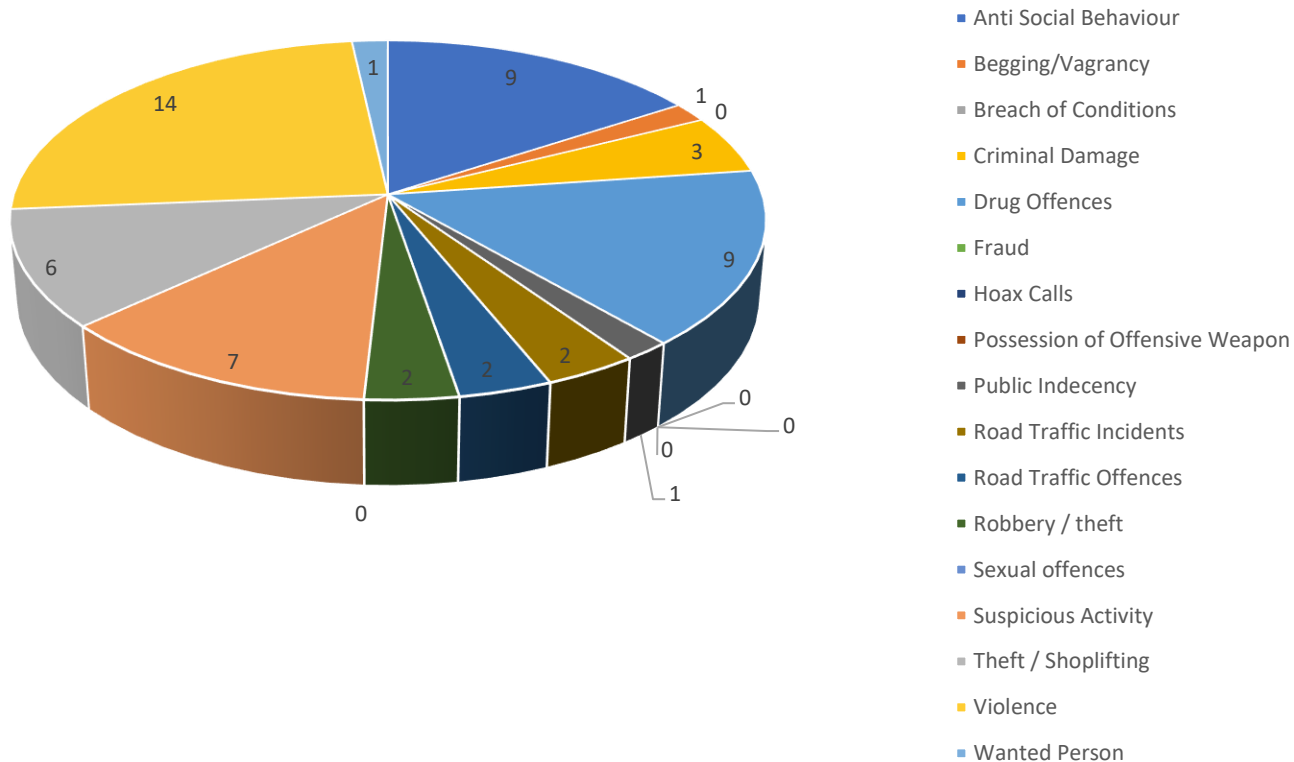


TOTAL INCIDENTS BY CATEGORY – ST NEOTS OCTOBER 2023 – DECEMBER 2023



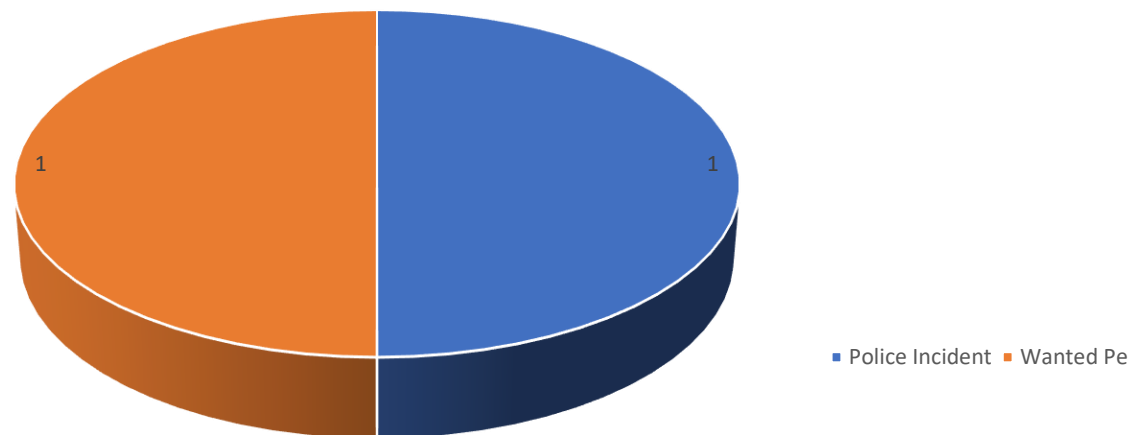
CRIME incidents

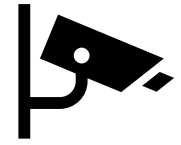
Huntingdon October 2023 - December 2023



NON- CRIME incidents

Huntingdon October 2023 - December 2023



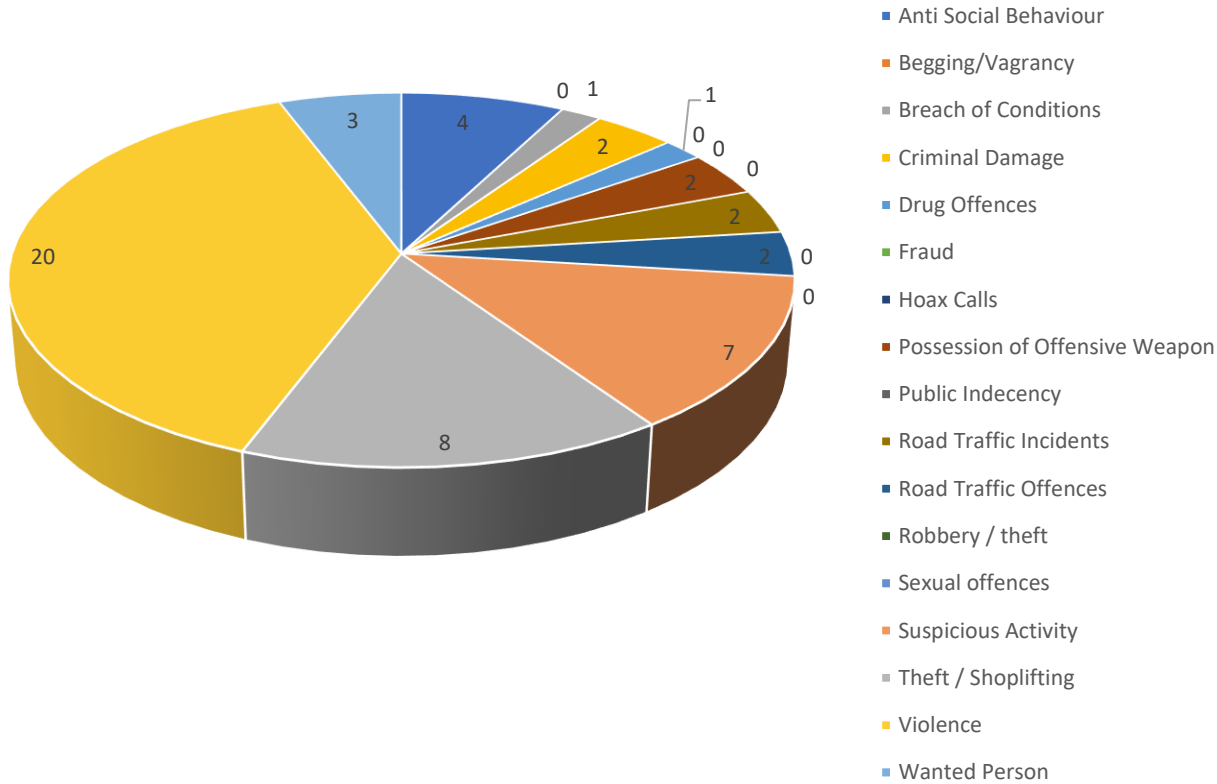


TOTAL INCIDENTS BY CATEGORY – ST IVES OCTOBER 2023 – NOVEMBER 2023



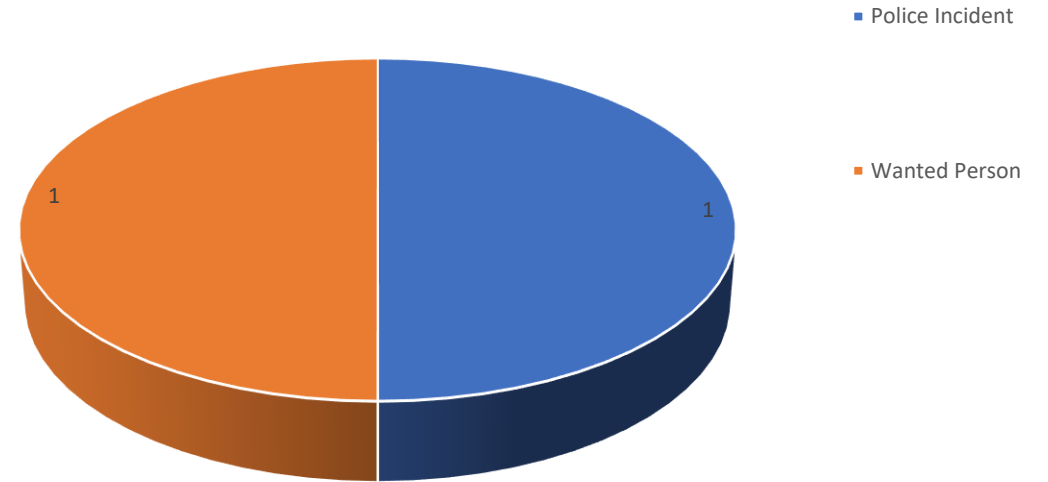
CRIME incidents

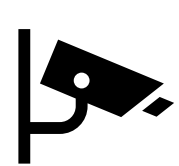
St Ives October 2023 - December 2023



NON-CRIME incidents

St Ives October 2023 - December 2023



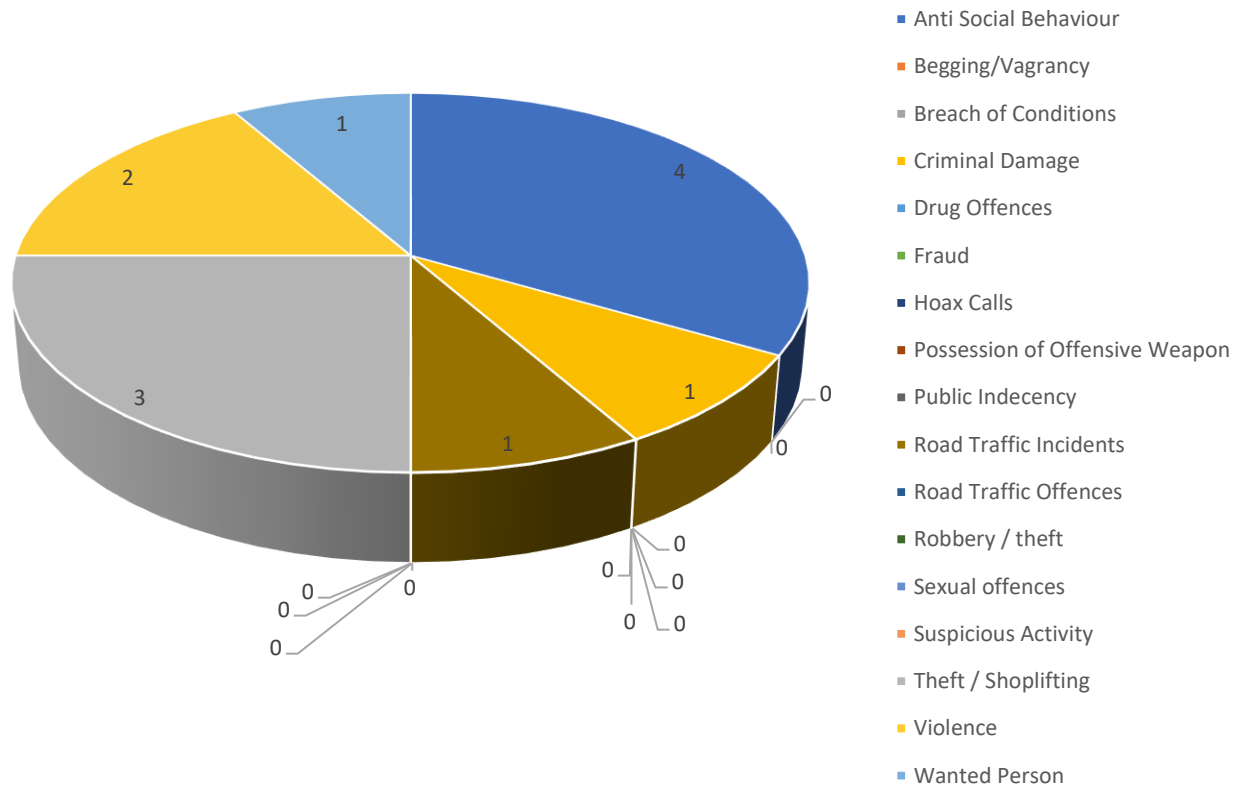


TOTAL INCIDENTS BY CATEGORY – RAMSEY OCTOBER 2023 – DECEMBER 2023



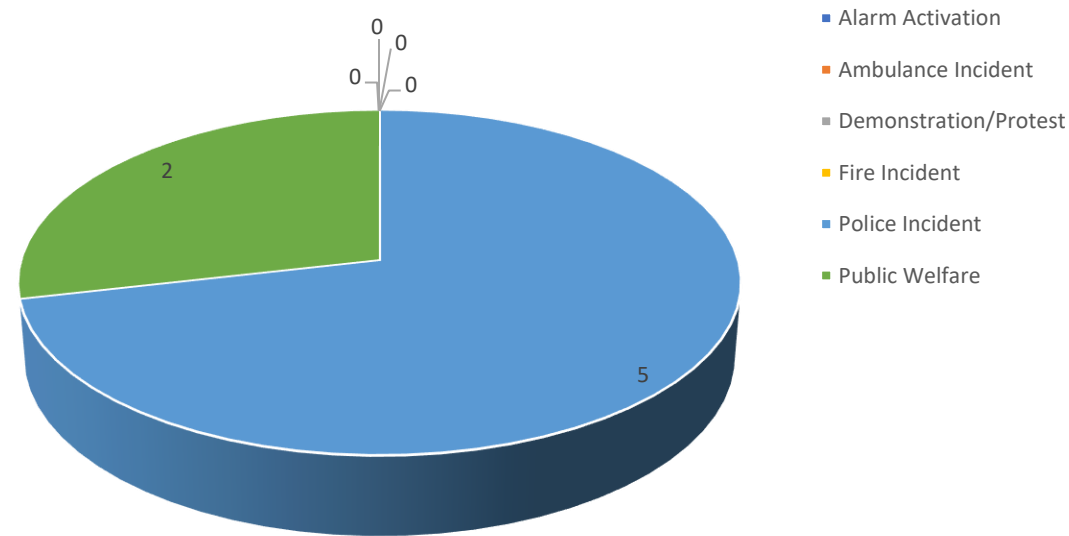
CRIME incidents

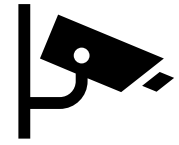
Ramsey October 2023 - December 2023



NON-CRIME incidents

Ramsey October 2023 - December 2023

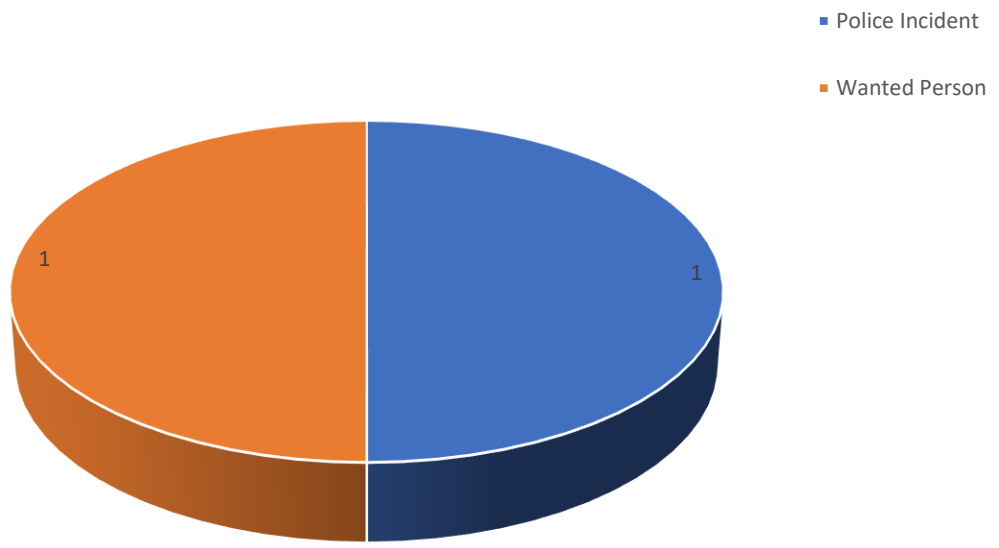




TOTAL INCIDENTS BY CATEGORY – GODMANCHESTER & YAXLEY OCTOBER 2023 – DECEMBER 2023



CRIME & NON-CRIME incidents Godmanchester & Yaxley October 2023 - December 2023



CAMERA
PERFORMANCE

OCTOBER 2023 –
NOVEMBER 2023





CCTV CAMERA PERFORMANCE 2023 -2024



	Cambs City Faults	HDC Faults	Total Faults	% Downtime
Q1	45	72	117	1.58%
Q2	53	23	76	0.95%
Q3	105	34	139	3.04%

Overall, the camera performance remains reliable, faults logged by operators are dealt with in a timely manner.

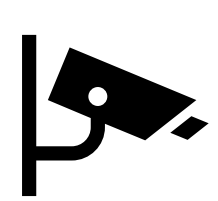
There are now 776 operational CCTV camera, this is an increase of 191 for the quarter.



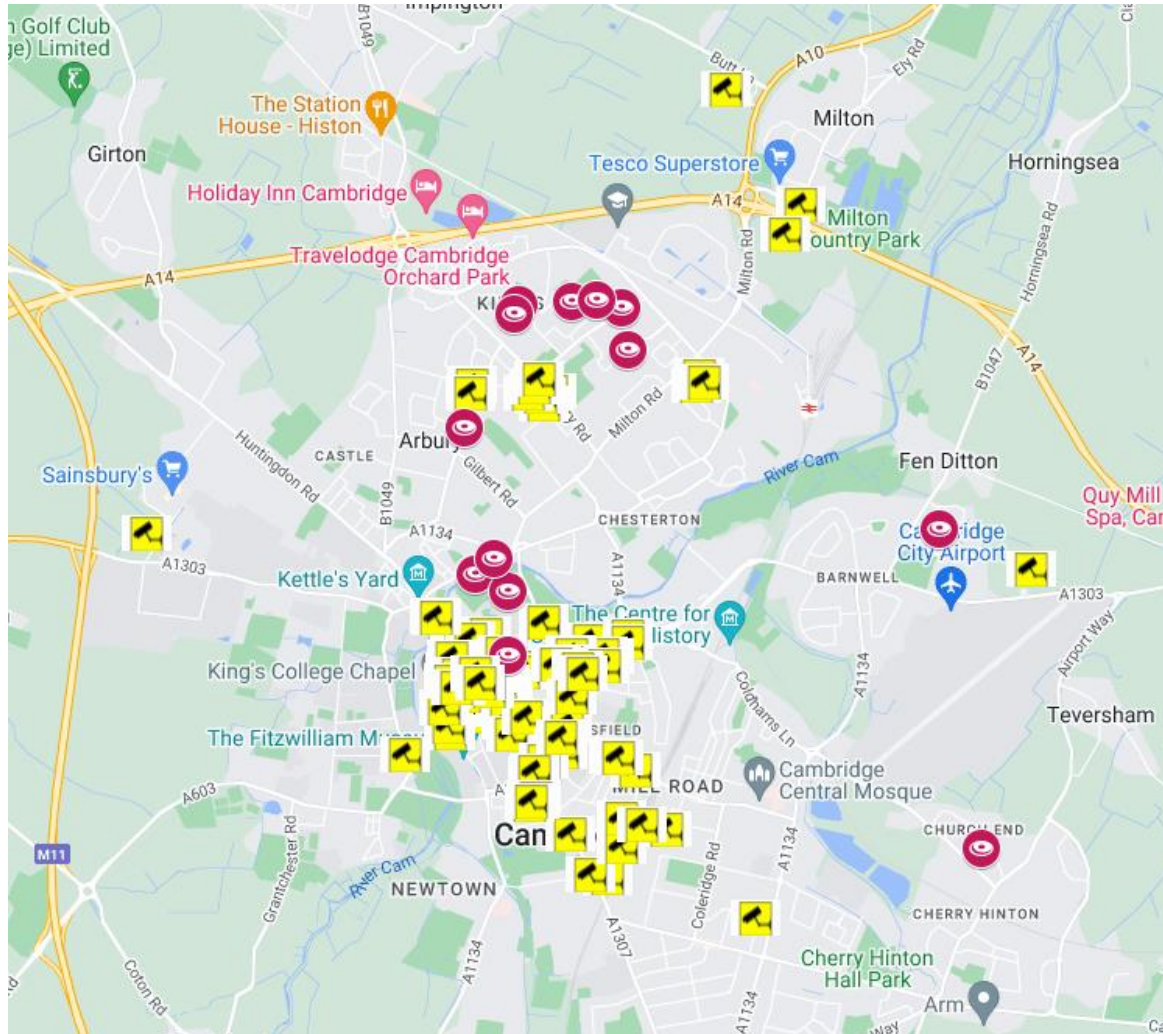
VIEWING REQUESTS (OCTOBER '23 TO DECEMBER '23)

Type of requests	Total
RIPA Requests	0
Third Party viewing requests	1



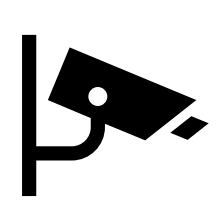


CCTV CAMERA MAP – CAMBRIDGE CITY AS OF DECEMBER 2023

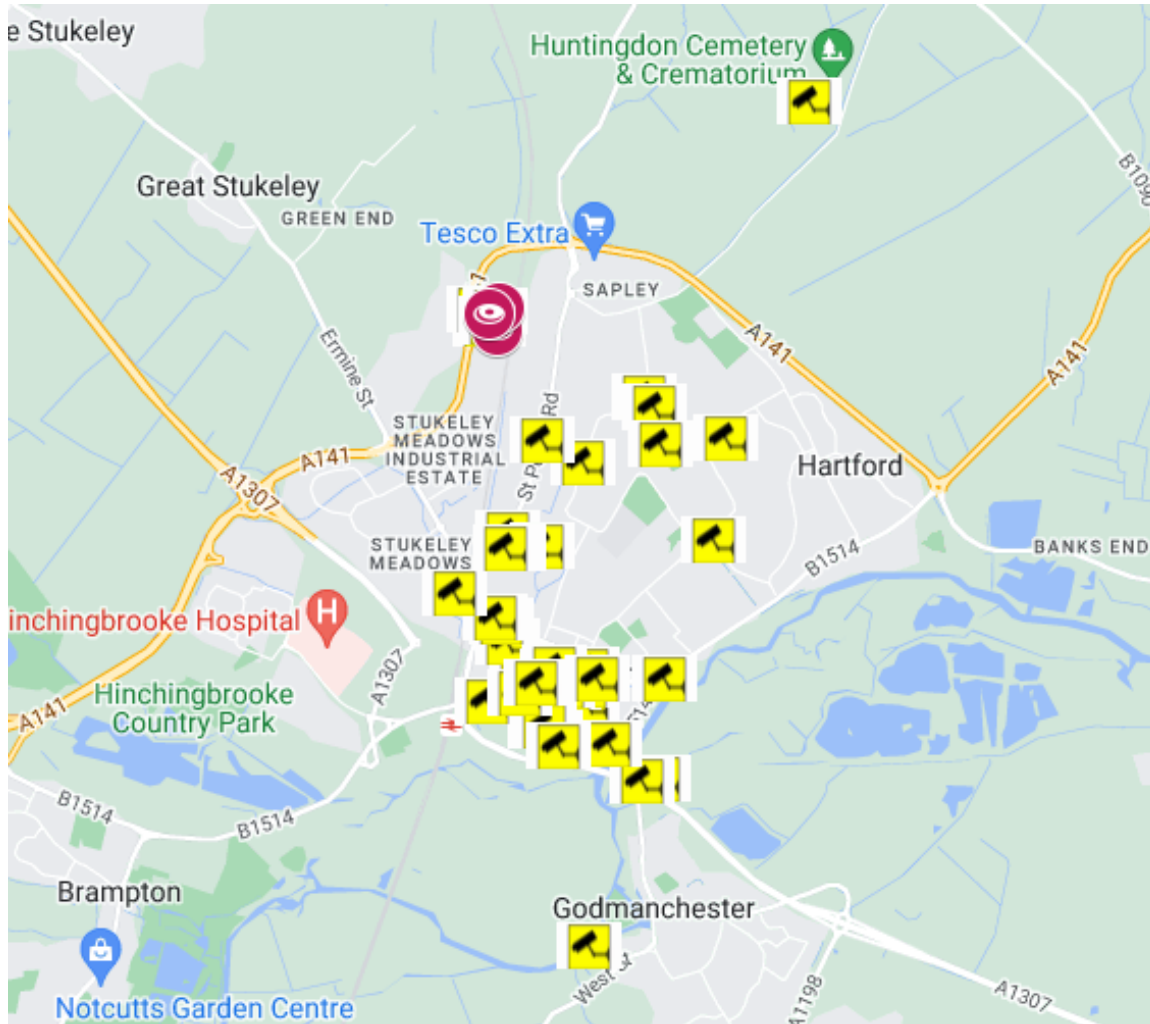


Cambridge Cameras – 361 cameras covering the city centre, Milton and Arbury

<https://www.huntingdonshire.gov.uk/cctv>

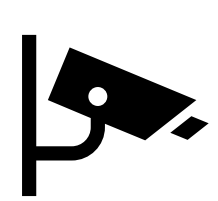


CCTV CAMERA MAP – HUNTINGDON & GODMANCHESTER AS OF DECEMBER 2023

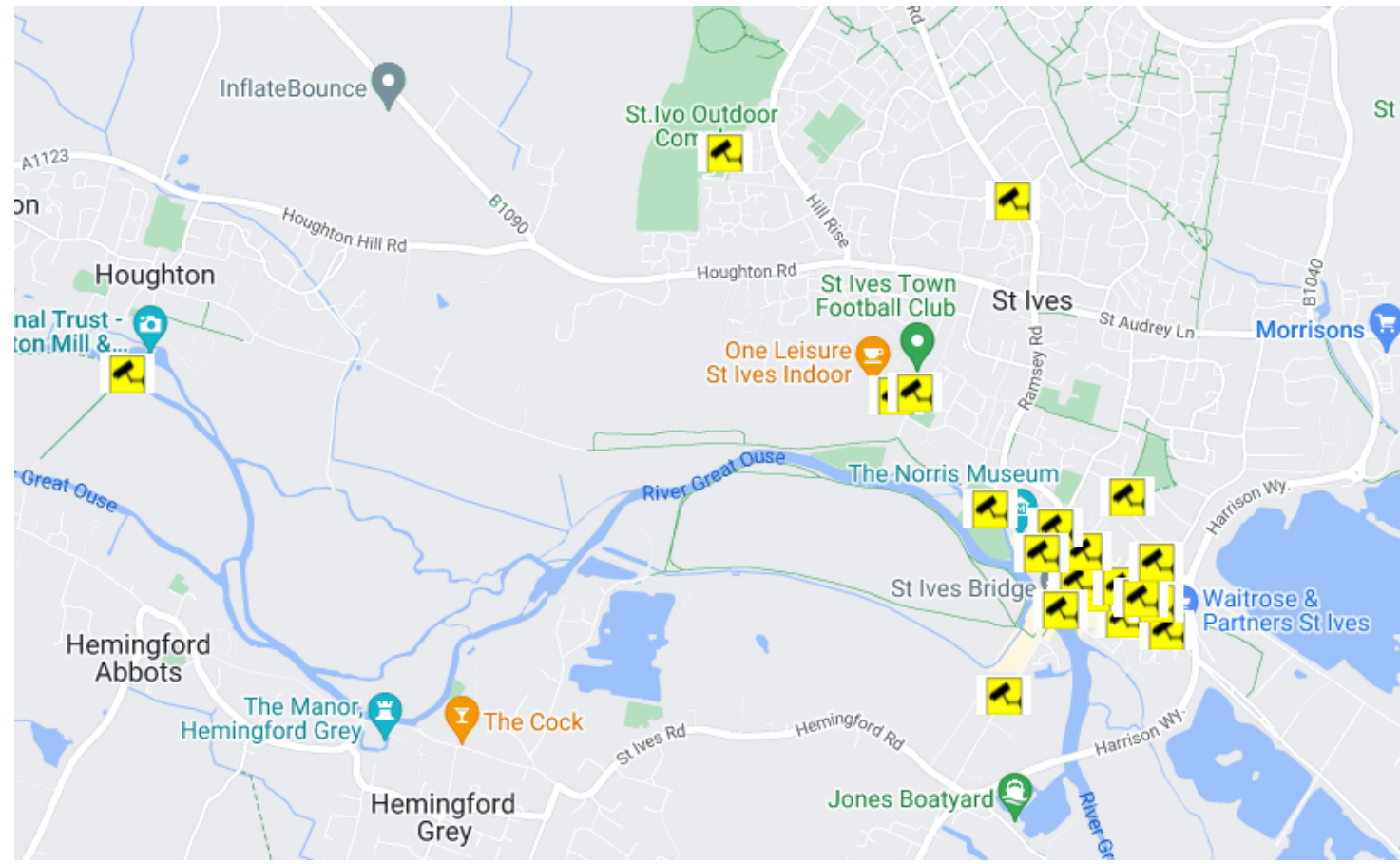


Huntingdon Cameras – 230
cameras (including cameras located
at Huntingdon Crematorium and
Godmanchester)

[CCTV - Huntingdonshire.gov.uk](https://www.huntingdonshire.gov.uk)

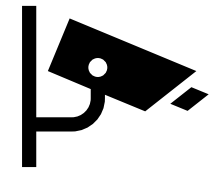


CCTV CAMERA MAP – ST IVES AS OF DECEMBER 2023

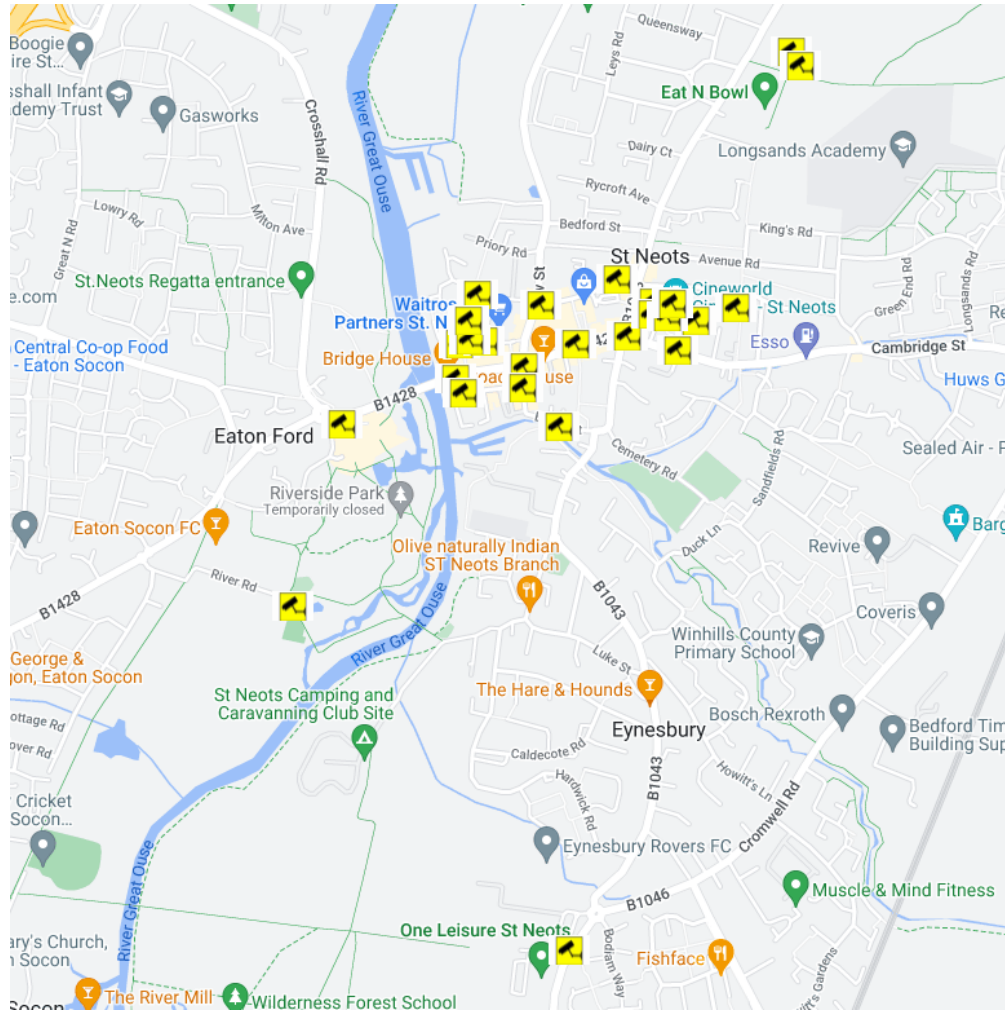


St Ives Cameras – 110 cameras (including one leisure centres)

<https://www.huntingdonshire.gov.uk/cctv>

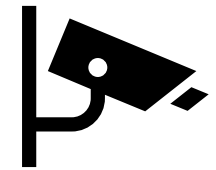


CCTV CAMERA MAP – ST NEOTS AS OF DECEMBER 2023



St Neots Cameras – 60 cameras

<https://www.huntingdonshire.gov.uk/cctv>

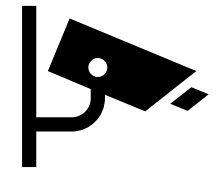


CCTV CAMERA MAP – RAMSEY AS OF DECEMBER 2023



Ramsey Cameras – 14 cameras

<https://www.huntingdonshire.gov.uk/cctv>



CCTV CAMERA MAP – YAXLEY AS OF DECEMBER 2023



Yaxley Cameras – 1 camera

<https://www.huntingdonshire.gov.uk/cctv>